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Contract

## **PremierCX 2425 Contract (con\_27853)**

Department for Education

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041139

Procurement identifier (OCID): ocids-h6vhtk-0561c0

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## **Scope**

## **Reference**

con\_27853

## **Description**

Interactive Voice Response (IVR) Professional Services, including voice recordings, scripting, consultancy and AI tools.

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## **Contract 1. PremierCX 2425 Contract (con\_27853)**

## **Supplier**

- Premier Business Audio Ltd

## **Contract value**

- £18,450 excluding VAT
- £22,140 including VAT

Below the relevant threshold

## **Date signed**

12 June 2025

## **Contract dates**

- 16 June 2025 to 15 June 2026
- 1 year

## **Main procurement category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support
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## Procedure

### Procedure type

Below threshold - limited competition

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## Supplier

### Premier Business Audio Ltd

Laverstoke Grange

Laverstoke, Whitchurch

RG28 7PF

United Kingdom

Email: [hello@premiercx.co.uk](mailto:hello@premiercx.co.uk)

Region: UKJ37 - North Hampshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. PremierCX 2425 Contract (con\_27853)

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## Contracting authority

## **Department for Education**

- Public Procurement Organisation Number: PDZG-3487-DPVD

Sanctuary Buildings, 20 Great Smith Street

London

SW1P3BT

United Kingdom

Email: [PolicyAssurance.COMMERCIALQUERIES@education.gov.uk](mailto:PolicyAssurance.COMMERCIALQUERIES@education.gov.uk)

Region: UKI32 - Westminster

Organisation type: Public authority - central government