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Contract

Care and Support Services Flexible Framework Agreement

Scotland Excel

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-041141

Procurement identifier (OCID): ocds-h6vhtk-03cec0

Published 20 December 2024, 10:53am

Section I: Contracting authority

I.1) Name and addresses

Scotland Excel

Renfrewshire House, Cotton Street

Paisley

PA1 1AR

Contact

Adult Social Care Team

Email

adultsocialcare@scotland-excel.org.uk

Telephone

+44 1414888230

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

<http://www.scotland-excel.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10383

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care and Support Services Flexible Framework Agreement

Reference number

2022

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

This Contract Award Notice relates to the establishment of a new 'National Flexible Framework Agreement' in accordance with Regulations 74-76 of the Public Contracts (Scotland) Regulations 2015 (further referred to as 'the Flexible Framework Agreement ') for the provision of Care and Support services as defined in the Procurement Documents:

Care and Support Services will support people to achieve the best possible quality of life, in terms of their personal aspirations, choices and abilities, that enables them to live independently and safely within their own home for as long as practicable.

The Flexible Framework Agreement allows for New Entrants to be admitted, as Providers, after it has been established.

Applicants should note that there is no guarantee of any business, use, level of use or continuity of business through the Flexible Framework Agreement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,500,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Various locations of the Councils in Scotland.

II.2.4) Description of the procurement

As further detailed in the procurement documents of the Flexible Framework Agreement for the provision of Care and Support Services for Adults across Scotland.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.11) Main features of the award procedure

The scope of services to be provided under this Framework Agreement are covered within the definition of 'Social and Other Specific Services' in Schedule 3 of the Public Contracts (Scotland) Regulations 2015 and therefore the procurement process was subject to the requirements of section 7 of the Regulations. Please note the variations applied to this exercise together with the specific requirements and evaluation approaches applicable are set out in the procurement documents.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-003489](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2024

V.2.2) Information about tenders

Number of tenders received: 152

Number of tenders received from SMEs: 120

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 152

Number of tenders received by electronic means: 152

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Healthrites Care Solutions Limited

13 Smithfield road

Aberdeen

AB24 4NR

Email

info@healthritescare.co.uk

Telephone

+44 7525845560

Country

United Kingdom

NUTS code

- UKM50 - Aberdeen City and Aberdeenshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ayr Care Ltd

1 Eagle Street

Glasgow

G4 9XA

Email

lesley.ballingall@sq.homeinstead.co.uk

Telephone

+44 7876796920

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Careforth Ltd

1 Eagle Street

Glasgow

G4 9XA

Email

lesley.ballingall@homeinstead.co.uk

Telephone

+44 7876796920

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Carenorth Ltd

1 Eagle Street

Glasgow

G4 9XA

Email

perthshire@sq.homeinstead.co.uk

Telephone

+44 7876796920

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Glasgow Homecare Ltd

1 Eagle Street

Glasgow

G4 9XA

Email

glasgow.south@homeinstead.co.uk

Telephone

+44 1419428684

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hillview Healthcare Limited

5 South Charlotte Street

Edinburgh

EH2 4AN

Email

info@hillviewhealthcare.com

Telephone

+44 7548342811

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Trust Housing Association Ltd

12 New Mart Road

Edinburgh

EH14 1RL

Email

jenniferw@trusha.org.uk

Telephone

+44 7775537834

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

V.2.3) Name and address of the contractor

Invercare Services Ltd

Inver House Business Centre, Suite 1 9 Ardgowan Square

Greenock

PA16 8ET

Email

marina@invercare.co.uk

Telephone

+44 7485633056

Fax

+44 7485633056

Country

United Kingdom

NUTS code

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

JPM Community Care Services Limited

14 Graffham Close, Chichester

West Sussex

PO19 4AW

Email

mike@mikebestassociates.co.uk

Telephone

+44 1243527938

Country

United Kingdom

NUTS code

- UKJ27 - West Sussex (South West)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Oncall Care Service Ltd

121 Moffat Street

Glasgow

G5 0ND

Email

nisha.soman@oncallcareservice.co.uk

Telephone

+44 7860172559

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Scottish Action for Mental Health

