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Contract

Direct Award via G-Cloud 14: For Pay-to-Park Service with in Royal Borough of Kensington and Chelsea

Royal Borough of Kensington & Chelsea

F03: Contract award notice

Notice identifier: 2025/S 000-041503

Procurement identifier (OCID): ocids-h6vhtk-05629e

Published 21 July 2025, 10:05am

Section I: Contracting authority

I.1) Name and addresses

Royal Borough of Kensington & Chelsea

Town Hall, Hornton Street, 20 Howie Street

London

SW11 4AY

Contact

Gaurav Suri

Email

gaurav.suri@rbkc.gov.uk

Telephone

+44 7790979270

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.rbkc.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Award via G-Cloud 14: For Pay-to-Park Service with in Royal Borough of Kensington and Chelsea

II.1.2) Main CPV code

- 63712400 - Parking services

II.1.3) Type of contract

Services

II.1.4) Short description

Direct Award via G-Cloud 14 for Pay-to-park service at RBKC

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,205,660

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This contract is to manage pay-to-park service within RBKC, allowing drivers to park their vehicles in designated areas within the Borough by paying a fee. Payments can be made via telephone, mobile apps, SMS, or PayPoint kiosks. The charges for the pay-to-park service will vary based on location and vehicle engine emissions.

A Pipeline Notice was Published on FTS: 09/05/2025 11:45:24 with reference: 020006-2025

View here: <https://www.find-tender.service.gov.uk/Notice/020006-2025>

FTS Procurement ref: ocds-h6vhtk-050f90

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Business Continuity and Compliance; improved service delivery and value for money. The G-cloud 14 follows the Council's procurement approach hierarchy, namely that frameworks meeting the Council's needs should be evaluated first and selected when feasible. The new contract would allow the council to continue service by allowing the time to be prepared for DfTs National Parking Platform.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 July 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PayByPhone Limited

2nd Floor Bishops Court, 17A The Broadway

Hatfield, Herts

AL9 5HZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05060103

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,205,660

Total value of the contract/lot: £3,205,660

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=965969695> GO

Reference: GO-2025721-PRO-31496453

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

London

WC2A 2LL

Country

United Kingdom