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Contract

2425-0063 Deep clean services framework

Islington Council

F03: Contract award notice

Notice identifier: 2025/S 000-041763

Procurement identifier (OCID): ocds-h6vhtk-04a527

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Section I: Contracting authority

I.1) Name and addresses

Islington Council

Islington Town Hall, Upper Street

London

N1 2UD

Contact

Ms Tassa Dimitropoulos

Email

procurement@islington.gov.uk

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.islington.gov.uk/>

Buyer's address

<http://www.islington.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2425-0063 Deep clean services framework

Reference number

DN745877

II.1.2) Main CPV code

- 85312000 - Social work services without accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of deep cleaning services across residential settings, including general cleaning and specialist hoarding support, delivered with a trauma-informed and person-centred approach.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,400,000

II.2) Description

II.2.1) Title

Lot 1: General deep cleaning services

Lot No

1

II.2.2) Additional CPV code(s)

- 90911200 - Building-cleaning services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This lot covers the provision of deep cleaning services to support residents across a range of housing settings. Services include one-off or scheduled cleans to address hygiene risks, support hospital discharge, or enable safe occupancy. Providers are expected to deliver responsive, high-quality cleaning with sensitivity to residents' needs, often in complex or vulnerable situations. The service must be flexible, person-centred, and capable of working in partnership with housing, health, and social care teams.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55%

Cost criterion - Name: Cost / Weighting: 45%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Specialist hoarding support services

Lot No

2

II.2.2) Additional CPV code(s)

- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This lot covers specialist deep cleaning and decluttering services for residents experiencing hoarding behaviours. Providers are expected to deliver trauma-informed, strengths-based support that promotes safety, dignity, and tenancy sustainment. The service includes close collaboration with housing, health, and social care professionals to ensure tailored, person-centred interventions in complex environments.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65%

Cost criterion - Name: Cost / Weighting: 35%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-031594](#)

Section V. Award of contract

Contract No

2425-0063

Lot No

1

Title

2425-0063 Deep cleaning Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2025

V.2.2) Information about tenders

Number of tenders received: 24

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Aspire Community Works CIC

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Goshen Multiservices Ltd

Dartford

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Total Clean Services Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Team Spirits Airport Operations Ltd

Staines-Upon-Thames

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

TessMaud Cleaning Services Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,400,000

Section V. Award of contract

Contract No

2425-0063

Lot No

2

Title

Hoarding Support Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2025

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from tenderers from non-EU Member States: 0

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Daret Healthcare UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Grant A Smile CIC

Loughton

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Immediate Medical Solutions Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Team Spirits Airport Operations Ltd

Staines-Upon-Thames

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £800,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

London

Country

United Kingdom