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Tender

Communal Cleaning

MIDLAND HEART LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041227

Procurement identifier (OCID): ocds-h6vhtk-055fa0

Published 18 July 2025, 11:09am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Description

Midland Heart is committed to creating safe, clean, and welcoming environments for all our tenants

by maintaining high standards of cleanliness in our communal areas. This contract is a key part of our

wider mission to deliver great homes and excellent landlord services, putting tenants at the heart of

everything we do.

We are seeking partners who will work closely with us to deliver consistent, high-quality communal

cleaning services across our housing stock, ensuring that all shared spaces are maintained to

standards that reflect the pride and expectations of our tenants.

Partners must not only deliver core cleaning services but must do so in a way that reflects our values,

respects our tenants as customers, and promotes dignity, safety, and well-being. Tenants' feedback

and lived experiences will directly inform service delivery, performance monitoring, and continuous

improvement in line with the Regulator of Social Housing's Consumer Standards, particularly around

Tenant Involvement and Empowerment and Transparency, Influence and Accountability.

Total value (estimated)

- £0 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 December 2025 to 30 November 2030
- 5 years

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services
-

Lot LOT-0001. Lot 1

Description

Stoke, Wolverhampton, Dudley, Halesowen West Bromwich, Oldbury, Gloucester, Wiltshire, Hereford

Lot value (estimated)

- £0 excluding VAT
- £0 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot LOT-0002. Lot 2

Description

Leicester, Coventry, Northampton, Solihull

Lot value (estimated)

- £0 excluding VAT
- £0 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot LOT-0003. Lot 3

Description

Walsall, Lichfield, Burton, Nottingham, Tamworth, Sutton Coldfield, Birmingham

Lot value (estimated)

- £0 excluding VAT
- £0 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot LOT-0004. Lot 4

Description

Birmingham, Redditch & Bromsgrove

Lot value (estimated)

- £0 excluding VAT
- £0 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Submission

Submission type

Tenders

Tender submission deadline

11 August 2025, 10:00am

Submission address and any special instructions

<https://in-tendhost.co.uk/midlandheart.aspx/Home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

20 September 2025

Award criteria

| Name | Description | Type |
|--------------------|----------------------------------|-------|
| Simple description | Price and quality as per the ITT | Price |

Weighting description

Price and quality as per the ITT

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Conditions of Participation

Invitation to Tender

Evaluation and Moderation

Clarification/Dialogue (if required)

Supplier Site Visits (if required)

Supplier Presentations and Interview

Negotiation/Dialogue/Clarifications/Final Tenders (if required)

Contracting authority

MIDLAND HEART LIMITED

- Companies House: IP30069R

20 Bath Row

Birmingham

B15 1LZ

United Kingdom

Email: commercial.team@midlandheart.org.uk

Region: UKG31 - Birmingham

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)