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Contract

Rental & support costs for 101 and 999 lines

The Police and Crime Commissioner for Warwickshire

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041415

Procurement identifier (OCID): ocds-h6vhtk-056260

Published 18 July 2025, 4:07pm

Scope

Reference

WPA25-0091 (EX25-0044)

Description

The Police & Crime Commissioner for Warwickshire has awarded a contract for Warwickshire Police's rental and support costs for 101 and 999 lines. This is a below threshold contract that following an internal exemption process has been awarded to the incumbent provider due to the nature of the requirement. This provision was previously within the telephony network maintenance contract but was not included in the most recent maintenance contract therefore this separate provision and notice. This is likely to be incorporated into a corporate call charges provision going forward. This arrangement is for 12 months with no option to extend and the estimated cost including VAT is £44,400.

Contract 1

Supplier

- West Pier Telecom Ltd

Contract value

- £37,000 excluding VAT
- £44,400 including VAT

Below the relevant threshold

Date signed

18 July 2025

Contract dates

- 18 July 2025 to 29 June 2026
- 11 months, 12 days

Main procurement category

Services

CPV classifications

- 64210000 - Telephone and data transmission services

Contract locations

- UKG13 - Warwickshire

Procedure

Procedure type

Below threshold - without competition

Supplier

West Pier Telecom Ltd

Hatherlow House Hatherlow

Stockport

SK6 3DY

United Kingdom

Email: name@example.co.uk

Region: UKD35 - Greater Manchester South East

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

The Police and Crime Commissioner for Warwickshire

- Public Procurement Organisation Number: PXNY-4251-DZLZ

Warwickshire Police Headquarters

Leek Wootton

CV35 7QB

United Kingdom

Email: procurement@warwickshire.police.uk

Region: UKG13 - Warwickshire

Organisation type: Public authority - sub-central government