

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/041311-2024>

Contract

## **Provision of services in prisons**

Ministry of Justice

F03: Contract award notice

Notice identifier: 2024/S 000-041311

Procurement identifier (OCID): ocds-h6vhtk-03dc6c

Published 20 December 2024, 5:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ministry of Justice

102 Petty France

London

SW1H 9AJ

#### **Contact**

Jenny Jackson

#### **Email**

[ccmd-prisoneditionservice-programme@justice.gov.uk](mailto:ccmd-prisoneditionservice-programme@justice.gov.uk)

#### **Telephone**

+44 02033343555

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of services in prisons

Reference number

Project Reference: 10372, ITT 7906

**II.1.2) Main CPV code**

- 75231200 - Services related to the detention or rehabilitation of criminals

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Careers Information Advice and Guidance (CIAG) services. HMPPS is committed to delivering a new and transformed Prisoner Education Service (PES) that increases the focus on Education, Skills and Work (ESW) within prisons and supports prisoners to improve their prospects for work on release. The PES Programme will focus on the following three overarching strategic priorities:

- improving the numeracy and literacy of all prisoners who need it;
- incentivising prisoners to improve their qualifications and skills to increase their prospects of finding work on release; and
- ensuring that Governors and their teams have the knowledge, tools, support and accountabilities that they need to lead this work.

The provision of an impartial and high-quality Careers Information, Advice and Guidance (CIAG) Service is fundamental to achieving our vision and our aims.

The vision of PES is that everyone of working age and able to work should leave prison prepared for employment or further education and training. The new CIAG Service will contribute to reducing reoffending by supporting prisoners from induction to release identifying career aspirations, setting education, skills and work-related goals, and supporting prisoners to achieve their aspirations upon release.

The new CIAG contracts offer prisoners a high quality and impartial CIAG Service. The new CIAG contracts shall replace the current CIAG services commissioned via the Prison Education Dynamic Purchasing System (PEDPS).

The CIAG Service is being procured separately to Core Education Provision

This procurement will cover the provision of CIAG services in all prisons managed by HMPPS in England, with the exception of four prisons managed by private operators in England

The procurement comprised eleven regional lots. Service delivery under the Contracts will commence on the 1st April 2025.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £62,847,099.85

## **II.2) Description**

### **II.2.1) Title**

CIAG Services Lot 1

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 75231200 - Services related to the detention or rehabilitation of criminals

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Avon, Dorset and Devon

### **II.2.4) Description of the procurement**

Provision of careers information advice and guidance services

### **II.2.5) Award criteria**

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Prices / Weighting: 20%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided

the maximum aggregate additional period shall not exceed three (3) years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

CIAG Services Lot 2

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 75231200 - Services related to the detention or rehabilitation of criminals

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Bedfordshire, Cambridgeshire, Norfolk, Suffolk and Essex

### **II.2.4) Description of the procurement**

Provision of careers information advice and guidance services

### **II.2.5) Award criteria**

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

CIAG Services Lot 3

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 75231200 - Services related to the detention or rehabilitation of criminals

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Cumbria and Lancashire

### **II.2.4) Description of the procurement**

Provision of careers information advice and guidance services

### **II.2.5) Award criteria**

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

CIAG Services Lot 4

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 75231200 - Services related to the detention or rehabilitation of criminals

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Tees and Wear

### **II.2.4) Description of the procurement**

Provision of Careers information advice and guidance services

### **II.2.5) Award criteria**

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

CIAG Services Lot 5

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 75231200 - Services related to the detention or rehabilitation of criminals

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

North and East Midlands

### **II.2.4) Description of the procurement**

Provision of careers information advice and guidance services

### **II.2.5) Award criteria**

Cost criterion - Name: Price / Weighting: 20%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

CIAG Services Lot 6

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 75231200 - Services related to the detention or rehabilitation of criminals

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Greater Manchester, Merseyside and Cheshire

### **II.2.4) Description of the procurement**

Provision of careers information advice and guidance services

## **II.2.5) Award criteria**

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

## **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

CIAG Services Lot 7

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 75231200 - Services related to the detention or rehabilitation of criminals