Brunswick House, 51 Wilson Street

Glasgow

G1 1UZ

Email

business.development@samh.org.uk

Telephone

+44 1415301070

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

V.2.3) Name and address of the contractor

The Michael Tracey Project

1061-1063 Tollcross Road, Tollcross

Glasgow

G32 8UQ

Email

caraodonnell@themichaeltraceyproject.co.uk

Telephone

+44 7713500861

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Newcross Healthcare Solutions Limited

48 Chancery Lane, 5th Floor

London

WC2A 1FJ

Email

tenders@newcrosshealthcare.com

Telephone

+44 7814976238

Country

United Kingdom

NUTS code

- UKI - London

V.2.3) Name and address of the contractor

Scottish Autism

Hilton House, Whins Road

Alloa

FK10 3SA

Email

contracts@scottishautism.org

Telephone

+44 1259728345

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

V.2.3) Name and address of the contractor

Caring Grace Ltd

Flat 1/2, 32 Marjory Drive

Paisley

PA3 4TB

Email

anna@caringgraceltd.co.uk

Telephone

+44 1413700628

Country

United Kingdom

NUTS code

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Kingdom Support and Care CIC

Saltire Centre, Pentland Court

Glenrothes

KY6 2DA

Email

notifications@ksc.scot

Telephone

+44 1383741220

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

V.2.3) Name and address of the contractor

SENSE SCOTLAND

43 Middlesex Street, Kinning Park

Glasgow

G41 1EE

Email

daviddonnelly@sensescotland.org.uk

Telephone

+44 7708347050

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

V.2.3) Name and address of the contractor

Thera (Scotland)

Melrose House, 69a George Street

Edinburgh

EH2 2JG

Email

tenders@thera.co.uk

Telephone

+44 3003031280

Fax

+44 3003031285

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Turning Point Scotland Services Ltd

54 Govan Road

Glasgow

G51 1JL

Email

tenders@turningpointscotland.com

Telephone

+44 1414279407

Fax

+44 1414278201

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

V.2.3) Name and address of the contractor

TAGSA UIBHIST (UIST SUPPORT)

Balivanich, Benbecula, Balivanich

Isle of Benbecula

HS75LA

Email

chris@tagsa.co.uk

Telephone

+44 1870608908

Country

United Kingdom

NUTS code

- UKM64 - Na h-Eileanan Siar (Western Isles)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Change Mental Health Ltd

SUITE 4/1 GREAT MICHAEL HOUSE, 14 LINKS PLACE

EDINBURGH

EH6 7EZ

Email

tenders@changemh.org

Telephone

+44 7923838373

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Crossroads (Annandale & Eskdale) Care Attendant Scheme

room 10,, 15 Ednam Street

Annan

DG12 6EF

Email

crossroads.annan@btconnect.com

Telephone

+44 1461204240

Country

United Kingdom

NUTS code

- UKM92 - Dumfries & Galloway

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Specialist Resource Solutions Ltd

Union Point, Blaikies Quay

Aberdeen

AB11 5PW

Email

marcus@srscare.uk

Telephone

+44 1224467897

Country

United Kingdom

NUTS code

- UKM50 - Aberdeen City and Aberdeenshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Purple Social Care Ltd

9A South Gyle Crescent

Edinburgh

EH12 9EB

Email

services@purplesocialcare.co.uk

Telephone

+44 1315554986

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cornerstone Community Care

The Doges Studios, Templeton Business Centre, 62 Templeton Street

Glasgow

G40 1DA

Email

tenders@cornerstone.org.uk

Telephone

+44 3001313333

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Support for Ordinary Living

96 Kirk Road

Wishaw

ML2 7BL

Email

tracey.morrison@forliving.org

Telephone

+44 1698276206

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

KINCARE HEALTH SOLUTIONS LTD

76B CRAIGOUR DRIVE, CRAIGOUR DRIVE

EDINBURGH

EH17 7NT

Email

joycemudzungudzi@gmail.com

Telephone

+44 7446342447

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Angela Magee t/a Visiting Angelz

