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Contract

## **SC240033 - Direct Payment Support Services CYPE**

Kent County Council

F03: Contract award notice

Notice identifier: 2024/S 000-041139

Procurement identifier (OCID): ocds-h6vhtk-04510b

Published 20 December 2024, 10:49am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council

Sessions House

Maidstone

ME14 1XQ

#### **Contact**

Ms Orla Miller

#### **Email**

[orla.miller@kent.gov.uk](mailto:orla.miller@kent.gov.uk)

#### **Telephone**

+44 3000412878

#### **Country**

United Kingdom

**Region code**

UKJ4 - Kent

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

SC240033 - Direct Payment Support Services CYPE

Reference number

DN718124

**II.1.2) Main CPV code**

- 85321000 - Administrative social services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

KCC wishes to engage the market to discuss a potential future procurement exercise to appoint a suitable provider to deliver Direct Payment Support Services to Children and Young People that are under our care.

The date of these event(s) are yet to be scheduled, but we ask that interested providers please register their interest, so that they may be invited to these event(s)

When/if appointed the successful provider will be required to provide a range of services that

support the Council's business objective of empowering Service Users to be in control of the

support that they receive. This may include (but is not limited to) :-

- Following referral, the setting up and maintenance of direct payments for the purchase of

social care and education services, in partnership with the Council.

- Working in partnership with Integrated Commissioning Board to support a joined-up approach to social care, education, and health direct payments.

- Supporting the Kent Card process in partnership with the Council, including the monitoring

of financial statements online.

- Transfer of the direct payment support for service users to the Council's Adult Direct

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Payment Support Service where appropriate as decided by the Council's Care Manager.

- Entry of data on the Council's MOSAIC/LPS database following training provided by the Council.

- Working in partnership with service user third parties and nominated persons.

- Supporting Service Users to manage a direct payment and pay for services.

- Monitoring the use of direct payments, ensuring that monies are appropriately spent.

- Identifying unspent and unused or misused direct payments.

- Recommending the amount of unspent and unused or misused money to be reclaimed by

the Council.

- Where appropriate, supporting Service Users to be a good employer and if required support

at industrial tribunal hearings.

- Helping to keep service users safe by ensuring that all personal assistants have a current

DBS check at the enhanced level.

- Setting up and maintaining a website, or access to web pages, that describes the service.

- Managing the transition of direct payments when Service Users go from childhood into adulthood.

- Maintain systems to ensure that all over payments and/or any potentially fraudulent use of

Direct Payments are followed up by both the Provider and the Council and ensure that if there is an over payment all due checks are made with the Council that it is being dealt with.

- Ensuring that all Direct Payment agreements have a written and fully completed agreement

prior to commencement of the service and when any changes are made

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,515,956

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

KCC wishes to engage the market to discuss a potential future procurement exercise to appoint a suitable provider to deliver Direct Payment Support Services to Children and Young People that are under our care.

The date of these event(s) are yet to be scheduled, but we ask that interested providers please register their interest, so that they may be invited to these event(s)

When/if appointed the successful provider will be required to provide a range of services that

support the Council's business objective of empowering Service Users to be in control of the

support that they receive. This may include (but is not limited to) : -

- Following referral, the setting up and maintenance of direct payments for the purchase of

social care and education services, in partnership with the Council.

- Working in partnership with Integrated Commissioning Board to support a joined-up

approach to social care, education, and health direct payments.

- Supporting the Kent Card process in partnership with the Council, including the monitoring

of financial statements online.

- Transfer of the direct payment support for service users to the Council's Adult Direct Payment Support Service where appropriate as decided by the Council's Care Manager.
- Entry of data on the Council's MOSAIC/LPS database following training provided by the Council.
- Working in partnership with service user third parties and nominated persons.
- Supporting Service Users to manage a direct payment and pay for services.
- Monitoring the use of direct payments, ensuring that monies are appropriately spent.
- Identifying unspent and unused or misused direct payments.
- Recommending the amount of unspent and unused or misused money to be reclaimed by the Council.
- Where appropriate, supporting Service Users to be a good employer and if required support

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at industrial tribunal hearings.

- Helping to keep service users safe by ensuring that all personal assistants have a current

DBS check at the enhanced level.

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adulthood.

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Direct Payments are followed up by both the Provider and the Council and ensure that if there is an over payment all due checks are made with the Council that it is being dealt with.

- Ensuring that all Direct Payment agreements have a written and fully completed agreement

prior to commencement of the service and when any changes are made

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 100

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Most Economically Advantageous Tender was based on Lowest Price above a Minimum Quality Threshold of 60%

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-011629](#)

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## **Section V. Award of contract**

### **Contract No**

SC240033

### **Title**

SC240033 - Direct Payment Support Services CYPE

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0



Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

People Plus Group Ltd

19-20 The Triangle, NG2 Business Park, ,

Nottingham

NG2 1AE

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

05722765

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,515,956

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Procured under LTR - modified Competitive Procedure with Negotiation.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent County Council

Maidstone

Email

[orla.miller@kent.gov.uk](mailto:orla.miller@kent.gov.uk)

Country

United Kingdom