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Planning

General Practice Resilience Support Service Framework

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-041213

Procurement identifier (OCID): ocids-h6vhtk-04ca31

Published 20 December 2024, 1:48pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

Contact

Herlin Joseph

Email

herlin.joseph@nhs.net

Country

United Kingdom

Region code

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

General Practice Resilience Support Service Framework

Reference number

C327231

II.1.2) Main CPV code

- 79410000 - Business and management consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Following a feasibility phase, NHS England may wish to undertake a procurement exercise. Subject to change, the current intention is that a future procurement will deliver a framework agreement with multiple suppliers for the provision of strategic, financial and operational support to general practice organisations requiring immediate help to move towards more resilient and sustainable care and/or new organisational models.

The expected menu of support will cover:

1. Diagnostic services to identify areas for improvement support
2. Specialist advice and guidance (e.g. operational, HR, IT, management, finance)
3. Coaching, supervision, mentorship and organisational development support as appropriate to meet needs
4. Practice management capacity support
5. Rapid intervention and management support for practices at risk of closure
6. Coordinated support to help practices struggling with recruitment and/or retention
7. Change management and improvement support to individual practices or group of practices

II.1.5) Estimated total value

Value excluding VAT: £5,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79400000 - Business and management consultancy and related services

II.2.3) Place of performance

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

II.2.4) Description of the procurement

Please refer to the RFI questions listed below, which we have prepared as part of the market engagement. Would you kindly respond by Friday, January 17th?

Questions:

1. Would you be interested in bidding for a contract to deliver these services?
2. Do you currently deliver a service that meets some/all of the needs outlined in this document (menu of support)?
3. Could you meet the potential breadth of support required by General Practice (see seven areas in the expected menu shared in description of procurement)? Do you think it's reasonable to expect delivery across all seven areas under one specification (see expected menu shared in description of procurement)?
4. How would you design a support offer based on an assessment of needs?
5. In your view what would be the best way to bring patient and staff involvement into the design of both the assessment and support offer(s)?
6. What would be the best way to ensure local information and knowledge supports the design and delivery of support?
7. Do you think the contract can be delivered in a way that delivers social value benefits (e.g. to staff, patients, communities) ? please explain. How could the development of team culture form part of the delivery approach?
8. How would you evidence impact from delivery of this service and futureproof the service that has been provided?

II.2.14) Additional information

Further to this PIN notice NHSE wishes undertake a tender process to initiate a multisupplier

framework agreement, so that potential authorities can undertake call-offs as and when required in line with framework Terms and conditions.

To access the tender management portal, please see the tender portal link and the helpdesk

details:

<https://health-family.force.com/s/Welcome>

Helpdesk:

Phone: 0800 9956035

E-mail: support-health@atamis.co.uk

II.3) Estimated date of publication of contract notice

10 February 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

This is a PIN (Prior Information Notice) under PCR (Procurement Contract Regulations) 2015.

This project is presently in the planning stage; when the contract notice phase arrives, the value may vary. We will make the required adjustments during the contract notice phase and are also attempting to see whether the Lot option is feasible.