

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/041691-2025>

Contract

Secure Telephone Card Payment Process

King's Lynn and West Norfolk Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041691

Procurement identifier (OCID): ocds-h6vhtk-056310

Published 21 July 2025, 2:49pm

Scope

Reference

DABT/25/26/005

Description

PCIDSS Compliant software for a secure process for handling caller card payment data.

Contract 1. Secure Telephone Card Payment Process

Supplier

- Access Paysuite Ltd

Contract value

- £38,000 excluding VAT
- £45,600 including VAT

Below the relevant threshold

Date signed

29 April 2025

Contract dates

- 1 May 2025 to 30 April 2030
- 5 years

Main procurement category

Services

CPV classifications

- 48170000 - Compliance software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKH - East of England

Procedure

Procedure type

Below threshold - without competition

Supplier

Access Paysuite Ltd

The Armstrong Building, 10 Oakwood Drive

Loughborough

LE11 3QF

United Kingdom

Email: sales@accesspaysuite.com

Region: UKF22 - Leicestershire CC and Rutland

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Secure Telephone Card Payment Process

Contracting authority

King's Lynn and West Norfolk Borough Council

- Public Procurement Organisation Number: PZQQ-4816-TPLW

King's Court, Chapel Street

King's Lynn

PE30 1EX

United Kingdom

Email: procurementtenders@west-norfolk.gov.uk

Website: <http://www.west-norfolk.gov.uk>

Region: UKH16 - North and West Norfolk

Organisation type: Public authority - sub-central government