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Tender

BLC0224 - Covert Management Systems

BLUELIGHT COMMERCIAL LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041441

Procurement identifier (OCID): ocds-h6vhtk-050faf ([view related notices](#))

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Scope

Reference

BLC0224

Description

BlueLight Commercial are looking to establish a national multi-supplier framework for the provision of Covert Management Systems.

BlueLight Commercial work in collaboration with blue light organisations to maximise commercial benefit to UK emergency services. A number of covert tactics are available to law enforcement agencies in the UK to enable them to prevent and detect crime or disorder and maintain public safety. This is a highly regulated activity, with organisations making use of undercover tactics, covert human intelligence sources and protected persons

management. Law enforcement agencies require specialised systems to allow them to effectively manage any covert operations, ensuring appropriate authority is granted and a clear audit trail is available.

BlueLight Commercial are seeking Commercial-off-the Shelf (COTS) Covert Management Systems which can be hosted on-premise or within the cloud. The systems are required to support:

- Core Module - end-to-end planning, authorisation, risk management, product handling and oversight of covert operations,
- Prison Surveillance - enabling request and retrieval of material held in the prison network,
- Protected Person Management - for the management of individuals under protection e.g. witnesses, judges, jurors, officers and family members,
- Surveillance Operations Management,
- Undercover Operations Management,
- Covert Human Intelligence Source (CHIS) handling,
- Communications Authority Management,
- Technical Support Unit (TSU) Support.

This will be for a period of four (4) years. The Framework Agreement will be available for use by all UK Police Forces and other agencies, the participants are named in the ITT documentation.

Commercial tool

Establishes a framework

Total value (estimated)

- £10,000,000 excluding VAT

- £12,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 13 October 2025 to 13 October 2029
- 4 years, 1 day

Main procurement category

Services

CPV classifications

- 48100000 - Industry specific software package
- 72261000 - Software support services
- 72266000 - Software consultancy services

Contract locations

- UK - United Kingdom
- JE - Jersey
- GG - Guernsey
- IM - Isle of Man

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

1.5%

Further information about fees

The fees are a percentage of the business transacted via the framework, per supplier.

Framework operation description

This framework will be awarded to multiple suppliers for use by participants listed in the ITT documentation. The procedure for Call-Off Contracts will be further competition or direct award.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Submission

Enquiry deadline

24 July 2025, 1:30pm

Submission type

Tenders

Tender submission deadline

15 August 2025, 6:00pm

Submission address and any special instructions

Tenders must be submitted electronically via <https://sell2.in-tend.co.uk/blpd/home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

20 September 2025

Award criteria

Name	Description	Type
Simple description	Award criteria is stated in the procurement documents	Price

Weighting description

Award criteria is stated in the procurement documents

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Stage 1: PSQ, Conditions of Participants, Gateway Questions, ITT Technical and Social Value Questions. Bidders who meet the minimum score (as defined in the ITT documentation) will be taken through to Stage 2.

Stage 2: Software Demonstrations

Documents

Associated tender documents

<https://sell2.in-tend.co.uk/blpd/home>

Contracting authority

BLUELIGHT COMMERCIAL LIMITED

- Companies House: 12517649

Lower Ground 5-8 The Sanctuary

London

SW1P 3JS

United Kingdom

Contact name: Jake Laurie

Telephone: 02045704661

Email: Jake.Laurie@bluelight.police.uk

Website: <http://www.bluelightcommercial.police.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government