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Contract

Provision of an International Recruitment Compliance Platform

University of South Wales

F03: Contract award notice

Notice identifier: 2025/S 000-041186

Procurement identifier (OCID): ocds-h6vhtk-04a6c4

Published 18 July 2025, 9:54am

Section I: Contracting authority

I.1) Name and addresses

University of South Wales

University of South Wales,, Finance Dept, Llantwit Road

Pontypridd

CF37 1DL

Contact

Laura Perrott

Email

laura.perrott@southwales.ac.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

https://www.southwales.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of an International Recruitment Compliance Platform

Reference number

1940

II.1.2) Main CPV code

• 80300000 - Higher education services

II.1.3) Type of contract

Services

II.1.4) Short description

USW requires an International Compliance platform as an end-to-end solution for both September and January intakes. The system is used primarily to determine the eligibility of international unconditional offer holders to receive a CAS to apply for a student visa and is used across USW departments from admissions and recruitment all the way to accommodation, finance and academic registry.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £442,050

II.2) Description

II.2.2) Additional CPV code(s)

• 80300000 - Higher education services

II.2.3) Place of performance

NUTS codes

UKL - Wales

Main site or place of performance

Pontypridd

II.2.4) Description of the procurement

We are seeking a supplier with an expertise in handling international student recruitment process including proficiency in hosting a, UKVI and Immigration Advice Authority (IAA) (formerly known as OISC) or equivalent compliant system which helps manage financial and compliance risk, alongside automated video interviews for applicants from high-risk markets and data insights which better inform the University on its performance versus competitors and the sector.

USW is seeking a compliance platform which meets all aspects of the international student journey. The International Recruitment Compliance Platform will include features such as interview functionality, insight data, conversion and arrival communications

II.2.5) Award criteria

Quality criterion - Name: End-to-end solution / Weighting: 7

Quality criterion - Name: Sensitive Data / Weighting: 4

Quality criterion - Name: Daily Data Transfers / Weighting: 4

Quality criterion - Name: Visa Refusals / Weighting: 4

Quality criterion - Name: Changes to Immigration Rules etc / Weighting: 4

Quality criterion - Name: Functionality - Additional Financial Documentation / Weighting: 4

Quality criterion - Name: Programmable Tags / Weighting: 4

Quality criterion - Name: Data Hosting and Processing / Weighting: 4

Quality criterion - Name: Credibility Interviews / Weighting: 4

Quality criterion - Name: Interview Functionality - Customisable / Weighting: 4

Quality criterion - Name: Mitigate Risk of Fraud / Weighting: 4

Quality criterion - Name: Automated Conversion Communications / Weighting: 7

Quality criterion - Name: Data Insights Functionality / Weighting: 7

Quality criterion - Name: Role-based Access Control / Weighting: 4

Quality criterion - Name: Mobile and Tablet Use / Weighting: 4

Quality criterion - Name: Messaging Functionality / Weighting: 4

Quality criterion - Name: Agents / Weighting: 4

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: <u>2025/S 000-005445</u>

Section V. Award of contract

Contract No

1940

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 July 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ENROLY LTD

Suffolk House, 68-70 Suffolk Road

Cheltenham

GL502ED

Telephone

+44 7729972160

Country

United Kingdom

NUTS code

• UKK13 - Gloucestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £442,050

Section VI. Complementary information

VI.3) Additional information

(WA Ref:153351)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom