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Tender

## **Non-Emergency Patient Transport Service for Kent & Medway**

NHS Kent and Medway Integrated Care Board  
NHS South East London Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-041217

Procurement identifier (OCID): ocids-h6vhtk-04ca35

Published 20 December 2024, 2:00pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Kent and Medway Integrated Care Board

2nd floor Gail House Lower Stone Street

Maidstone

ME15 6NB

#### **Contact**

William Clark

#### **Email**

[william.clark7@nhs.net](mailto:william.clark7@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKJ41 - Medway

**Internet address(es)**

Main address

<https://www.kentandmedway.icb.nhs.uk/>

Buyer's address

<https://www.kentandmedway.icb.nhs.uk/>

**I.1) Name and addresses**

NHS South East London Integrated Care Board

Southwark Council 160 Tooley Street

London

SE1 2QH

**Email**

[william.clark7@nhs.net](mailto:william.clark7@nhs.net)

**Country**

United Kingdom

**Region code**

UKI44 - Lewisham and Southwark

**Internet address(es)**

Main address

<https://www.selondonics.org/icb>

Buyer's address

<https://www.selondonics.org/icb>

## **I.2) Information about joint procurement**

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

UK

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Non-Emergency Patient Transport Service for Kent & Medway

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Kent & Medway Integrated Care Board (acting as the Co-ordinating Commissioner) and NHS South East London Integrated Care Board (acting as the Associate Commissioner) are undertaking a procurement process and are inviting suitably qualified and experienced providers to bid for a Non-Emergency Patient Transport Service. The contract duration will be for an initial period of 5 years with an option to extend for up to a further 3 years as required.

#### **II.1.5) Estimated total value**

Value excluding VAT: £213,448,424

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

NHS Kent & Medway Integrated Care Board (acting as the Co-ordinating Commissioner) and NHS South East London Integrated Care Board (acting as the Associate Commissioner) are undertaking a procurement process and are inviting suitably qualified

and experienced providers to bid for a Non-Emergency Patient Transport Service. The aim of the Kent and Medway Non-Emergency Patient Transport Service is to provide non-urgent, planned transportation of eligible Kent and Medway patients with a medical need for transport to and from premises providing NHS healthcare, and/or between providers of NHS-funded healthcare. This encompasses a wide range of vehicle types and levels of care consistent with the patients' medical needs. The service consists of journeys for patients requiring renal dialysis, outpatient appointments, transfers and discharges. The service is critical to support patients and to ensure that health services can work effectively and on time by transporting patients to healthcare appointments and supporting hospital discharges. The model is based on a single point of access where journey requests are made directly by patients/carers and or appropriate healthcare professionals. The geographical scope of this contract includes the transport of all Kent and Medway patients to points of care within Kent, Medway, Bromley, Bexley and also King's College Hospital and Guy's and St Thomas' (GSTT) hospital sites. The Transport Provider will ensure that patients access their hospital treatment on time and that the wider system has timely access to patient transport that supports patient care and flow. The contract duration will be 5 years with an option to extend once for a period of 3 years.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

Contract may be extended by up to 3 years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 January 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

31 January 2025

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

To access the eProcurement portal to access relevant documentation relating this opportunity, please follow the instructions below:

1. Go to <https://health-family.force.com/s/Welcome> (and click the link to register (If your organisation has not registered previously)
2. Once registered, login into the system and look for 'Quote/tender C308001 'Non-Emergency Patient Transport Service for Kent and Medway'

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>