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Planning

## **Market Engagement Event for the Provision of Non-Emergency Patient Transport (NEPTS) for North West England**

NHS Lancashire & South Cumbria Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-041154

Procurement identifier (OCID): ocds-h6vhtk-0561cb

Published 18 July 2025, 8:53am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Lancashire & South Cumbria Integrated Care Board

Level 3, Christchurch Precinct, County Hall, Fishergate Hill,

Preston

PR1 8XB

#### **Contact**

Rosaleen Maule

#### **Email**

[rosaleen\\_maule@nhs.net](mailto:rosaleen_maule@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKD - North West (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.lancashireandsouthcumbria.icb.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Market Engagement Event for the Provision of Non-Emergency Patient Transport (NEPTS) for North West England

**II.1.2) Main CPV code**

- 85100000 - Health services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Shared Business Services, acting as an agent for the following NHS Integrated Care Boards:

NHS Lancashire & South Cumbria ICB,

NHS Greater Manchester ICB,

NHS Cheshire and Merseyside ICB,

NHS North East and North Cumbria ICB, and

NHS Derby and Derbyshire ICB

Who will be launching a procurement for the Provision of Non-Emergency Patient Transport Services (NEPTS) across Lancashire, Greater Manchester, Cheshire, Merseyside, Cumbria and part of Derbyshire.

The scope of services will include:

- Planned Patient Transport: Routine transport for outpatient appointments
- Unplanned Patient Transport: Transport for patient discharges and short-notice bookings
- Enhanced Priority Service Transport: Time-critical transport for patients attending haemodialysis or oncology treatments

The contract opportunity will be structured into three LOTs, each covering specific geographical areas:

- LOT 1: Cheshire and Merseyside
- LOT 2: Greater Manchester (GM) and Derby and Derbyshire (Glossop Place)
- LOT 3: Lancashire & South Cumbria (L&SC) and North East & North Cumbria (North Cumbria Place)

Further details regarding LOT structure, service expectations, and procurement timelines will be provided as part of the upcoming Market Engagement Event.

Market Engagement Event Invitation:

The North West Integrated Care Boards are pleased to invite prospective bidders to a virtual Market Engagement Event regarding this NEPTS Opportunity. The event aims to:

- Outline the Integrated Care Board's requirements for the service and the corresponding procurement process
- Provide details on the proposed service model and expected procurement timetable
- Explain the relevant procurement systems and evaluation process
- Highlight opportunities for collaboration with other organisations
- Provide a forum for questions and feedback from prospective bidders

All event information and accompanying documentation will be made available for prospective bidders following the event.

Event Details:

Date: Wednesday, 06 August 2025

Time: 12:00 - 14:00

Format: Virtual, via Microsoft Teams

If you wish to attend, please complete the registration at the following link:

<https://forms.microsoft.com/e/N636tanM71> , by 12:00 noon on Monday, 4 August 2025. Once registered an invitation will be issued to you before the event.

We look forward to your participation.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

See estimate contract values in Section VI: Complementary Information• LOT 1: Cheshire and Merseyside• LOT 2: Greater Manchester (GM) and Derby and Derbyshire (Glossop Place)• LOT 3: Lancashire & South Cumbria (L&SC) and North East & North Cumbria (North Cumbria Place)

#### **II.2) Description**

### **II.2.1) Title**

Cheshire and Merseyside

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

Main site or place of performance

Cheshire and Merseyside

### **II.2.4) Description of the procurement**

Lot 1 Cheshire and Merseyside

## **II.2) Description**

### **II.2.1) Title**

Greater Manchester (GM) and Derby and Derbyshire (Glossop Place)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)
- UKF - East Midlands (England)

Main site or place of performance

Greater Manchester (GM) and Derby and Derbyshire (Glossop Place)

#### **II.2.4) Description of the procurement**

Greater Manchester (GM) and Derby and Derbyshire(Glossop Place)

### **II.2) Description**

#### **II.2.1) Title**

Lancashire & South Cumbria (L&SC) and North East & North Cumbria (North Cumbria Place)

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

Main site or place of performance

Lancashire & South Cumbria (L&SC) and North East & North Cumbria (North Cumbria Place)

#### **II.2.4) Description of the procurement**

LOT 3: Lancashire & South Cumbria (L&SC) and North East & North Cumbria (North Cumbria Place)

### **II.3) Estimated date of publication of contract notice**

7 October 2025

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Estimated Annual Value

LOT 1: £21,786,724

LOT 2: £17,314,806

LOT 3: £19,086,761

OF ALL LOTs £58,188,291

Estimated Lifetime Contract Value

(initial 5 years + 3-year option)

LOT 1: £174,293,792

LOT 2: £138,518,448

LOT 3: £152,694,088

OF ALL LOTs £465,506,328

The intention is for this procurement to be conducted as a competitive process under the Provider Selection Regime.