Room 1008, Abbeymill business centre

Paisley

PA1 1JS

Email

Magee.Angela@gmail.com

Telephone

+44 7815133648

Country

United Kingdom

NUTS code

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Delight Supported Living Ltd

11 Dalrymple Court, Industry Street

Kirkintilloch

G66 3AA

Email

gill.mailley@delightsupportedliving.co.uk

Telephone

+44 1417766598

Country

United Kingdom

NUTS code

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Aberdeen Association of Social Service T/A VSA

38 Castle St

Aberdeen

AB11 5YU

Email

anna.garden@vsa.org.uk

Telephone

+44 1224212021

Country

United Kingdom

NUTS code

- UKM50 - Aberdeen City and Aberdeenshire

V.2.3) Name and address of the contractor

Penumbra

Norton Park , 57 Albion Road

Edinburgh

EH7 5QY

Email

tenders@penumbra.org.uk

Telephone

+44 1314752380

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

V.2.3) Name and address of the contractor

HRM HOMECARE SERVICES LTD.

75, London Road

Kilmarnock

KA3 7BP

Email

diane.tinline@hrmhomecare.co.uk

Telephone

+44 1563570981

Fax

+44 1563570982

Country

United Kingdom

NUTS code

- UKM93 - East Ayrshire and North Ayrshire mainland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Orems Care Services Limited

6th Floor, Gordon Chambers

Glasgow

G1 3NQ

Email

oremscareservices@gmail.com

Telephone

+44 7779359397

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

J. & K. Lambert Ltd.

Bluebird Care (East & Midlothian), 8B Newhailes Business Park

Musselburgh

EH21 6RH

Email

jasonlambert@bluebirdcare.co.uk

Telephone

+44 7415701929

Country

United Kingdom

NUTS code

- UKM73 - East Lothian and Midlothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GMD Community Services Ltd

Unit 50 Fountain Business Centre, Ellis street

Coatbridge

ML5 3AA

Email

karen@gmdcommunityservices.co.uk

Telephone

+44 1236421873

Fax

+44 1236426652

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Neighbourhood Networks

Pavilion 5a Moorpark Court,, Dava Street, Govan

Glasgow

G51 2JA

Email

heathercalvo@neighbourhoodnetworks.org

Telephone

+44 1413140027

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Unfading Care LTD

20-22 Wenlock Road

London

N1 7GU

Email

jose.mendes@unfadingcare.co.uk

Telephone

+44 7856463314

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Beeches Home Care Agency Limited

4a Burnfield House, 4 Burnfield Avenue

Glasgow

G46 7TL

Email

beechesglasgow@gmail.com

Telephone

+44 1416389216

Country

United Kingdom

NUTS code

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

EIDYN CARE (FIFE) LTD

157 Broughton Road

Edinburgh

EH7 4JJ

Email

andrew@eidyncare.co.uk

Telephone

+44 7977500536

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Potters Health Care Ltd

8b Epoch House

Grangemouth

FK3 8WW

Email

Pottershealthcare@outlook.com

Telephone

+44 7538358018

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Carescot Limited

1 Eagle Street

Glasgow

G4 9XA

Email

glasgownorth@sg.homeinstead.co.uk

Telephone

+44 7876796920

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Edinburgh Support Services & Healthcare Training Ltd

15, Westburn Grove

Edinburgh

EH14 2RZ

Email

admin@essht.org

Telephone

+44 748796325

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Thistle Care Solutions Limited

Suite 3, Stewart House, Stewart Road

Falkirk

FK2 7AS

Email

admin@thistlecaresolutionsltd.co.uk

Telephone

+44 7888184693

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care Solutions Homecare Limited

