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Tender

Student Season Tickets

WEST MIDLANDS TRAINS LIMITED

F02: Contract notice

Notice identifier: 2024/S 000-041533

Procurement identifier (OCID): ocds-h6vhtk-04cccf

Published 24 December 2024, 1:53pm

Section I: Contracting authority

I.1) Name and addresses

WEST MIDLANDS TRAINS LIMITED

134 EDMUND STREET

BIRMINGHAM

B32ES

Contact

Mary Young

Email

mary.young@wmtrains.co.uk

Telephone

+44 7779386711

Country

United Kingdom

Region code

UKG31 - Birmingham

Companies House

09860466

Internet address(es)

Main address

<https://www.westmidlandsrailway.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://redirect.transaxions.com/events/CW8lj>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/CW8lj>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Student Season Tickets

II.1.2) Main CPV code

- 79800000 - Printing and related services

II.1.3) Type of contract

Services

II.1.4) Short description

It is the expectation for a new supplier/ supplier to provide:

LOT 1: An E- Commerce Platform for our students to order their season tickets that will be able to plug into our existing websites.

LOT 2: A Customer and fulfilment service meeting our accessibility standards, which would be via multiple avenues such as, but not limited to, print and post-delivery/smart ticketing service (mobile platform app).

This would include management of credit accounts for larger learning establishments and councils that place one order a term for a large number of passes.

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

LOT 1: An E- Commerce Platform

Lot No

1

II.2.2) Additional CPV code(s)

- 30211300 - Computer platforms

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

An E- Commerce Platform for our students to order their season tickets that will be able to plug into our existing websites.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

Annual Renewal for up to 4 years

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

A Customer and fulfilment service

Lot No

2

II.2.2) Additional CPV code(s)

- 79800000 - Printing and related services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

A Customer and fulfilment service meeting our accessibility standards, which would be via multiple avenues such as, but not limited to, print and post-delivery/smart ticketing service (mobile platform app).

This would include management of credit accounts for larger learning establishments and councils that place one order a term for a large number of passes.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

Annual Renewal up to 3 years

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

See ITT

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 January 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

24 January 2025

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

London

Country

United Kingdom