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Contract

Provision of services in prisons

Ministry of Justice

F03: Contract award notice

Notice identifier: 2024/S 000-041311

Procurement identifier (OCID): ocds-h6vhtk-03dc6c

Published 20 December 2024, 5:52pm

Section I: Contracting authority

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Contact

Jenny Jackson

Email

ccmd-prisoneditionservice-programme@justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of services in prisons

Reference number

Project Reference: 10372, ITT 7906

II.1.2) Main CPV code

- 75231200 - Services related to the detention or rehabilitation of criminals

II.1.3) Type of contract

Services

II.1.4) Short description

Careers Information Advice and Guidance (CIAG) services. HMPPS is committed to delivering a new and transformed Prisoner Education Service (PES) that increases the focus on Education, Skills and Work (ESW) within prisons and supports prisoners to improve their prospects for work on release. The PES Programme will focus on the following three overarching strategic priorities:

- improving the numeracy and literacy of all prisoners who need it;
- incentivising prisoners to improve their qualifications and skills to increase their prospects of finding work on release; and
- ensuring that Governors and their teams have the knowledge, tools, support and accountabilities that they need to lead this work.

The provision of an impartial and high-quality Careers Information, Advice and Guidance (CIAG) Service is fundamental to achieving our vision and our aims.

The vision of PES is that everyone of working age and able to work should leave prison prepared for employment or further education and training. The new CIAG Service will contribute to reducing reoffending by supporting prisoners from induction to release identifying career aspirations, setting education, skills and work-related goals, and supporting prisoners to achieve their aspirations upon release.

The new CIAG contracts offer prisoners a high quality and impartial CIAG Service. The new CIAG contracts shall replace the current CIAG services commissioned via the Prison Education Dynamic Purchasing System (PEDPS).

The CIAG Service is being procured separately to Core Education Provision

This procurement will cover the provision of CIAG services in all prisons managed by HMPPS in England, with the exception of four prisons managed by private operators in England

The procurement comprised eleven regional lots. Service delivery under the Contracts will commence on the 1st April 2025.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £62,847,099.85

II.2) Description

II.2.1) Title

CIAG Services Lot 1

Lot No

1

II.2.2) Additional CPV code(s)

- 75231200 - Services related to the detention or rehabilitation of criminals

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Avon, Dorset and Devon

II.2.4) Description of the procurement

Provision of careers information advice and guidance services

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Prices / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided

the maximum aggregate additional period shall not exceed three (3) years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

CIAG Services Lot 2

Lot No

2

II.2.2) Additional CPV code(s)

- 75231200 - Services related to the detention or rehabilitation of criminals

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Bedfordshire, Cambridgeshire, Norfolk, Suffolk and Essex

II.2.4) Description of the procurement

Provision of careers information advice and guidance services

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

CIAG Services Lot 3

Lot No

3

II.2.2) Additional CPV code(s)

- 75231200 - Services related to the detention or rehabilitation of criminals

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Cumbria and Lancashire

II.2.4) Description of the procurement

Provision of careers information advice and guidance services

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

CIAG Services Lot 4

Lot No

4

II.2.2) Additional CPV code(s)

- 75231200 - Services related to the detention or rehabilitation of criminals

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Tees and Wear

II.2.4) Description of the procurement

Provision of Careers information advice and guidance services

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

CIAG Services Lot 5

Lot No

5

II.2.2) Additional CPV code(s)

- 75231200 - Services related to the detention or rehabilitation of criminals

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

North and East Midlands

II.2.4) Description of the procurement

Provision of careers information advice and guidance services

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

CIAG Services Lot 6

Lot No

6

II.2.2) Additional CPV code(s)

- 75231200 - Services related to the detention or rehabilitation of criminals

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Greater Manchester, Merseyside and Cheshire

II.2.4) Description of the procurement

Provision of careers information advice and guidance services

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

CIAG Services Lot 7

Lot No

7

II.2.2) Additional CPV code(s)

