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Contract

Care and Support Services Flexible Framework Agreement

Scotland Excel

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-041141

Procurement identifier (OCID): ocds-h6vhtk-03cec0

Published 20 December 2024, 10:53am

Section I: Contracting authority

I.1) Name and addresses

Scotland Excel

Renfrewshire House, Cotton Street

Paisley

PA1 1AR

Contact

Adult Social Care Team

Email

adultsocialcare@scotland-excel.org.uk

Telephone

+44 1414888230

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

http://www.scotland-excel.org.uk

Buyer's address

 $\frac{https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA1038}{3}$

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care and Support Services Flexible Framework Agreement

Reference number

2022

II.1.2) Main CPV code

85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

This Contract Award Notice relates to the establishment of a new 'National Flexible Framework Agreement' in accordance with Regulations 74-76 of the Public Contracts (Scotland) Regulations 2015 (further referred to as 'the Flexible Framework Agreement ') for the provision of Care and Support services as defined in the Procurement Documents:

Care and Support Services will support people to achieve the best possible quality of life, in terms of their personal aspirations, choices and abilities, that enables them to live independently and safely within their own home for as long as practicable.

The Flexible Framework Agreement allows for New Entrants to be admitted, as Providers, after it has been established.

Applicants should note that there is no guarantee of any business, use, level of use or continuity of business through the Flexible Framework Agreement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,500,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 Social work and related services
- 85310000 Social work services

II.2.3) Place of performance

NUTS codes

UKM - Scotland

Main site or place of performance

Various locations of the Councils in Scotland.

II.2.4) Description of the procurement

As further detailed in the procurement documents of the Flexible Framework Agreement for the provision of Care and Support Services for Adults across Scotland.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.11) Main features of the award procedure

The scope of services to be provided under this Framework Agreement are covered within the definition of 'Social and Other Specific Services' in Schedule 3 of the Public Contracts (Scotland) Regulations 2015 and therefore the procurement process was subject to the requirements of section 7 of the Regulations. Please note the variations applied to this exercise together with the specific requirements and evaluation approaches applicable are set out in the procurement documents.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2024/S 000-003489

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2024

V.2.2) Information about tenders

Number of tenders received: 152

Number of tenders received from SMEs: 120

Number of tenders received from tenderers from other EU Member States: 0 Number of tenders received from tenderers from non-EU Member States: 152 Number of tenders received by electronic means: 152 The contract has been awarded to a group of economic operators: Yes V.2.3) Name and address of the contractor Healthrites Care Solutions Limited 13 Smithfield road Aberdeen AB24 4NR Email info@healthritescare.co.uk Telephone +44 7525845560 Country **United Kingdom** NUTS code • UKM50 - Aberdeen City and Aberdeenshire The contractor is an SME Yes V.2.3) Name and address of the contractor Ayr Care Ltd

1 Eagle Street

Glasgow

G4 9XA Email lesley.ballingall@sg.homeinstead.co.uk Telephone +44 7876796920 Country **United Kingdom NUTS** code • UKM82 - Glasgow City The contractor is an SME Yes V.2.3) Name and address of the contractor Careforth Ltd 1 Eagle Street Glasgow G4 9XA Email lesley.ballingall@homeinstead.co.uk Telephone +44 7876796920 Country **United Kingdom NUTS** code

UKM82 - Glasgow City
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Carenorth Ltd
1 Eagle Street
Glasgow
G4 9XA
Email
perthshire@sg.homeinstead.co.uk
Telephone
+44 7876796920
Country
United Kingdom
NUTS code
UKM82 - Glasgow City
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Glasgow Homecare Ltd
1 Eagle Street
Glasgow
G4 9XA

Email

glasgow.south@homeinstead.co.uk

Telephone

+44 1419428684

Country

United Kingdom

NUTS code

• UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hillview Healthcare Limited