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Kent Surrey and Sussex

#### **II.2.4) Description of the procurement**

Provision of careers information advice and guidance

#### **II.2.5) Award criteria**

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

CIAG Services Lot 8

Lot No

8

#### **II.2.2) Additional CPV code(s)**

- 75231200 - Services related to the detention or rehabilitation of criminals

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

London

#### **II.2.4) Description of the procurement**

Provision of careers information advice and guidance services

#### **II.2.5) Award criteria**

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

CIAG Services Lot 9

Lot No

9

#### **II.2.2) Additional CPV code(s)**

- 75231200 - Services related to the detention or rehabilitation of criminals

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

South of England

### **II.2.4) Description of the procurement**

Provision of careers information advice and guidance services

### **II.2.5) Award criteria**

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

CIAG Services Lot 10

Lot No

10

## **II.2.2) Additional CPV code(s)**

- 75231200 - Services related to the detention or rehabilitation of criminals

## **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

West Midlands

## **II.2.4) Description of the procurement**

Provision of careers information advice and guidance services

## **II.2.5) Award criteria**

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

## **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

CIAG Services Lot 11

Lot No

11

### **II.2.2) Additional CPV code(s)**

- 75231200 - Services related to the detention or rehabilitation of criminals

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Yorkshire and Humber

### **II.2.4) Description of the procurement**

Provision of careers information advice and guidance services

### **II.2.5) Award criteria**

Quality criterion - Name: Price / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the term of this Contract beyond the end of the Initial Term or beyond the end of any additional period (as applicable) for a minimum of one (1) year and provided the maximum aggregate additional period shall not exceed three (3) years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-031408](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

## **Section V. Award of contract**

### **Contract No**

24574

### **Lot No**

1

### **Title**

CIAG Lot 1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Seetec Business Technology Centre Limited

75-77 Main Road, Hockley, Essex, SS5 4RG

Hockley

SS5 4RG

Email

[jenny.jackson1@justice.gov.uk](mailto:jenny.jackson1@justice.gov.uk)

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2291188

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,778,802

---

## **Section V. Award of contract**

### **Contract No**

24577

### **Lot No**

2

### **Title**

CIAG Lot 2

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

4 December 2024

### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Get Skills Employment & Training Ltd

2ND FLOOR, QUADRANT HOUSE 250 KENNINGTON LANE

London

SE1 5RD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

7083531

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £4,029,591

---

## **Section V. Award of contract**

### **Contract No**

24578

### **Lot No**

3

### **Title**

CIAG Lot 3

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Career Connect

7th Floor Walker House Exchange Flags L2 3YL"

Liverpool

L2 3YL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

4233289

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,238,875

---

### **Section V. Award of contract**

#### **Contract No**

24571

#### **Lot No**

4

#### **Title**

CIAG Lot 4

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

29 November 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Ingeus UK Ltd

2nd floor, Royal Pharmaceutical Building, 66-68 East Smithfield E1W 1AW

London

E1W 1AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

4320853

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,664,409

## **Section V. Award of contract**

### **Contract No**

24580

### **Lot No**

5

### **Title**

CIAG Lot 5

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Career Connect

7th Floor Walker House Exchange Flags L2 3YL

Liverpool

L2 3YL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

4233289

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,694,841

---

### **Section V. Award of contract**

#### **Contract No**

24581

#### **Lot No**

6

#### **Title**

CIAG Lot 6

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

9 December 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

The Growth Company Limited

Lee House, 90 Great Bridgewater Street

Manchester

M1 5JW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2443911

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,290,055

## **Section V. Award of contract**

### **Contract No**

24575

### **Lot No**

7

### **Title**

CIAG Lot 7

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Seetec Business Technology Centre Limited

75-77 Main Road, Hockley, Essex

Hockley

SS5 4RG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2291188

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,266,548

---

### **Section V. Award of contract**

#### **Contract No**

24582

#### **Lot No**

8

#### **Title**

CIAG Lot 8

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

4 December 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Get Skills Employment & Training Ltd

2ND FLOOR, QUADRANT HOUSE 250 KENNINGTON LANE

London

SE1 5RD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

7083531

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £4,963,018

---

## **Section V. Award of contract**

### **Contract No**

24576

### **Lot No**

9

### **Title**

CIAG Lot 9

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Seetec Business Technology Centre Limited

75-77 Main Road, Hockley, Essex

Hockley

SS5 4RG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2291188

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,713,158

---

### **Section V. Award of contract**

#### **Contract No**

24583

#### **Lot No**

10

#### **Title**

CIAG Lot 10

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

9 December 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

The Growth Company Limited

Lee House, 90 Great Bridgewater Street

Manchester

M1 5JW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2443911

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,708,237

---

## **Section V. Award of contract**

### **Contract No**

24573

### **Lot No**

11

### **Title**

CIAG Lot 11

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Ingeus UK Ltd

2nd floor, Royal Pharmaceutical Building, 66-68 East Smithfield E1W 1AW

London

E1W 1AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

4320853

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,750,186

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Ministry of Justice

London

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/ministry-of-justice>