

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/041447-2025>

Tender

## **BLC0224 - Covert Management Systems**

BLUELIGHT COMMERCIAL LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041447

Procurement identifier (OCID): ocds-h6vhtk-050faf

Published 18 July 2025, 5:43pm

This is an old version of this notice. [View the latest version.](#)

### **Scope**

### **Reference**

BLC0224

### **Description**

BlueLight Commercial are looking to establish a national multi-supplier framework for the provision of Covert Management Systems. The Framework Agreement will be available for use by all UK Police Forces and other agencies, the participants are named in the ITT documentation.

BlueLight Commercial work in collaboration with blue light organisations to maximise commercial benefit to UK emergency services. A number of covert tactics are available to law enforcement agencies in the UK to enable them to prevent and detect crime or disorder and maintain public safety. This is a highly regulated activity, with organisations making use of undercover tactics, covert human intelligence sources and protected persons management. Law enforcement agencies require specialised systems to allow

them to effectively manage any covert operations, ensuring appropriate authority is granted and a clear audit trail is available.

BlueLight Commercial are seeking Commercial-off-the Shelf (COTS) Covert Management Systems which can be hosted on-premise or within the cloud. The systems are required to support:

- Core Module - end-to-end planning, authorisation, risk management, product handling and oversight of covert operations,
- Prison Surveillance - enabling request and retrieval of material held in the prison network,
- Protected Person Management - for the management of individuals under protection e.g. witnesses, judges, jurors, officers and family members,
- Surveillance Operations Management,
- Undercover Operations Management,
- Covert Human Intelligence Source (CHIS) handling,
- Communications Authority Management,
- Technical Support Unit (TSU) Support.

This will be for a period of four (4) years.

## **Commercial tool**

Establishes a framework

## **Total value (estimated)**

- £10,000,000 excluding VAT
- £12,000,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 13 October 2025 to 12 October 2029
- 4 years

### **Main procurement category**

Services

### **CPV classifications**

- 48100000 - Industry specific software package
- 72261000 - Software support services
- 72266000 - Software consultancy services

### **Contract locations**

- UK - United Kingdom
- JE - Jersey
- GG - Guernsey
- IM - Isle of Man

---

## **Framework**

### **Maximum number of suppliers**

Unlimited

### **Maximum percentage fee charged to suppliers**

1.5%

### **Further information about fees**

The fees are a percentage of the business transacted via the framework, per supplier.

### **Framework operation description**

This framework will be awarded to multiple suppliers for use by participants listed in the ITT documentation. The procedure for Call-Off Contracts will be further competition or direct award.

### **Award method when using the framework**

Either with or without competition

### **Contracting authorities that may use the framework**

Establishing party only

---

## **Submission**

### **Enquiry deadline**

24 July 2025, 12:30pm

### **Submission type**

Tenders

### **Tender submission deadline**

15 August 2025, 5:00pm

### **Submission address and any special instructions**

Tenders must be submitted electronically via <https://sell2.in-tend.co.uk/blpd/home>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

20 September 2025

---

### **Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>
Simple description	Award criteria is stated in the procurement documents	Price

### **Weighting description**

Award criteria is stated in the procurement documents

---

### **Other information**

#### **Conflicts assessment prepared/revised**

Yes

---

### **Procedure**

#### **Procedure type**

Competitive flexible procedure

#### **Competitive flexible procedure description**

Stage 1: PSQ, Conditions of Participants, Gateway Questions, ITT Technical and Social Value Questions. Bidders who meet the minimum score (as defined in the ITT documentation) will be taken through to Stage 2.

Stage 2: Software Demonstrations

---

## Documents

### Associated tender documents

<https://sell2.in-tend.co.uk/blpd/home>

---

## Contracting authority

### BLUELIGHT COMMERCIAL LIMITED

- Companies House: 12517649

Lower Ground 5-8 The Sanctuary

London

SW1P 3JS

United Kingdom

Contact name: Jake Laurie

Telephone: 02045704661

Email: [Jake.Laurie@bluelight.police.uk](mailto:Jake.Laurie@bluelight.police.uk)

Website: <http://www.bluelightcommercial.police.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government