

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/041410-2024>

Tender

## **HH108-24-HB Adult Social Care Commissioning Flexible Framework**

NHS Highland

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-041410

Procurement identifier (OCID): ocds-h6vhtk-04cca5

Published 23 December 2024, 1:40pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

#### **Email**

[nhsh.care-contracts@nhs.scot](mailto:nhsh.care-contracts@nhs.scot)

#### **Country**

United Kingdom

#### **NUTS code**

UKM6 - Highlands and Islands

### **Internet address(es)**

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00302](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302)

### **I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

### **I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HH108-24-HB Adult Social Care Commissioning Flexible Framework

Reference number

HH108-24-HB

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

NHS Highland, as the Lead Agency for Integrated Health and Social Care for Adults under the Highland Health and Social Care Partnership (HHSCP), is required to commission Adult Social Care Services across the Highland Council area. Expressions of interest are invited for the ongoing provision of Care at Home, Residential and Nursing Care Home Placements, Registered Day Care and Supported Living, Housing Support and Home Based Respite services. This notice is open to all existing and potential new service providers.

### **II.1.5) Estimated total value**

Value excluding VAT: £112,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Any combination of 1, 2, 3 and 4.

## **II.2) Description**

### **II.2.1) Title**

Care at Home

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKM6 - Highlands and Islands

#### **II.2.4) Description of the procurement**

NHS Highland, as the Lead Agency for Integrated Health and Social Care for Adults under the Highland Health and Social Care Partnership (HHSCP), is required to commission Adult Social Care Services across the Highland Council area. Expressions of interest are invited for the ongoing provision of Care at Home services.

#### **II.2.6) Estimated value**

Value excluding VAT: £13,000,000

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Residential and Nursing Care Home Placements

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKM6 - Highlands and Islands

#### **II.2.4) Description of the procurement**

NHS Highland, as the Lead Agency for Integrated Health and Social Care for Adults under the Highland Health and Social Care Partnership (HHSCP), is required to commission Adult Social Care Services across the Highland Council area. Expressions of interest are invited for the ongoing provision of Residential and Nursing Care Home Placements.

#### **II.2.6) Estimated value**

Value excluding VAT: £55,000,000

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Registered Day Care

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKM6 - Highlands and Islands

### **II.2.4) Description of the procurement**

NHS Highland, as the Lead Agency for Integrated Health and Social Care for Adults under the Highland Health and Social Care Partnership (HHSCP), is required to commission Adult Social Care Services across the Highland Council area. Expressions of interest are invited for the ongoing provision of Registered Day Care services.

### **II.2.6) Estimated value**

Value excluding VAT: £1,500,000

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Supported Living, Housing Support and Home Based Respite

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKM6 - Highlands and Islands

#### **II.2.4) Description of the procurement**

NHS Highland, as the Lead Agency for Integrated Health and Social Care for Adults under the Highland Health and Social Care Partnership (HHSCP), is required to commission Adult Social Care Services across the Highland Council area. Expressions of interest are invited for the ongoing provision of Supported Living, Housing Support and Home Based Respite services.

#### **II.2.6) Estimated value**

Value excluding VAT: £42,500,000

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

This notice is open to responses from all current and potential future providers. All interested parties must complete and submit a response to the mandatory SPD.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Procedure involving negotiation

#### **IV.1.3) Information about a framework agreement**

The procurement involves the establishment of a framework agreement

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The proposed approach for this Flexible Framework, permits continuous review, allows best value decision making, and will support a model that provides capacity and choice for service users.

#### **IV.1.10) Identification of the national rules applicable to the procedure**

Information about national procedures is available at:

<https://www.legislation.gov.uk/ssi/2015/446/part/2/chapter/3/crossheading/social-and-other-specific-services/made>

#### **IV.1.11) Main features of the award procedure**

This is a staged procedure for entry to the initial Flexible Framework requirement.

Further entry points will adhere to the same Tender Application process.

Tender Application: Tenderers must complete and submit an electronic SPD by the deadline.

Responses will be evaluated by a panel from within the HHSCP.

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 March 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

---

## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

All awarded contracts will be subject to the acceptance of the attached NHSH contract forms and the :

Lot 1 Care at Home Contract 2024

Lot 2 Care Home Contract 2024

Lot 3 Day Care Contract 2024

Lot 4a Standard Support Contract 2024

Lot 4b Housing Support Contract 2024

Lot 4c Home Based Respite Contract 2024

Schedule of Health Board Approved Rates (2024/25 provided for information only)

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=766744](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=766744).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx).



Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

A sub-contract clause has been included in this contract. For more information see:  
<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:  
<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

For this Flexible Framework, it would be expected that successful Contractors would commit to working with the HHSCP to review community benefit opportunities where the cumulative level of spend exceeds a 200k GBP threshold.

The following Community Benefit initiatives are those which the HHSCP deem relevant, and include, but are not limited to:

- Targeted Recruitment and Training Initiatives
- Educational Support Initiatives
- Vocational Training/Projects
- Supply Chain Development
- Community and Environmental Initiatives
- Supported Business, Third Sector and Voluntary Initiatives
- Social Enterprise and Co-operative Initiatives
- Equality and Diversity Initiatives
- Poverty Initiatives
- The provision of professional advice

All procurements shall include a mandatory requirement for providers to register on NHS Scotland's Community Benefits Gateway (CBG) <https://www.nss.nhs.scot/procurement-and-logistics/sustainability/access-our-community-benefit-gateway/>

(SC Ref:766744)

Download the ESPD document here:

[https://www.publiccontractsscotland.gov.uk/ESPD/ESPD\\_Download.aspx?id=766744](https://www.publiccontractsscotland.gov.uk/ESPD/ESPD_Download.aspx?id=766744)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Inverness Justice Centre

Inverness

Country

United Kingdom