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Tender

## **Ticketing Machine Procurement**

SE TRAINS LIMITED

F05: Contract notice – utilities

Notice identifier: 2024/S 000-041499

Procurement identifier (OCID): ocds-h6vhtk-04ccd9

Published 24 December 2024, 10:05am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

SE TRAINS LIMITED

Second Floor, 4 More London Riverside

London

SE12AU

#### **Email**

[Tim.Stockford@Southeasternrailway.co.uk](mailto:Tim.Stockford@Southeasternrailway.co.uk)

#### **Telephone**

+44 7977272834

#### **Country**

United Kingdom

#### **Region code**

UKI44 - Lewisham and Southwark

**Internet address(es)**

Main address

<https://www.southeasternrailway.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Maintenance-and-repair-of-ticket-issuing-machinery./3FJW27MX8N>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.delta-esourcing.com](http://www.delta-esourcing.com)

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

[www.delta-esourcing.com](http://www.delta-esourcing.com)

**I.6) Main activity**

Railway services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Ticketing Machine Procurement

#### **II.1.2) Main CPV code**

- 50316000 - Maintenance and repair of ticket-issuing machinery

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

SE Trains Ltd are looking to establish a supply chain for the provision, ongoing maintenance and repair of various ticketing devices to drive improved customer experience, performance and value. This procurement is divided into three lots: 1. Ticketing Vending Machines, 2. Mobile Ticket Issuing Systems, and 3. Ticketing Office Machines, with no more than one supplier appointed to each Lot. The framework agreement awarded to the preferred bidder(s) will include a term of up to 8 years, and allow other DfT Operator Limited subsidiaries to call-off from. The value of the SE Trains Ltd services over the term is £67,180,545. The incremental value for call-offs for each lot is estimated to be: 1. £113,214,107, 2. £100,486,478, 3. £129,280,798. SE Trains Ltd ticketing estate includes 283 TVMs, 217 TOMs, and 271 Mobile TIS. SE Train Ltd currently have funding approved for award against Lot 1 once the framework has been awarded, with award against Lots 2 & 3 dependent upon subsequent approvals.

#### **II.1.5) Estimated total value**

Value excluding VAT: £410,161,928

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

All lots

## **II.2) Description**

### **II.2.1) Title**

Ticketing Machine Procurement: Ticket Vending Machines

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 50316000 - Maintenance and repair of ticket-issuing machinery

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Lot 1 is for Ticket Vending Machines.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £148,083,907

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Ticketing Machine Procurement: Ticket Office Machines

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 50316000 - Maintenance and repair of ticket-issuing machinery

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Lot 2 is for Ticket Office Machines.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £142,014,254

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Ticketing Machine Procurement: Mobile Ticket Issuing Systems

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 50316000 - Maintenance and repair of ticket-issuing machinery

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

Lot 3 is for Mobile Ticket Issuing Systems

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £120,063,768

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Inclusion of SLAs in contract terms.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**



**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 February 2025

Local time

5:00pm

**IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

4 March 2025

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Maintenance-and-repair-of-ticket-issuing-machinery./3FJW27MX8N>

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Maintenance-and-repair-of-ticket-issuing-machinery./3FJW27MX8N>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/3FJW27MX8N>

GO Reference: GO-20241223-PRO-28991493

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England & Wales

7 The Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom