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Tender

## **PRJ4003 SEL ICB - Specialist Independent Mental Health Advocacy (IMHA) Service**

NHS South East London Integrated Care Board

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041616

Procurement identifier (OCID): ocds-h6vhtk-0562df

Published 21 July 2025, 12:33pm

### **Scope**

### **Reference**

PRJ4003

### **Description**

NHS South East London Integrated Care Board (hereafter referred to as "the Authority") is seeking to commission Specialist Independent Mental Health Advocacy (IMHA) services for adults ("the Services") to all qualifying service users and their carers ordinarily resident in Lewisham.

In line with the Care Act 2014, the Mental Health Act 1983 and the Mental Capacity Act 2005 (MCA 2005) NHS South East Integrated Care Board (ICB) is committed to the delivery of advocacy for adults aged 18 years and over. The aim is to enable Lewisham residents to access high-quality advocacy and exercise maximum choice and control over their care and support, and to achieve the best outcomes in their everyday lives.

Independent Mental Health Advocacy (IMHA) services play a crucial role in safeguarding the rights of individuals with mental health issues and promoting their autonomy in the healthcare system.

The Provider will offer an IMHA service for patients admitted under the Mental Health Act in the Bethlem and the Maudsley hospital for residents of Lewisham.

The contract duration will be 3 years (36 months) with an optional extension of 1 year (12 months) at the discretion of the authority. A maximum contract duration of 4 years (48 months) in total.

Value of contract: £90,000 per annum. The indicative value range for the total contract value is between £270,000 for 3 years and £360,000 for 4 years. VAT inclusive as applicable.

Further details of the Requirements are set out in the Service Specification.

The Procurement process will be facilitated entirely online via the e-procurement portal Health Family/Atamis. Interested Applicants wishing to participate in the procurement must register on the portal, express an interest, and complete the online questionnaires hosted on the portal prior to the deadline for submission (16:00 GMT on Friday 8th August 2025). All clarification requests and correspondence pertaining to this opportunity must be directed through the portal. The deadline for any clarification questions is 17:00 hrs on 30th July 2025.

Link to Atamis

<https://atamis-1928.my.site.com/s/Welcome>

This Procurement is being managed by the London Commercial Hub (LCH), hosted by NHS North East London, on behalf of the Authority.

## **Total value (estimated)**

- £288,000 excluding VAT
- £360,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2030
- 4 years

Description of possible extension:

The contract duration will be 3 years (36 months) with an optional extension of 1 year (12 months) at the discretion of the authority. A maximum contract duration of 4 years (48 months) in total.

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKI44 - Lewisham and Southwark

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## **Participation**

## **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Enquiry deadline**

30 July 2025, 5:00pm

### **Tender submission deadline**

8 August 2025, 4:00pm

### **Submission address and any special instructions**

<https://atamis-1928.my.site.com/s/Welcome>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

## Award decision date (estimated)

1 December 2025

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## Award criteria

Name	Type	Weighting
Quality	Quality	75%
Price	Price	25%

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

## Reduced tendering period

Yes

State of urgency - minimum 10 days

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## Contracting authority

### NHS South East London Integrated Care Board

- NHS Organisation Data Service: QKK
- Public Procurement Organisation Number: PCXT-8262-NYRV

160 Tooley Street

London

SE1 2TZ

United Kingdom

Email: [hub.queries@nhs.net](mailto:hub.queries@nhs.net)

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### NHS LONDON COMMERCIAL HUB

Summary of their role in this procurement: Managing the procurement process

- Public Procurement Organisation Number: PBWD-3998-QHRQ

4th Floor - Unex Tower, 5 Station Street

London

E15 1DA

United Kingdom

Email: [hub.queries@nhs.net](mailto:hub.queries@nhs.net)

Region: UKI41 - Hackney and Newham

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## Contact organisation

Contact NHS South East London Integrated Care Board for any enquiries.