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Contract

SOL - Translation and Interpretation Services 2025

Solihull Metropolitan Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041334

Procurement identifier (OCID): ocds-h6vhtk-05622f

Published 18 July 2025, 2:22pm

Scope

Reference

SOL - 19920

Description

Translation and interpretation services.

Face to face Interpreting

Telephone Interpreting

Document translation, transcription and additional services (written)

Easy Read

Braille

Video Interpreting

BSL

Contract 1

Supplier

- ABSOLUTE INTERPRETING & TRANSLATIONS LIMITED

Contract value

- £85,000 excluding VAT
- £102,000 including VAT

Below the relevant threshold

Date signed

1 April 2025

Contract dates

- 1 April 2025 to 31 March 2026
- 1 year

Main procurement category

Services

CPV classifications

- 79411000 - General management consultancy services
- 85000000 - Health and social work services

Contract locations

- UKG3 - West Midlands

Key performance indicators

Name	Description
Online Secure Booking Portal	Translation and Interpretation Service requests must be submitted via the Online Secure Booking Portal 100%
Quarterly management information	Quarterly management information provided by the Provider to the Council by the 15th on the quarter 100%
Service Complaints	Service complaints received by the Provider from service users (of the Council) regarding the interpreter/translator per annum

Procedure

Procedure type

Below threshold - without competition

Special regime

Concession

Supplier

ABSOLUTE INTERPRETING & TRANSLATIONS LIMITED

- Companies House: 06044167
- Public Procurement Organisation Number: PQRB-3464-VZYN

34-35 Ludgate Hill

Birmingham

B3 1EH

United Kingdom

Email: amal.haidari@absolute-interpreting.co.uk

Website: <http://absolute-interpreting.co.uk/>

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Solihull Metropolitan Borough Council

- Public Procurement Organisation Number: PGWC-7578-LYDG

Council House, Manor Square

Solihull

B91 3QB

United Kingdom

Email: procteam@solihull.gov.uk

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government