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Contract

Window Cleaning Services

North Ayrshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-041225

Procurement identifier (OCID): ocds-h6vhtk-047ae7

Published 20 December 2024, 2:11pm

Section I: Contracting authority

I.1) Name and addresses

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

Contact

Raymond Hamilton

Email

raymondhamilton@north-ayrshire.gov.uk

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Window Cleaning Services

Reference number

NAC/5080

II.1.2) Main CPV code

- 90911300 - Window-cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

North Ayrshire Council (NAC) are seeking to implement a window cleaning contract to service the different window cleaning requirements of the Council's property portfolio.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £292,915

II.2) Description

II.2.1) Title

Corporate Buildings

Lot No

1

II.2.2) Additional CPV code(s)

- 90911300 - Window-cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911100 - Accommodation cleaning services
- 90911200 - Building-cleaning services

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

II.2.4) Description of the procurement

Facilities Management (FM) is responsible for cleaning a large percentage of NAC's properties, namely schools, some office buildings (e.g. Cunninghame House and Bridgegate), libraries and sheltered housing units.

Other services requiring regular window cleaning through this lot are as follows:

Housing (Supported Living Developments)

HSCP (Day Services)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

Additional properties may be added during the life of this contract.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Temporary Accommodation Units

Lot No

2

II.2.2) Additional CPV code(s)

- 90911300 - Window-cleaning services
- 90911200 - Building-cleaning services
- 90911100 - Accommodation cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

II.2.4) Description of the procurement

This is a standalone lot for the Temporary Accommodation team's tenants made up of 242 residential properties. Access and cleaning schedules will require to be more flexible than Lot 1 due to the nature of the service

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

Additional properties may be added during the life of this contract.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-020528](#)

Section V. Award of contract

Lot No

1

Title

Corporate Buildings

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 December 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Struan Window Cleaning

1 Struan Place, Douglas Water

Lanark

ML11 9LW

Telephone

+44 7720290020

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £193,090

Section V. Award of contract

Lot No

2

Title

Temporary Accommodation Units

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 December 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

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Struan Window Cleaning

1 Struan Place, Douglas Water

Lanark

ML11 9LW

Telephone

+44 7720290020

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £99,825

Section VI. Complementary information

VI.3) Additional information

Quality Management Procedures

1. The bidder must hold a UKAS (or equivalent) accredited independent third-party certificate of compliance in accordance with BS EN ISO 9001 (or equivalent) or a documented policy regarding quality management, see attachment at SPD question 4D.1.

Health and Safety Procedures

1. The bidder must hold a UKAS (or equivalent) accredited independent third-party certificate of compliance in accordance with ISO 45001 (or equivalent) or have, within the last 12 months, successfully met the assessment requirements of a construction-related scheme in registered membership of the Safety Schemes in Procurement (SSIP) forum or the bidder must have a regularly reviewed and documented policy for Health and Safety management, see attachment at SPD question 4D.1.

Environmental Management Procedures

1. The bidder must hold a UKAS (or equivalent) accredited independent third-party certificate of compliance in accordance with BS EN ISO 14001 (or equivalent) or a valid EMAS (or equivalent) certificate or the bidder must have a regularly reviewed documented policy regarding environmental management, see attachment at SPD question 4D.2.

Bidders may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Bidders must hold or be willing to obtain upon award a valid North Ayrshire Council Full Window Cleaner's Licence to deliver services under this contract.

Please Note - It will be a condition of award of contract that the relevant window cleaning licences are held and maintained throughout the period of the contract.

Bidders are asked to note that if within 6 weeks of award you have not obtained the relevant window cleaning licences, the Council reserves the right to award to the 2nd ranked bidder after evaluation.

(SC Ref:786549)

VI.4) Procedures for review

VI.4.1) Review body

Kilmarnock Sheriff Court

Sheriff Court House, St Marnock Street

Kilmarnock

KA1 1ED

Telephone

+44 1563550024

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/>