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Award

West Yorkshire Victims Referral, Assessment and Local Support Services

West Yorkshire Combined Authority

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041235

Procurement identifier (OCID): ocds-h6vhtk-04fdbd ([view related notices](#))

Published 18 July 2025, 11:22am

Scope

Reference

98478

Description

Supporting victims, survivors, witnesses, and those harmed by crime is at the heart of this Police and Crime Plan, helping people to get justice. The Mayor will continue to commission the most appropriate services that victims and witnesses need, building on the excellent work already being undertaken around priorities. Victim Referral and Assessment services, embracing the concept of: One point of local contact for all individuals affected by crime, offering Integrated, specialist; information, care and support pathways to tailored interventions and a range of assessment and support services for adults and young people. Coordination and simplification of access for victims to wider healthcare, social care, and criminal justice processes to holistically improve individual health and well-being, as well as criminal justice outcomes. The West Yorkshire Combined Authority have appointed a Service Provider for the Mayors West Yorkshire Victims Referral, Assessment and Local Support Service covering all districts: Bradford; Calderdale; Kirklees; Leeds and Wakefield.

Contract 1. West Yorkshire Victims Referral, Assessment and Local Support Services

Supplier

- [Victim Support](#)

Contract value

- £8,400,000 excluding VAT
- £10,080,000 including VAT

Above the relevant threshold

Award decision date

16 July 2025

Date assessment summaries were sent to tenderers

17 July 2025

Standstill period

- End: 29 July 2025

- 7 working days

Earliest date the contract will be signed

9 August 2025

Contract dates (estimated)

- 1 October 2025 to 1 October 2028
- Possible extension to 1 October 2032
- 7 years, 1 day

Description of possible extension:

This contract shall have an initial term of three (3) years, commencing on 1st October 2025, with the option to extend for up to two (2) additional periods of two (2) years each.

Main procurement category

Services

CPV classifications

- 85312320 - Counselling services
- 85000000 - Health and social work services
- 85312300 - Guidance and counselling services

Contract locations

- UKE4 - West Yorkshire

Information about tenders

- 1 tender received
- 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

Victim Support

- Public Procurement Organisation Number: PCMN-9486-WXRJ

Victim Support, Building 3, Eastern Business Park, Wern Fawr Lane, Old St. Mellons

Cardiff

CF3 5EA

United Kingdom

Email: Lesley.McLean2@victimsupport.org.uk

Region: UKL22 - Cardiff and Vale of Glamorgan

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. West Yorkshire Victims Referral, Assessment and Local Support Services

Contracting authority

West Yorkshire Combined Authority

- Public Procurement Organisation Number: PHYG-7328-ZLQJ

Wellington House, 40-50 Wellington Street

Leeds

LS1 2DE

United Kingdom

Contact name: Commercial Team

Email: CommercialTeam@westyorks-ca.gov.uk

Website: <https://www.westyorks-ca.gov.uk>

Region: UKE42 - Leeds

Organisation type: Public authority - sub-central government