5 South Charlotte Street

Edinburgh

EH2 4AN

Email

info@hillviewhealthcare.com

Telephone

+44 7548342811

Country

United Kingdom

NUTS code

• UKM75 - Edinburgh, City of

The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Trust Housing Association Ltd
12 New Mart Road
Edinburgh
EH14 1RL
Email
jenniferw@trustha.org.uk
Telephone
+44 7775537834
Country
United Kingdom
NUTS code
UKM75 - Edinburgh, City of
V.2.3) Name and address of the contractor
Invercare Services Ltd
Inver House Business Centre, Suite 1 9 Ardgowan Square
Greenock
PA16 8ET
Email
marina@invercare.co.uk
Telephone

+44 7485633056 Fax +44 7485633056 Country **United Kingdom NUTS** code • UKM83 - Inverclyde, East Renfrewshire and Renfrewshire The contractor is an SME Yes V.2.3) Name and address of the contractor JPM Community Care Services Limited 14 Graffham Close, Chichester West Sussex **PO19 4AW** Email mike@mikebestassociates.co.uk Telephone +44 1243527938 Country **United Kingdom NUTS** code • UKJ27 - West Sussex (South West) The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Oncall Care Service Ltd

121 Moffat Street

Glasgow

G5 0ND

Email

nisha.soman@oncallcareservice.co.uk

Telephone

+44 7860172559

Country

United Kingdom

NUTS code

• UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Scottish Action for Mental Health

Brunswick House, 51 Wilson Street

Glasgow

G1 1UZ

Email

business.development@samh.org.uk

Telephone +44 1415301070 Country **United Kingdom** NUTS code • UKM82 - Glasgow City V.2.3) Name and address of the contractor The Michael Tracey Project 1061-1063 Tollcross Road, Tollcross Glasgow G32 8UQ Email caraodonnell@themichaeltraceyproject.co.uk Telephone +44 7713500861 Country **United Kingdom NUTS** code • UKM82 - Glasgow City The contractor is an SME

V.2.3) Name and address of the contractor

Newcross Healthcare Solutions Limited

Yes

48 Chancery Lane, 5th Floor
London
WC2A 1FJ
Email
tenders@newcrosshealthcare.com
Telephone
+44 7814976238
Country
United Kingdom
NUTS code
UKI - London
V.2.3) Name and address of the contractor
Scottish Autism
Hilton House, Whins Road
Alloa
FK10 3SA
Email
contracts@scottishautism.org
Telephone
+44 1259728345
Country
Country
United Kingdom

• UKM72 - Clackmannanshire and Fife

V.2.3) Name and address of the contractor

Caring Grace Ltd

Flat 1/2, 32 Marjory Drive

Paisley

PA3 4TB

Email

anna@caringgraceltd.co.uk

Telephone

+44 1413700628

Country

United Kingdom

NUTS code

• UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Kingdom Support and Care CIC

Saltire Centre, Pentland Court

Glenrothes

KY6 2DA

Email

notifications@ksc.scot

Telephone
+44 1383741220
Country
United Kingdom
NUTS code
UKM72 - Clackmannanshire and Fife
V.2.3) Name and address of the contractor
SENSE SCOTLAND
43 Middlesex Street, Kinning Park
Glasgow
G41 1EE
Email
daviddonnelly@sensescotland.org.uk
Telephone
+44 7708347050
Country
United Kingdom
NUTS code
UKM82 - Glasgow City
V.2.3) Name and address of the contractor
Thera (Scotland)
Melrose House, 69a George Street

Edinburgh

EH2 2JG Email tenders@thera.co.uk Telephone +44 3003031280 Fax +44 3003031285 Country **United Kingdom NUTS** code • UKM75 - Edinburgh, City of The contractor is an SME Yes V.2.3) Name and address of the contractor Turning Point Scotland Services Ltd 54 Govan Road Glasgow G51 1JL Email tenders@turningpointscotland.com Telephone +44 1414279407 Fax

+44 1414278201 Country **United Kingdom** NUTS code • UKM82 - Glasgow City V.2.3) Name and address of the contractor TAGSA UIBHIST (UIST SUPPORT) Balivanich, Benbecula, Balivanich Isle of Benbecula HS75LA Email chris@tagsa.co.uk Telephone +44 1870608908 Country **United Kingdom NUTS** code • UKM64 - Na h-Eileanan Siar (Western Isles) The contractor is an SME Yes V.2.3) Name and address of the contractor Change Mental Health Ltd

