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Contract

## **Secure Telephone Card Payment Process**

King's Lynn and West Norfolk Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041691

Procurement identifier (OCID): ocds-h6vhtk-056310

Published 21 July 2025, 2:49pm

### **Scope**

### **Reference**

DABT/25/26/005

### **Description**

PCIDSS Compliant software for a secure process for handling caller card payment data.

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## **Contract 1. Secure Telephone Card Payment Process**

## **Supplier**

- Access Paysuite Ltd

## **Contract value**

- £38,000 excluding VAT
- £45,600 including VAT

Below the relevant threshold

## **Date signed**

29 April 2025

## **Contract dates**

- 1 May 2025 to 30 April 2030
- 5 years

## **Main procurement category**

Services

## **CPV classifications**

- 48170000 - Compliance software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 72000000 - IT services: consulting, software development, Internet and support

## Contract locations

- UKH - East of England
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## Procedure

### Procedure type

Below threshold - without competition

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## Supplier

### Access Paysuite Ltd

The Armstrong Building, 10 Oakwood Drive

Loughborough

LE11 3QF

United Kingdom

Email: [sales@accesspaysuite.com](mailto:sales@accesspaysuite.com)

Region: UKF22 - Leicestershire CC and Rutland

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Secure Telephone Card Payment Process

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## Contracting authority

### King's Lynn and West Norfolk Borough Council

- Public Procurement Organisation Number: PZQQ-4816-TPLW

King's Court, Chapel Street

King's Lynn

PE30 1EX

United Kingdom

Email: [procurementtenders@west-norfolk.gov.uk](mailto:procurementtenders@west-norfolk.gov.uk)

Website: <http://www.west-norfolk.gov.uk>

Region: UKH16 - North and West Norfolk

Organisation type: Public authority - sub-central government