

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/041154-2025>

Planning

Market Engagement Event for the Provision of Non-Emergency Patient Transport (NEPTS) for North West England

NHS Lancashire & South Cumbria Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-041154

Procurement identifier (OCID): ocds-h6vhtk-0561cb

Published 18 July 2025, 8:53am

Section I: Contracting authority

I.1) Name and addresses

NHS Lancashire & South Cumbria Integrated Care Board

Level 3, Christchurch Precinct, County Hall, Fishergate Hill,

Preston

PR1 8XB

Contact

Rosaleen Maule

Email

rosaleen_maule@nhs.net

Country

United Kingdom

Region code

UKD - North West (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.lancashireandsouthcumbria.icb.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Market Engagement Event for the Provision of Non-Emergency Patient Transport (NEPTS) for North West England

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Shared Business Services, acting as an agent for the following NHS Integrated Care Boards:

NHS Lancashire & South Cumbria ICB,

NHS Greater Manchester ICB,

NHS Cheshire and Merseyside ICB,

NHS North East and North Cumbria ICB, and

NHS Derby and Derbyshire ICB

Who will be launching a procurement for the Provision of Non-Emergency Patient Transport Services (NEPTS) across Lancashire, Greater Manchester, Cheshire, Merseyside, Cumbria and part of Derbyshire.

The scope of services will include:

- Planned Patient Transport: Routine transport for outpatient appointments
- Unplanned Patient Transport: Transport for patient discharges and short-notice bookings
- Enhanced Priority Service Transport: Time-critical transport for patients attending haemodialysis or oncology treatments

The contract opportunity will be structured into three LOTs, each covering specific geographical areas:

- LOT 1: Cheshire and Merseyside
- LOT 2: Greater Manchester (GM) and Derby and Derbyshire (Glossop Place)
- LOT 3: Lancashire & South Cumbria (L&SC) and North East & North Cumbria (North Cumbria Place)

Further details regarding LOT structure, service expectations, and procurement timelines will be provided as part of the upcoming Market Engagement Event.

Market Engagement Event Invitation:

The North West Integrated Care Boards are pleased to invite prospective bidders to a virtual Market Engagement Event regarding this NEPTS Opportunity. The event aims to:

- Outline the Integrated Care Board's requirements for the service and the corresponding procurement process
- Provide details on the proposed service model and expected procurement timetable
- Explain the relevant procurement systems and evaluation process
- Highlight opportunities for collaboration with other organisations
- Provide a forum for questions and feedback from prospective bidders

All event information and accompanying documentation will be made available for prospective bidders following the event.

Event Details:

Date: Wednesday, 06 August 2025

Time: 12:00 - 14:00

Format: Virtual, via Microsoft Teams

If you wish to attend, please complete the registration at the following link:

<https://forms.microsoft.com/e/N636tanM71> , by 12:00 noon on Monday, 4 August 2025. Once registered an invitation will be issued to you before the event.

We look forward to your participation.

II.1.6) Information about lots

This contract is divided into lots: Yes

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

See estimate contract values in Section VI: Complementary Information• LOT 1: Cheshire and Merseyside• LOT 2: Greater Manchester (GM) and Derby and Derbyshire (Glossop Place)• LOT 3: Lancashire & South Cumbria (L&SC) and North East & North Cumbria (North Cumbria Place)

II.2) Description

II.2.1) Title

Cheshire and Merseyside

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

Cheshire and Merseyside

II.2.4) Description of the procurement

Lot 1 Cheshire and Merseyside

II.2) Description

II.2.1) Title

Greater Manchester (GM) and Derby and Derbyshire (Glossop Place)

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)
- UKF - East Midlands (England)

Main site or place of performance

Greater Manchester (GM) and Derby and Derbyshire (Glossop Place)

II.2.4) Description of the procurement

Greater Manchester (GM) and Derby and Derbyshire(Glossop Place)

II.2) Description

II.2.1) Title

Lancashire & South Cumbria (L&SC) and North East & North Cumbria (North Cumbria Place)

Lot No

3

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

Lancashire & South Cumbria (L&SC) and North East & North Cumbria (North Cumbria Place)

II.2.4) Description of the procurement

LOT 3: Lancashire & South Cumbria (L&SC) and North East & North Cumbria (North Cumbria Place)

II.3) Estimated date of publication of contract notice

7 October 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

Estimated Annual Value

LOT 1: £21,786,724

LOT 2: £17,314,806

LOT 3: £19,086,761

OF ALL LOTs £58,188,291

Estimated Lifetime Contract Value

(initial 5 years + 3-year option)

LOT 1: £174,293,792

LOT 2: £138,518,448

LOT 3: £152,694,088

OF ALL LOTs £465,506,328

The intention is for this procurement to be conducted as a competitive process under the Provider Selection Regime.