SUITE 4/1 GREAT MICHAEL HOUSE, 14 LINKS PLACE

EDINBURGH EH6 7EZ Email tenders@changemh.org Telephone +44 7923838373 Country **United Kingdom NUTS** code • UKM75 - Edinburgh, City of The contractor is an SME Yes V.2.3) Name and address of the contractor Crossroads (Annandale & Eskdale) Care Attendant Scheme room 10,, 15 Ednam Street Annan **DG12 6EF** Email crossroads.annan@btconnect.com Telephone +44 1461204240 Country **United Kingdom**

NUTS code

• UKM92 - Dumfries & Galloway

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Specialist Resource Solutions Ltd

Union Point, Blaikies Quay

Aberdeen

AB11 5PW

Email

marcus@srscare.uk

Telephone

+44 1224467897

Country

United Kingdom

NUTS code

• UKM50 - Aberdeen City and Aberdeenshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Purple Social Care Ltd

9A South Gyle Crescent

Edinburgh

EH12 9EB Email services@purplesocialcare.co.uk Telephone +44 1315554986 Country **United Kingdom NUTS** code • UKM75 - Edinburgh, City of The contractor is an SME Yes V.2.3) Name and address of the contractor Cornerstone Community Care The Doges Studios, Templeton Business Centre, 62 Templeton Street Glasgow G40 1DA Email tenders@cornerstone.org.uk Telephone +44 3001313333 Country **United Kingdom**

NUTS code

• UKM82 - Glasgow City The contractor is an SME Yes V.2.3) Name and address of the contractor Support for Ordinary Living 96 Kirk Road Wishaw ML2 7BL Email tracey.morrison@forliving.org Telephone +44 1698276206 Country **United Kingdom** NUTS code • UKM84 - North Lanarkshire The contractor is an SME Yes V.2.3) Name and address of the contractor KINCARE HEALTH SOLUTIONS LTD 76B CRAIGOUR DRIVE, CRAIGOUR DRIVE **EDINBURGH EH17 7NT**

Email

joycemudzungudzi@gmail.com

Telephone

+44 7446342447

Country

United Kingdom

NUTS code

• UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Angela Magee t/a Visiting Angelz

Room 1008, Abbeymill business centre

Paisley

PA1 1JS

Email

Magee.Angela@gmail.com

Telephone

+44 7815133648

Country

United Kingdom

NUTS code

• UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Delight Supported Living Ltd
11 Dalrymple Court, Industry Street
Kirkintilloch
G66 3AA
Email
gill.mailley@delightsupportedliving.co.uk
Telephone
+44 1417766598
Country
United Kingdom
NUTS code
UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Aberdeen Association of Social Service T/A VSA
38 Castle St
Abeerdeen
AB11 5YU
Email

anna.garden@vsa.org.uk

Telephone

+44 1224212021

Country

United Kingdom

NUTS code

• UKM50 - Aberdeen City and Aberdeenshire

V.2.3) Name and address of the contractor

Penumbra

Norton Park, 57 Albion Road

Edinburgh

EH7 5QY

Email

tenders@penumbra.org.uk

Telephone

+44 1314752380

Country

United Kingdom

NUTS code

• UKM75 - Edinburgh, City of

V.2.3) Name and address of the contractor

HRM HOMECARE SERVICES LTD.

