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Planning

The Provision of CRM Software on behalf of Chorley Leisure & South Ribble Leisure

South Ribble Borough Council
Chorley Borough Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041200

Procurement identifier (OCID): ocds-h6vhtk-0561e9

Published 18 July 2025, 10:12am

Scope

Reference

DN783154

Description

Chorley Leisure and South Ribble Leisure are currently developing their Service Specification, contracting process and commercial model for The Provision of a CRM System.

This Market Engagement Questionnaire (MEQ) seeks the views and opinions of those organisations that may be interested in delivering the Service. Organisations should ensure that they have read the supporting information (Draft Service Specification) provided prior to responding. Suppliers should confirm their expression of interest and return a completed Pre-Market Engagement Questionnaire.

This document is issued solely for the purpose of engaging with the market to gather

information and insights. It does not constitute a call for competition, nor does it commit Chorley Leisure or South Ribble Leisure to any future procurement activity.

Total value (estimated)

- £100,000 excluding VAT
- £120,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 12 January 2026 to 13 January 2029
- Possible extension to 13 January 2031
- 5 years, 2 days

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72261000 - Software support services

Contract locations

- UKD - North West (England)

Engagement

Engagement deadline

18 August 2025

Engagement process description

Chorley Leisure and South Ribble Leisure are currently developing their Service Specification, contracting process and commercial model for The Provision of a CRM System.

Responses to be submitted via The Chest procurement portal: <https://www.the-chest.org.uk/> Reference DN783154

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Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authorities

South Ribble Borough Council

- Public Procurement Organisation Number: PHRY-1373-GMVN

Civic Centre, W Paddock

Leyland

PR25 1DH

United Kingdom

Email: procurement@southribble.gov.uk

Website: <http://www.southribble.gov.uk>

Region: UKD45 - Mid Lancashire

Organisation type: Public authority - sub-central government

Chorley Borough Council

- Public Procurement Organisation Number: PGWG-1348-MJDM

Town Hall

Chorley

PR7 1DP

United Kingdom

Email: procurement@chorley.gov.uk

Website: <http://www.chorley.gov.uk>

Region: UKD47 - Chorley and West Lancashire

Organisation type: Public authority - sub-central government

Contact organisation

Contact South Ribble Borough Council for any enquiries.