

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/041139-2025>

Contract

PremierCX 2425 Contract (con_27853)

Department for Education

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041139

Procurement identifier (OCID): ocds-h6vhtk-0561c0

Published 17 July 2025, 11:46pm

Scope

Reference

con_27853

Description

Interactive Voice Response (IVR) Professional Services, including voice recordings, scripting, consultancy and AI tools.

Contract 1. PremierCX 2425 Contract (con_27853)

Supplier

- Premier Business Audio Ltd

Contract value

- £18,450 excluding VAT
- £22,140 including VAT

Below the relevant threshold

Date signed

12 June 2025

Contract dates

- 16 June 2025 to 15 June 2026
- 1 year

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
-

Procedure

Procedure type

Below threshold - limited competition

Supplier

Premier Business Audio Ltd

Laverstoke Grange

Laverstoke, Whitchurch

RG28 7PF

United Kingdom

Email: hello@premiercx.co.uk

Region: UKJ37 - North Hampshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. PremierCX 2425 Contract (con_27853)

Contracting authority

Department for Education

- Public Procurement Organisation Number: PDZG-3487-DPVD

Sanctuary Buildings, 20 Great Smith Street

London

SW1P3BT

United Kingdom

Email: PolicyAssurance.COMMERCIALQUERIES@education.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government