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Contract

Feedback Service

The National Archives

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Notice identifier: 2025/S 000-041594

Procurement identifier (OCID): ocds-h6vhtk-0562d6

Published 21 July 2025, 12:09pm

Scope

Description

Design and implement the user interface for the TNA feedback

service, leveraging the TNA Design System to ensure a cohesive and accessible user experience.

Contract 1

Supplier

- TORCHBOX LTD

Contract value

- £36,975 excluding VAT
- £44,370 including VAT

Below the relevant threshold

Date signed

11 July 2025

Contract dates

- 11 July 2025 to 31 December 2025
- Possible extension to 31 March 2026
- 8 months, 21 days

Description of possible extension:

The Buyer may extend the Contract for a period of up to 3 Months by giving not less than [10 Working Days'] notice in writing to the Supplier prior to the Expiry Date.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKI - London
- UKJ - South East (England)

Procedure

Procedure type

Below threshold - without competition

Supplier

TORCHBOX LTD

- Companies House: 03983354
- Public Procurement Organisation Number: PWJT-8692-MPJX

Third Floor

Bristol

BS1 5AP

United Kingdom

Email: business@torchbox.com

Website: <https://torchbox.com/>

Region: UKK11 - Bristol, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

The National Archives

- Public Procurement Organisation Number: PTBZ-4379-JQQX

Kew

Richmond

TW9 4DU

United Kingdom

Email: procurement@nationalarchives.gov.uk

Website: <https://www.nationalarchives.gov.uk/>

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public authority - central government