This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/041216-2025

Planning

Validating Customer Application Data (VCAD)

HM Land Registry

UK2: Preliminary market engagement notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-041216

Procurement identifier (OCID): ocds-h6vhtk-055f83

Published 18 July 2025, 10:45am

Changes to notice

This notice has been edited. The previous version is still available.

Scope

Reference

HMLR701053

Description

As part of a strategic decision to improve application quality, HM Land Registry (HMLR) are looking to introduce new standards for when an application can be accepted.

Applications to HMLR often contain simple administrative errors meaning we need to request additional information, we are aiming to design these out through validation. The result should be an improved experience for our customers, including a faster, more responsive service from HMLR.

HMLR aim to implement validation on submission of an application, applying multiple checks to both digital data and data contained in documents, only accepting the order when it is valid and correct.

The data contained in our documents can be a mixture of typed and handwritten text. A typical document may be typed but contain a wet signature, for example a mortgage or transfer deed. Documents can be a mix of templated HMLR documents, for example a transfer (TR1) and documents which do not follow a templated HMLR format such as a mortgage deed (Charge).

To enable HMLR to understand the viability of this project we are conducting a round of preliminary market engagement and wish to hear from suppliers that can extract specific data from images of documents to a high degree of accuracy.

To hear more about this project please register your interest join our webinar on 30th July @ 1pm

To register:

1: Go to https://atamis-3446.my.site.com/login - sign up if you don't have an account

2: Go to 'Find Opportunities'

3. Search for 'VCAD Procurement (C2171)'

4. Click 'Register Interest'

Once you have registered we will email you the invite to the webinar.

We look forward to hearing from you.

Total value (estimated)

- £5,000,000 excluding VAT

- £6,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029

- Possible extension to 31 March 2031

- 5 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

30 July 2025

Engagement process description

HMLR will be hosting a webinar on on 30th July 2025 @ 1pm where you can hear more about this project.

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Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 October 2025

Contracting authority

HM Land Registry

• Public Procurement Organisation Number: PDZV-7449-YCMT

Trafalgar House, 1 Bedford Park

Croydon

CR0 2AQ

United Kingdom

Email: claire.hughes@landregistry.gov.uk

Website: https://www.gov.uk/government/organisations/land-registry

Region: UKI62 - Croydon

Organisation type: Public authority - central government