75, London Road

Kilmarnock KA3 7BP Email diane.tinline@hrmhomecare.co.uk Telephone +44 1563570981 Fax +44 1563570982 Country **United Kingdom NUTS** code • UKM93 - East Ayrshire and North Ayrshire mainland The contractor is an SME Yes V.2.3) Name and address of the contractor Orems Care Services Limited 6th Floor, Gordon Chambers Glasgow **G1 3NQ** Email oremscareservices@gmail.com Telephone +44 7779359397

United Kingdom NUTS code • UKM82 - Glasgow City The contractor is an SME Yes V.2.3) Name and address of the contractor J. & K. Lambert Ltd. Bluebird Care (East & Midlothian), 8B Newhailes Business Park Musselburgh **EH21 6RH** Email jasonlambert@bluebirdcare.co.uk Telephone +44 7415701929 Country **United Kingdom NUTS** code • UKM73 - East Lothian and Midlothian The contractor is an SME Yes

V.2.3) Name and address of the contractor

GMD Community Services Ltd

Country

Unit 50 Fountain Business Centre, Ellis street
Coatbridge
ML5 3AA
Email
karen@gmdcommunityservices.co.uk
Telephone
+44 1236421873
Fax
+44 1236426652
Country
United Kingdom
NUTS code
UKM84 - North Lanarkshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Neighbourhood Networks
Pavilion 5a Moorpark Court,, Dava Street, Govan
Glasgow
G51 2JA
Email
heathercalvo@neighbourhoodnetworks.org
Telephone

+44 1413140027 Country **United Kingdom** NUTS code • UKM82 - Glasgow City The contractor is an SME Yes V.2.3) Name and address of the contractor **Unfading Care LTD** 20-22 Wenlock Road London N₁ 7GU Email jose.mendes@unfadingcare.co.uk Telephone +44 7856463314 Country **United Kingdom NUTS** code • UKI - London The contractor is an SME Yes V.2.3) Name and address of the contractor

The Beeches Home Care Agency Limited 4a Burnfield House, 4 Burnfield Avenue Glasgow G46 7TL Email beechesglasgow@gmail.com Telephone +44 1416389216 Country **United Kingdom NUTS** code • UKM83 - Inverclyde, East Renfrewshire and Renfrewshire The contractor is an SME Yes V.2.3) Name and address of the contractor EIDYN CARE (FIFE) LTD 157 Broughton Road Edinburgh EH7 4JJ Email andrew@eidyncare.co.uk Telephone +44 7977500536

United Kingdom NUTS code • UKM75 - Edinburgh, City of The contractor is an SME Yes V.2.3) Name and address of the contractor Potters Health Care Ltd 8b Epoch House Grangemouth FK3 8WW Email Pottershealthcare@outlook.com Telephone +44 7538358018 Country **United Kingdom NUTS** code • UKM76 - Falkirk The contractor is an SME

Country

V.2.3) Name and address of the contractor

Carescot Limited

Yes

1 Eagle Street
Glasgow
G4 9XA
Email
glasgownorth@sg.homeinstead.co.uk
Telephone
+44 7876796920
Country
United Kingdom
NUTS code
UKM82 - Glasgow City
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Edinburgh Support Services & Healthcare Training Ltd
15, Westburn Grove
Edinburgh
EH14 2RZ
Email
admin@essht.org
Telephone
+44 748796325
Country

United Kingdom

NUTS code

• UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Thistle Care Solutions Limited

Suite 3, Stewart House, Stewart Road

Falkirk

FK2 7AS

Email

admin@thistlecaresolutionsltd.co.uk

Telephone

+44 7888184693

Country

United Kingdom

NUTS code

• UKM76 - Falkirk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care Solutions Homecare Limited

Balerno, 13-15 Lewis Street

Stranraer
DG9 7AB
Email
info@caresolutionsscotland.co.uk
Telephone
+44 1776702328
Country
United Kingdom
NUTS code
UKM92 - Dumfries & Galloway
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Caring Hearts Limited
301A - C Embroidery Mill Building, Abbey Mill Business Centre
Paisley
PA1 1TJ
Email
isabel@caringheartsltd.co.uk
Telephone
+44 1418405504
Country
United Kingdom

NUTS code

• UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Wilta Health Solutions Ltd

8 Deer Park Avenue, Fairways Business Park

Livingston

EH54 8GA

Email

info@wiltahealthsolutions.co.uk

Telephone

+44 7958753056

Country

United Kingdom

NUTS code

• UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Caledonian Care Consultants Ltd