Balerno , 13-15 Lewis Street

Stranraer

DG9 7AB

Email

info@caresolutionsscotland.co.uk

Telephone

+44 1776702328

Country

United Kingdom

NUTS code

- UKM92 - Dumfries & Galloway

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Caring Hearts Limited

301A - C Embroidery Mill Building, Abbey Mill Business Centre

Paisley

PA1 1TJ

Email

isabel@caringheartsltd.co.uk

Telephone

+44 1418405504

Country

United Kingdom

NUTS code

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Wilta Health Solutions Ltd

8 Deer Park Avenue, Fairways Business Park

Livingston

EH54 8GA

Email

info@wiltahhealthsolutions.co.uk

Telephone

+44 7958753056

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Caledonian Care Consultants Ltd

2 Hillfoot Court, Bearsden

Glasgow

G61 2QR

Email

triciahughes123@gmail.com

Telephone

+44 7864857202

Country

United Kingdom

NUTS code

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hamill Homecare Limited

2 Woodside Place

Glasgow

G3 7QF

Email

Louise@hamillhomecare.co.uk

Telephone

+44 7713071085

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Adigo Limited

Media Corp House, 2 Caird Park

Hamilton

ML3 0EU

Email

sams@adigocare.co.uk

Telephone

+44 7828919354

Country

United Kingdom

NUTS code

- UKM95 - South Lanarkshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Capability Scotland

Vantage Point, 24 St Johns Road

Edinburgh

EH12 6NZ

Email

zoe.robertson@capability.scot

Telephone

+44 7395794174

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

V.2.3) Name and address of the contractor

All Care Services Ltd

2 , Grampian Court , Beveridge Square

Livingston

EH54 6QF

Email

jmadyira@allcareservices.org.uk

Telephone

+44 1506239191

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

V.2.3) Name and address of the contractor

HK-CARE CONSULTING LIMITED

Wright Business centre, Room 220-221, 1 Lonmay Road

Glasgow

G33 4EL

Email

info@hkcare.co.uk

Telephone

+44 7956121091

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,500,000,000

Section VI. Complementary information

VI.3) Additional information

For full details of the requirements of this Flexible Framework Agreement (including permitted variations and contract conditions), please see the applicable procurement documents available in the attachment area of itt_56345 (project_25284) on the Public Contracts Scotland-Tender (PCS-T) website:

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

There is no fixed number of Providers who may be awarded participation on the Flexible Framework Agreement.

In accordance with Regulations 20 (7) and 20 (8) of the Public Contracts (Scotland) Regulations 2015, Scotland Excel may, where it is considered necessary, impose conditions for the performance of the contract by a group of economic operators which are different from those imposed on individual participants (for example Scotland Excel may require the group of economic operators to be jointly and severally liable for the performance of the contract), and may require groups of economic operators to assume a specific legal form for the purposes of the award of the contract.

For further information relative to the submission of consortia Applications for Admission, Applications for Admission by groups of economic operators and sub-contracting, please refer to the Application Documents which are available in the relevant PCS-T project for this procurement exercise.

Applicants will be required to confirm whether they intend to subcontract any share of the contract to third parties and, if so, to complete relevant sections of the SPD for each subcontractor.

Scotland Excel is a central purchasing body and is procuring this flexible framework agreement on behalf of the following contracting authorities (and successor bodies):

A)The 32 local authorities in Scotland as listed at <https://home.scotland-excel.org.uk/about-us/our-members/>

B)Scotland Excel associate members as listed at <https://home.scotland-excel.org.uk/about-us/our-members/>

C)any Integration Authority, or other body, established pursuant to the Public Bodies (Joint Working)(Scotland)Act 2014.

D)Tayside Contracts

E)Scottish Prison Service (SPS)

F)Scottish National Health Service Authorities and Trusts

G)Scottish Government and Scottish Central Government Bodies.

The above is subject to each contracting authority entering into and maintaining a relevant membership agreement or other access agreement with Scotland Excel.

The Flexible Framework Agreement has now been established and remains open for admission by new providers throughout its duration. Full details of the requirements of this Flexible Framework Agreement (including permitted variations and contract conditions) are available in the Procurement Documents within the relevant project on PCS-T (including Schedule 2, New Entrants Guidance Note).

(SC Ref:781156)

VI.4) Procedures for review

VI.4.1) Review body

Court of Session

Edinburgh

EH1 1RQ

Country

United Kingdom