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Award

## **Museum Security Consortium**

The Board and Trustees of the Natural History Museum

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-041316

Procurement identifier (OCID): ocds-h6vhtk-04cc6b

Published 20 December 2024, 7:05pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

The Board and Trustees of the Natural History Museum

Cromwell Road

London

SW7 5BD

#### **Email**

[nhmprocurement@nhm.ac.uk](mailto:nhmprocurement@nhm.ac.uk)

#### **Telephone**

+44 79425000

#### **Country**

United Kingdom

#### **Region code**

UKI3 - Inner London – West

**Internet address(es)**

Main address

<https://www.nhm.ac.uk>

Buyer's address

<https://www.nhm.ac.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Recreation, culture and religion

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Museum Security Consortium

#### **II.1.2) Main CPV code**

- 79710000 - Security services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The 3 museum partners (The Natural History Museum, the Science Museum and the Victoria and Albert Museum) commission Wilson James Limited to provide security services across the numerous sites of the 3 museum partners, including control rooms, perimeter security and internal patrols, emergency response and first aid, management of electronic security systems, event and exhibition security officers, staff entrance security, traffic control, loading bay, bag search and door security across the various sites, providing world-class, co-ordinated, professional security services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £12,150,514

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI3 - Inner London – West

Main site or place of performance

Inner London – West

**II.2.4) Description of the procurement**

The 3 museum partners are placing this transparency notice to alert economic operators of their intention to extend their contact with Wilson James Limited currently due to expire on 31/03/2026 by a further year until 31/03/2027 in accordance with Regulation 72(1)(b) of the Public Contracts Regulations 2015 with an estimated increased value for that further year of £12,150,514 due to the need for additional works, services or supplies and the grounds identified in Regulation 72(1)(b) of the Public Contract Regulations 2015 apply. See Annex D for more details. Original contract details - The 3 museum partners originally signed an agreement for security services with Wilson James Limited across their multiple sites (notice 2018/S 085 – 191827 estimated value £63.487,185) which was extended by a further year in 2022 (notice 2018/S 085 – 191827 estimated value £11.979,731.) to expire on 31/03/2026.

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

For context: the supplier standardises uniforms, procedures, and pay across the 3 museums, allowing absences or variances in requirements to easily be managed e.g. allowing a staff member finishing a shift at one museum to start at another. Were a museum to leave the consortium and contract alone it would cause significant inconvenience/duplication of costs due to the loss of these benefits.

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The 3 museums place this transparency notice to alert economic operators of their intention to extend their contact with Wilson James by one further year until 31/03/2027 with an estimated increased value of £12,150,514. This is because additional works, services or supplies have become necessary, the increase in price does not exceed 50% of the value of the original contract, and the grounds identified in r72(1)(b) of the Public Contract Regulations 2015 apply as set out below.

a. V&A is opening new buildings and for technical reasons needs one security provider across its entire estate. Without the proposed extension V&A will not be able to persuade the current supplier to invest in providing security to the new building creating a significant operational risk, leading to technical and economic inconvenience.

b. NHM is undergoing significant changes to the collections stored at both its South Kensington and Tring sites, as a result of the potential movement of certain collections to Thames Valley Science Park (subject to approval). A change in supplier at this key time, to a supplier that is unfamiliar with the site, would result in greater security risks to its rare, unique and delicate collections during the move process, and would require the expertise of the current supplier in relation to NHM's sites and systems and equipment to reduce risk and avoid significant inconvenience if the supplier were to be changed now.

c. There are currently significant site developments going on at all of the Science Museum Group's sites – including major construction works as part of an ongoing Masterplan programme. A potential change in contractor within the next two years would have significant impact on the day-to-day operation of the sites. SMG and the onsite security teams are working together to support all these projects and are all well versed in the approaches to take to keep visitors, colleagues and the various sites safe and secure and a change to this structure at a critical point in delivery could have significant effects.

d. In common with other museums in the UK and across Europe SMG and V&A are experiencing an increased security risk, and consequently SMG and potentially V&A will require a security assessment to take place during this key period, that will require the expertise of the current supplier in relation to SMG's and V&A's systems and equipment to reduce risk and avoid significant inconvenience if the supplier were to be changed now and replaced with a new provider that was less used to managing SMG's and V&A's sites.

e. At the date of this notice the Terrorism (Protection of Premises) Bill is at the Report stage. Once it is passed, this legislation will require the 3

museums to take prescribed steps to reduce the vulnerability of their premises to, and the risk of physical harm to individuals arising from, acts of terrorism. At this stage when the full scope of these obligations is not known it would be premature to engage a new supplier to provide services which could soon be out-of-date.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2018/S 085-191827](#)

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### **Section V. Award of contract/concession**

#### **Title**

Museum Security Consortium

A contract/lot is awarded: Yes

#### **V.2) Award of contract/concession**

##### **V.2.1) Date of conclusion of the contract**

19 December 2024

##### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor/concessionaire**

Wilson James Ltd

Chalkwell Lawns, 648-659 London Road, Westcliff-on-Sea

Essex

SS0 9HR

Country

United Kingdom

NUTS code

- UKH31 - Southend-on-Sea

National registration number

02269560

Internet address

<https://wilsonjames.co.uk/>

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £12,150,514

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## Section VI. Complementary information

### VI.3) Additional information

The name and contact details of the contracting authorities: The Board and Trustees of the Victoria and Albert Museum Cromwell Road Kensington SW7 2RL United Kingdom E-mail: [procurement@vam.ac.uk](mailto:procurement@vam.ac.uk). Internet address(es): <http://www.vam.ac.uk/> ; The Board and Trustees of the Natural History Museum Cromwell Road London SW7 5BD United Kingdom E-mail: [nhmprocurement@nhm.ac.uk](mailto:nhmprocurement@nhm.ac.uk). Internet address(es): <http://www.nhm.ac.uk> ; The Board and Trustees of the Science Museum Exhibition Road London SW7 2DD United Kingdom E-mail: [procurement@sciencemuseum.ac.uk](mailto:procurement@sciencemuseum.ac.uk) Internet address(es): <http://www.sciencemuseum.org.uk>

To view this notice, please click here:

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GO Reference: GO-20241220-PRO-28966464

### VI.4) Procedures for review

#### VI.4.1) Review body

The High Court of England and Wales

The Strand

City of Westminster

WC2A 2LL

Country

United Kingdom

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As set out in the Public Contracts Regulations (2015).