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Tender

## **SSRO IT Managed Service (ITMS) and DefCARS contract**

The Single Source Regulations Office

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041194

Procurement identifier (OCID): ocds-h6vhtk-0561e5

Published 18 July 2025, 10:05am

### **Scope**

### **Reference**

SSRO -C-134

### **Description**

This Invitation to Tender (ITT) is issued by the Single Source Regulations Office (SSRO). The SSRO is conducting this procurement exercise to appoint a suitably qualified and experienced supplier to be its Delivery Partner to provide its IT Managed Services (ITMS), and its Defence Contract Analysis and Reporting System (DefCARS) support and potentially future development of DefCARS.

ITMS

The SSRO's ITMS is cloud based and uses the Microsoft stack. Third parties are used for management, support, and development of the IT environment. The SSRO technology and

systems estate includes the SSRO Microsoft environment which is based in UK data centres. Connectivity within our office is via Wi-Fi only, provided by the Government Property Agency through the GovWifi service. The GPA also provide a network printing service, GovPrint, connecting to a Xerox printer over GovWifi.

## DefCARS

The SSRO has a contract for the provision of its DefCARS, which is a secure, online system for the capture, storage and analysis of all electronic data reported by defence contractors under the Defence Reform Act 2014. DefCARS is accessed by industry, the MOD and the SSRO.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-UK-London:-IT-services:-consulting,-software-development,-Internet-and-support./GQYV3398Z4>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/GQYV3398Z4>

## Total value (estimated)

- £5,166,666 excluding VAT
- £6,200,000 including VAT

Above the relevant threshold

## Contract dates (estimated)

- 12 January 2026 to 24 March 2029
- Possible extension to 24 March 2031
- 5 years, 2 months, 13 days

Description of possible extension:

This contract can be extended for two further periods of 12 months

## **Main procurement category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKI - London

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

## **Tender submission deadline**

29 August 2025, 5:00pm

## **Submission address and any special instructions**

<https://delta-esourcing.com>

## **Tenders may be submitted electronically**

Yes

## **Languages that may be used for submission**

English

## **Award decision date (estimated)**

3 November 2025

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## **Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Criterion 1	Quality	Quality	70%
Criterion 2	Price	Price	30%

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## Other information

### Applicable trade agreements

- Government Procurement Agreement (GPA)

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

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## Contracting authority

### The Single Source Regulations Office

- Public Procurement Organisation Number: PCCY-1866-NYYZ

100 Parliament Street

UK-London

SW1A 2BQ

United Kingdom

Email: [procurement@ssro.gov.uk](mailto:procurement@ssro.gov.uk)

Region: UKI32 - Westminster

Organisation type: Public authority - central government