2 Hillfoot Court, Bearsden

Glasgow

G61 2QR
Email
triciahughes123@gmail.com
Telephone
+44 7864857202
Country
United Kingdom
NUTS code
• UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Hamill Homecare Limited
2 Woodside Place
Glasgow
G3 7QF
Email
Louise@hamillhomecare.co.uk
Telephone
+44 7713071085
Country
United Kingdom
NUTS code

• UKM82 - Glasgow City The contractor is an SME Yes V.2.3) Name and address of the contractor Adigo Limited Media Corp House, 2 Caird Park Hamilton ML3 0EU Email sams@adigocare.co.uk Telephone +44 7828919354 Country **United Kingdom** NUTS code • UKM95 - South Lanarkshire The contractor is an SME Yes V.2.3) Name and address of the contractor Capability Scotland Vantage Point, 24 St Johns Road Edinburgh **EH12 6NZ**

Email

zoe.robertson@capability.scot

Telephone

+44 7395794174

Country

United Kingdom

NUTS code

• UKM75 - Edinburgh, City of

V.2.3) Name and address of the contractor

All Care Services Ltd

2, Grampian Court, Beveridge Square

Livingston

EH54 6QF

Email

jmadyira@allcareservices.org.uk

Telephone

+44 1506239191

Country

United Kingdom

NUTS code

• UKM78 - West Lothian

V.2.3) Name and address of the contractor

HK-CARE CONSULTING LIMITED

Wright Business centre, Room 220-221, 1 Lonmay Road
Glasgow

G33 4EL

Email

info@hkcare.co.uk

Telephone

+44 7956121091

Country

United Kingdom

NUTS code

• UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,500,000,000

Section VI. Complementary information

VI.3) Additional information

For full details of the requirements of this Flexible Framework Agreement (including permitted variations and contract conditions), please see the applicable procurement documents available in the attachment area of itt_56345 (project_25284) on the Public Contracts Scotland-Tender (PCS-T) website:

https://www.publictendersscotland.publiccontractsscotland.gov.uk

There is no fixed number of Providers who may be awarded participation on the Flexible Framework Agreement.

In accordance with Regulations 20 (7) and 20 (8) of the Public Contracts (Scotland) Regulations 2015, Scotland Excel may, where it is considered necessary, impose conditions for the performance of the contract by a group of economic operators which are different from those imposed on individual participants (for example Scotland Excel may require the group of economic operators to be jointly and severally liable for the performance of the contract), and may require groups of economic operators to assume a specific legal form for the purposes of the award of the contract.

For further information relative to the submission of consortia Applications for Admission, Applications for Admission by groups of economic operators and sub-contracting, please refer to the Application Documents which are available in the relevant PCS-T project for this procurement exercise.

Applicants will be required to confirm whether they intend to subcontract any share of the contract to third parties and, if so, to complete relevant sections of the SPD for each subcontractor.

Scotland Excel is a central purchasing body and is procuring this flexible framework agreement on behalf of the following contracting authorities (and successor bodies):

A)The 32 local authorities in Scotland as listed at https://home.scotland-excel.org.uk/about-us/our-members/

B)Scotland Excel associate members as listed at https://home.scotland-excel.org.uk/about-us/our-members/

C)any Integration Authority, or other body, established pursuant to the Public Bodies (Joint Working)(Scotland)Act 2014.

D)Tayside Contracts

- E)Scottish Prison Service (SPS)
- F)Scottish National Health Service Authorities and Trusts
- G)Scottish Government and Scottish Central Government Bodies.

The above is subject to each contracting authority entering into and maintaining a relevant membership agreement or other access agreement with Scotland Excel.

The Flexible Framework Agreement has now been established and remains open for admission by new providers throughout its duration. Full details of the requirements of this Flexible Framework Agreement (including permitted variations and contract conditions) are available in the Procurement Documents within the relevant project on PCS-T (including Schedule 2, New Entrants Guidance Note).

(SC Ref:781156)

VI.4) Procedures for review

VI.4.1) Review body

Court of Session

Edinburgh

EH1 1RQ

Country

United Kingdom