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Tender

P1017 Eye Care Electronic Referral Solution

Digital Health & Care Wales

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041737

Procurement identifier (OCID): ocds-h6vhtk-056330

Published 21 July 2025, 3:49pm

Scope

Reference

P1017

Description

TENDER NOTICE: P1017 Eye Care Electronic Referral Solution

**** Please note,** Due to the increasing pressures surrounding delivery of safe and effective eye care in Wales, the Cabinet Secretary for Health and Social Care gave evidence to the Health and Social Care Committee on 5 June 2025, referencing specifically the importance of the digital eye care programme ERS, providing commitments to the Health and Social Care committee that the programme would be implemented on an urgent basis in 2026.

As a result of this ministerial priority against eye care waiting times and safe delivery of care, the Welsh Government digital and eye care policy teams have re-prioritised some funding to enable a practical solution for ERS to be implemented within the timescales outlined by the Cabinet Secretary.

Whilst the timescales for delivery are tight, an immediate solution has been prioritised for patient safety.

Total value (estimated)

- £197,000 excluding VAT
- £236,400 including VAT

Above the relevant threshold

Contract dates (estimated)

- 13 October 2025 to 12 April 2027
- 1 year, 6 months

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKL - Wales

Participation

Legal and financial capacity conditions of participation

Please refer to the Welsh Procurement Specific Questionnaire (WSPQ - the Pre-Qualifying question set).

Technical ability conditions of participation

To deliver a cloud based electronic referral solution - Please refer to the tender documents for the full set of requirements. Can be found:

<https://etenderwales.bravosolution.co.uk/>

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

4 August 2025, 12:00pm

Tender submission deadline

8 August 2025, 12:00pm

Submission address and any special instructions

<https://etenderwales.bravosolution.co.uk/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

2 October 2025

Award criteria

Name	Description	Type
P1017 EYE CARE ELECTRONIC REFERRAL SOLUTION	Please refer to the full documents: these can be found at: https://etenderwales.bravosolut ion.co.uk/	Quality

Weighting description

Please refer to the tender documents for the full set of requirements. Can be found:
<https://etenderwales.bravosolution.co.uk/>

For guidance:

Technical Solution 70%

Social Value Contribution 10%

Commercial 20%

Other information

Payment terms

Please refer to the tender documents for the full set of requirements. Can be found:
<https://etenderwales.bravosolution.co.uk/>

Description of risks to contract performance

An Agile approach is required by the Supplier in terms of their planning and delivery processes to implement the full solution across Wales within the timescales indicated. Suppliers are also to note a formal Governance approach will be required to be adopted between the parties commencing from the contract initiation.

Please note that the solution delivered must be in accordance with the Terms and Conditions of the contract including the Technical Requirements Document and will be managed in accordance with a formal contract management process.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Reduced tendering period

Yes

State of urgency - minimum 10 days

Justification for not publishing a preliminary market engagement notice

Due to the urgency of this requirement in order to deliver the Strategic Welsh Government Eye Care Programme, the Authority was unable to undertake preliminary market engagement.

However, Market engagement was conducted for a comparable solution in May 2024. A subsequent procurement did not proceed.

Contracting authority

Digital Health & Care Wales

- Public Procurement Organisation Number: PHXM-8593-WBPZ

Ty Glan-yr-Afon

Cardiff

CF15 7QZ

United Kingdom

Contact name: julie williams

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Region: UKL15 - Central Valleys

Organisation type: Public authority - central government

Devolved regulations that apply: Wales