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Contract

NHSE1022 - Clinical Dental Referral Management Service (CDRMS)

Humber and North Yorkshire Integrated Care Board (ICB) - Lead ICB
NHS West Yorkshire ICB
NHS South Yorkshire ICB

F03: Contract award notice

Notice identifier: 2024/S 000-041352

Procurement identifier (OCID): ocids-h6vhtk-049a88

Published 23 December 2024, 9:55am

Section I: Contracting authority

I.1) Name and addresses

Humber and North Yorkshire Integrated Care Board (ICB) - Lead ICB

2ND FLOOR WILBERFORCE COURT ALFRED GELDER STREET

HULL

HU1 1UY

Email

necsu.psrprocurement@nhs.net

Telephone

+44 1642746918

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

NHS Organisation Data Service

Y63 NORTH EAST AND YORKSHIRE COMMISSIONING REGION

Internet address(es)

Main address

<https://humberandnorthyorkshire.icb.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.1) Name and addresses

NHS West Yorkshire ICB

WHITE ROSE HOUSE WEST PARADE

WAKEFIELD

WF1 1LT

Email

necsu.psrprocurement@nhs.net

Telephone

+44 1642746918

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

NHS Organisation Data Service

Y63 NORTH EAST AND YORKSHIRE COMMISSIONING REGION (NHS West Yorkshire ICB)

Internet address(es)

Main address

<https://www.westyorkshire.icb.nhs.uk/about-west-yorkshire-integrated-care-board>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.1) Name and addresses

NHS South Yorkshire ICB

COMMISSIONERS WORKING TOGETHER 722 PRINCE OF WALES ROAD

SHEFFIELD

S9 4EU

Email

necsu.psrprocurement@nhs.net

Telephone

+44 1642746918

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

NHS Organisation Data Service

Y63 NORTH EAST AND YORKSHIRE COMMISSIONING REGION (NHS South Yorkshire ICB)

Internet address(es)

Main address

<https://southyorkshire.icb.nhs.uk/about-us>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

NHSE1022 - Clinical Dental Referral Management Service (CDRMS)

Reference number

NHSE1022

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

North of England Commissioning Support (NECS) is a care system support organisation working for and on behalf of NHS Humber and North Yorkshire Integrated Care Board - Lead ICB, NHS West Yorkshire ICB, and NHS South Yorkshire ICB (the Contracting Authorities), undertook a procurement to commission Clinical Dental Referral Management Service (CDRMS).

The contract term was for an initial period of 5-years commencing on 01 April 2025, with an option to extend for a further 2-years at the discretion of the Contracting Authorities and subject to satisfactory contractual and financial performance.

The Commissioner had a budget range available of 6.00 GBP to a maximum of 7.00 GBP per referral, these prices include the 2023/24 DDRB uplift.

The closing date for submission of tenders was by 12:00 Noon on 14 October 2024.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,293,552

II.2) Description

II.2.2) Additional CPV code(s)

- 48613000 - Electronic data management (EDM)
- 48814200 - Patient-administration system
- 48814400 - Clinical information system

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

NHS Humber and North Yorkshire Integrated Care Board (ICB)

NHS West Yorkshire ICB

NHS South Yorkshire ICB

II.2.4) Description of the procurement

North of England Commissioning Support (NECS) is a care system support organisation working for and on behalf of NHS Humber and North Yorkshire Integrated Care Board - Lead ICB, NHS West Yorkshire ICB, and NHS South Yorkshire ICB (the Contracting Authorities), who undertook a procurement to commission Clinical Dental Referral Management Service (CDRMS).

The contract term was for an initial period of 5-years commencing on 01 April 2025, with an option to extend for a further 2-years at the discretion of the Contracting Authorities and subject to satisfactory contractual and financial performance.

The Commissioner had a budget range available of £6.00 to a maximum of £7.00, per referral, these prices included the 2023/24 DDRB uplift.

Tender documentation was available on the e-tendering site from 12:00 Noon on 13 September 2024.

The closing date for submission of tenders was by 12:00 Noon on 14 October 2024.

II.2.5) Award criteria

Cost criterion - Name: Quality / Weighting: 85%

Cost criterion - Name: Value / Weighting: 15%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the contract for a further 2-years at the discretion of the Contracting Authorities and subject to satisfactory contractual and financial performance.

II.2.14) Additional information

NECS is utilised an electronic tendering tool to manage this procurement and communicate with potential bidders. Accordingly, there was no hard copy documents issued to potential bidders and all communications with NECS, including bid submissions, were conducted via the Atamis portal at: <https://health-family.force.com/s/Welcome>.

It is free to register on the portal and it can be accessed at any time of day providing you have a working internet connection.

Bidders were advised if they had any queries, or were experiencing issues registering on the portal; that they should contact the Atamis helpdesk via:

Support-health@Atamis.co.uk or phone number 0800 9956035

The helpdesk is open Monday - Friday between 08.00 am - 06.00 pm.

The "Transfer of Undertakings (Protection of Employment) Regulations 2006" as amended by the "Collective Redundancies and Transfer of Undertaking (Protection of Employment) (Amendment) Regulation 2014" (TUPE) may apply to this contract. However, bidders were advised to obtain their own legal advice and carry out due diligence including the New Fair Deal non-statutory policy setting out how pensions issues are to be dealt with when staff are compulsorily transferred from the public sector to independent providers delivering public services.

Under the Public Services (Social Value) Act 2012, Contracting Authorities must consider:

- (a) How what is proposed to be procured might improve the economic, social, and environmental well-being of the area where they exercise their functions; and
- (b) How, in conducting the process of procurement, they might act with a view to securing that improvement.

Accordingly, the subject matter of the contract had been scoped to take into account the priorities of the Contracting Authorities relating to "economic, social, and environmental well-being".

The Open Procedure was followed for this procurement to test the capacity, capability, and technical competence of bidders in accordance with the Public Contracts Regulations 2015 (as amended) (SI 2015 No:102).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-029317](#)

Section V. Award of contract

Title

NHSE1022 - Clinical Dental Referral Management Service (CDRMS)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 November 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Referral Management Services Ltd

61a King Street Knutsford

Cheshire

WA16 6DX

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

11362661

Internet address

www.dental-referrals.org

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £7,293,552

Total value of the contract/lot: £7,293,552

Section VI. Complementary information

VI.3) Additional information

The Open Procedure was followed for this procurement to test the capacity, capability, and technical competence of bidders in accordance with The Public Contracts Regulations 2015 (as amended) (PCR 2015).

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Contracting Authorities have acted in accordance with Part 3 Chapter 5 Regulation 85 to 87 and Part 3 Chapter 6 Regulation 88 to 104 of the Public Contract Regulations 2015 (as amended) (PCR 2015). Part 3 of the PCR 2015 provides for appeals to be made to the High Court subject to time limitations and other required procedural steps. The rules relating to appeal are complex and dissatisfied bidders were advised to take their own prompt legal advice.