- 75231200 - Services related to the detention or rehabilitation of criminals

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Kent Surrey and Sussex

II.2.4) Description of the procurement

Provision of careers information advice and guidance

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

CIAG Services Lot 8

Lot No

8

II.2.2) Additional CPV code(s)

- 75231200 - Services related to the detention or rehabilitation of criminals

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

London

II.2.4) Description of the procurement

Provision of careers information advice and guidance services

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

CIAG Services Lot 9

Lot No

9

II.2.2) Additional CPV code(s)

- 75231200 - Services related to the detention or rehabilitation of criminals

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

South of England

II.2.4) Description of the procurement

Provision of careers information advice and guidance services

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

CIAG Services Lot 10

Lot No

10

II.2.2) Additional CPV code(s)

- 75231200 - Services related to the detention or rehabilitation of criminals

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

West Midlands

II.2.4) Description of the procurement

Provision of careers information advice and guidance services

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

CIAG Services Lot 11

Lot No

11

II.2.2) Additional CPV code(s)

- 75231200 - Services related to the detention or rehabilitation of criminals

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Yorkshire and Humber

II.2.4) Description of the procurement

Provision of careers information advice and guidance services

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-031408](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

24574

Lot No

1

Title

CIAG Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 December 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Seetec Business Technology Centre Limited

75-77 Main Road, Hockley, Essex, SS5 4RG

Hockley

SS5 4RG

Email

jenny.jackson1@justice.gov.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2291188

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,778,802

Section V. Award of contract

Contract No

24577

Lot No

2

Title

CIAG Lot 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 December 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Get Skills Employment & Training Ltd

2ND FLOOR, QUADRANT HOUSE 250 KENNINGTON LANE

London

SE1 5RD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

7083531

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,029,591

Section V. Award of contract

Contract No

24578

Lot No

3

Title

CIAG Lot 3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 December 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Career Connect

7th Floor Walker House Exchange Flags L2 3YL"

Liverpool

L2 3YL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

4233289

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,238,875

Section V. Award of contract

Contract No

24571

Lot No

4

Title

CIAG Lot 4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ingeus UK Ltd

2nd floor, Royal Pharmaceutical Building, 66-68 East Smithfield E1W 1AW

London

E1W 1AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

4320853

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,664,409

Section V. Award of contract

Contract No

24580

Lot No

5

Title

CIAG Lot 5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 December 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Career Connect

7th Floor Walker House Exchange Flags L2 3YL

Liverpool

L2 3YL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

4233289

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,694,841

Section V. Award of contract

Contract No

24581

Lot No

6

Title

CIAG Lot 6

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 December 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Growth Company Limited

Lee House, 90 Great Bridgewater Street

Manchester

M1 5JW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2443911

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,290,055

Section V. Award of contract

Contract No

24575

Lot No

7

Title

CIAG Lot 7

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 December 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Seetec Business Technology Centre Limited

75-77 Main Road, Hockley, Essex

Hockley

SS5 4RG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2291188

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,266,548

Section V. Award of contract

Contract No

24582

Lot No

8

Title

CIAG Lot 8

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 December 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Get Skills Employment & Training Ltd

2ND FLOOR, QUADRANT HOUSE 250 KENNINGTON LANE

London

SE1 5RD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

7083531

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,963,018

Section V. Award of contract

Contract No

24576

Lot No

9

Title

CIAG Lot 9

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 December 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Seetec Business Technology Centre Limited

75-77 Main Road, Hockley, Essex

Hockley

SS5 4RG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2291188

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,713,158

Section V. Award of contract

Contract No

24583

Lot No

10

Title

CIAG Lot 10

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 December 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Growth Company Limited

Lee House, 90 Great Bridgewater Street

Manchester

M1 5JW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2443911

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,708,237

Section V. Award of contract

Contract No

24573

Lot No

11

Title

CIAG Lot 11

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 November 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ingeus UK Ltd

2nd floor, Royal Pharmaceutical Building, 66-68 East Smithfield E1W 1AW

London

E1W 1AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

4320853

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,750,186

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Ministry of Justice

London

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/ministry-of-justice>