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Planning

Term Maintenance Contract (Engineering & Building Fabric) 2026-2036

Hampshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041572

Procurement identifier (OCID): ocds-h6vhtk-0562c9

Published 21 July 2025, 11:42am

Scope

Reference

CC20657

Description

The Term Maintenance Contracts provide planned and reactive maintenance to Hampshire County Council (HCC) sites and schools within the Service Level Agreement (SLA). The current contracts were competitively tendered in 2017 and are due to expire on 31 July 2026. There is an ongoing need to provide a service to deliver reactive and planned preventative maintenance across the Hampshire County Council and SLA schools' estate.

The new Term Maintenance contract will be for the provision of 'Hard FM' servicing, testing and inspection of building services and fabric together with reactive maintenance services. Planned Preventative Maintenance (PPM) tasks will be scheduled using the SFG20 standard. The Contract will also include a 'helpdesk' arrangement to capture and triage reactive maintenance.

HCC owns a substantial property estate, held primarily for the delivery of frontline public services, but also more generally to support the County Council's corporate priorities. The County Council's assets are diverse and include schools, residential and nursing care homes, children's homes, day centres, libraries, waste disposal and recycling facilities, country parks, rural landholdings, and operational farms. The County Council also owns and occupies offices, workshops, depots and storage accommodation, leases other commercial property to businesses and rural holdings to farmers and has responsibility for a wide range of heritage assets including listed buildings and Scheduled Monuments.

The desired outcomes of the new contract are to deliver a modern and effective compliance, planned preventative maintenance and reactive maintenance service for HCC. Ensuring good quality, value for money work, is undertaken with a lifecycle approach to asset management. Utilising Concerto and digital tools to facilitate timely and accurate information management and customer interactions.

Total value (estimated)

- £250,000,000 excluding VAT
- £300,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 August 2026 to 31 July 2031
- Possible extension to 31 July 2036
- 10 years

Main procurement category

Works

CPV classifications

- 31000000 - Electrical machinery, apparatus, equipment and consumables; lighting
- 45450000 - Other building completion work
- 50710000 - Repair and maintenance services of electrical and mechanical building installations

Contract locations

- UKJ3 - Hampshire and Isle of Wight

Engagement

Engagement deadline

4 August 2025

Engagement process description

Hampshire County Council is seeking the views of providers who may be interested in tendering for the Term Maintenance Contract 2026-2036. To assist HCC with the re-procurement of the contract, we would appreciate your feedback in respect of commercial models for this type of work and your experiences in working with different models and approaches.

The Council is engaging the market using a market engagement questionnaire. The objective of the questionnaire is to understand the capabilities of the market, and to gather feedback on our proposed approach to the requirements and the proposed commercial model strategy.

To view and submit the market engagement questionnaire, please visit the Council's e-tendering portal In-Tend: <https://in-tendhost.co.uk/hampshire/>. If your organisation is not registered on the Hampshire In-Tend portal, please go to the website stated above and

click on the 'Register' tab - registration is free.

To view this opportunity once registered, please click on 'Tenders' then 'Current' and scroll down to the project "CC20657 Term Maintenance Contract (Engineering and Building Fabric)". Alternatively, you can search the project reference 'CC20657' in the Search Bar. Once on the project, click 'View Details' followed by the 'Express Interest' tab. You will be able to download the questionnaire by clicking 'View Synopsis'.

The questionnaire must be submitted via In-Tend correspondence by no later than 5pm on the 4th August 2025.

Any questions on the content of the questionnaire should also be submitted via In-Tend correspondence.

Completion of the questionnaire does not constitute an expression of interest in any future tender. Responses will not be used to evaluate your company, create a short-list or guarantee inclusion or exclusion in any resulting tender exercise.

We recommend that you refer to the e-tendering guidance for suppliers which can be found by clicking on `Information for Suppliers` at the top of the In-Tend home page. All communication should be via In-tend Correspondence function on the project.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

30 September 2025

Contracting authority

Hampshire County Council

- Public Procurement Organisation Number: PBHM-7586-PWLP

High St, The Castle

Winchester

SO23 8UJ

United Kingdom

Contact name: Rebecca Downard

Email: procurement.support@hants.gov.uk

Website: <https://www.hants.gov.uk>

Region: UKJ36 - Central Hampshire

Organisation type: Public authority - sub-central government