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Contract

SC240033 - Direct Payment Support Services CYPE

Kent County Council

F03: Contract award notice

Notice identifier: 2024/S 000-041139

Procurement identifier (OCID): ocds-h6vhtk-04510b

Published 20 December 2024, 10:49am

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

Sessions House

Maidstone

ME14 1XQ

Contact

Ms Orla Miller

Email

orla.miller@kent.gov.uk

Telephone

+44 3000412878

Country

United Kingdom

Region code

UKJ4 - Kent

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SC240033 - Direct Payment Support Services CYPE

Reference number

DN718124

II.1.2) Main CPV code

- 85321000 - Administrative social services

II.1.3) Type of contract

Services

II.1.4) Short description

KCC wishes to engage the market to discuss a potential future procurement exercise to appoint a suitable provider to deliver Direct Payment Support Services to Children and Young People that our under our care.

The date of these event(s) are yet to be scheduled, but we ask that interested providers please register their interest, so that they may be invited to these event(s)

When/if appointed the successful provider will be required to provide a range of services that support the Council's business objective of empowering Service Users to be in control of the support that they receive. This may include (but is not limited to) :-

- Following referral, the setting up and maintenance of direct payments for the purchase of social care and education services, in partnership with the Council.
- Working in partnership with Integrated Commissioning Board to support a joined-up

approach to social care, education, and health direct payments.

- Supporting the Kent Card process in partnership with the Council, including the monitoring of financial statements online.

- Transfer of the direct payment support for service users to the Council's Adult Direct

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Payment Support Service where appropriate as decided by the Council's Care Manager.

- Entry of data on the Council's MOSAIC/LPS database following training provided by the Council.

- Working in partnership with service user third parties and nominated persons.

- Supporting Service Users to manage a direct payment and pay for services.

- Monitoring the use of direct payments, ensuring that monies are appropriately spent.

- Identifying unspent and unused or misused direct payments.

- Recommending the amount of unspent and unused or misused money to be reclaimed by the Council.

- Where appropriate, supporting Service Users to be a good employer and if required support at industrial tribunal hearings.

- Helping to keep service users safe by ensuring that all personal assistants have a current DBS check at the enhanced level.

- Setting up and maintaining a website, or access to web pages, that describes the service.

- Managing the transition of direct payments when Service Users go from childhood into adulthood.

- Maintain systems to ensure that all over payments and/or any potentially fraudulent use of

Direct Payments are followed up by both the Provider and the Council and ensure that if there is an over payment all due checks are made with the Council that it is being dealt with.

- Ensuring that all Direct Payment agreements have a written and fully completed agreement prior to commencement of the service and when any changes are made

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,515,956

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

KCC wishes to engage the market to discuss a potential future procurement exercise to appoint a suitable provider to deliver Direct Payment Support Services to Children and Young People that our under our care.

The date of these event(s) are yet to be scheduled, but we ask that interested providers please register their interest, so that they may be invited to these event(s)

When/if appointed the successful provider will be required to provide a range of services that support the Council's business objective of empowering Service Users to be in control of the support that they receive. This may include (but is not limited to) :-

- Following referral, the setting up and maintenance of direct payments for the purchase of

social care and education services, in partnership with the Council.

- Working in partnership with Integrated Commissioning Board to support a joined-up approach to social care, education, and health direct payments.
- Supporting the Kent Card process in partnership with the Council, including the monitoring of financial statements online.
- Transfer of the direct payment support for service users to the Council's Adult Direct Payment Support Service where appropriate as decided by the Council's Care Manager.
- Entry of data on the Council's MOSAIC/LPS database following training provided by the Council.
- Working in partnership with service user third parties and nominated persons.
- Supporting Service Users to manage a direct payment and pay for services.
- Monitoring the use of direct payments, ensuring that monies are appropriately spent.
- Identifying unspent and unused or misused direct payments.
- Recommending the amount of unspent and unused or misused money to be reclaimed by the Council.
- Where appropriate, supporting Service Users to be a good employer and if required support

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at industrial tribunal hearings.

- Helping to keep service users safe by ensuring that all personal assistants have a current DBS check at the enhanced level.
- Setting up and maintaining a website, or access to web pages, that describes the service.
- Managing the transition of direct payments when Service Users go from childhood into

adulthood.

- Maintain systems to ensure that all over payments and/or any potentially fraudulent use of Direct Payments are followed up by both the Provider and the Council and ensure that if there is an over payment all due checks are made with the Council that it is being dealt with.
- Ensuring that all Direct Payment agreements have a written and fully completed agreement prior to commencement of the service and when any changes are made

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Most Economically Advantageous Tender was based on Lowest Price above a Minimum Quality Threshold of 60%

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-011629](#)

Section V. Award of contract

Contract No

SC240033

Title

SC240033 - Direct Payment Support Services CYPE

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2024

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

People Plus Group Ltd

19-20 The Triangle, NG2 Business Park, ,

Nottingham

NG2 1AE

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

05722765

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,515,956

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Section VI. Complementary information

VI.3) Additional information

Procured under LTR - modified Competitive Procedure with Negotiation.

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

Maidstone

Email

orla.miller@kent.gov.uk

Country

United Kingdom