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Contract

Maintenance and Support Services for Linear Accelerators and Supporting Software

Royal Berkshire NHS Foundation Trust

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041063

Procurement identifier (OCID): ocds-h6vhtk-0552a5 ([view related notices](#))

Published 17 July 2025, 4:01pm

Scope

Reference

LINAC2025

Description

The contract is for the physical maintenance of & support for Elekta Linear Accelerators at two Royal Berkshire NHS Foundation Trust sites. In addition the provision of, maintaining & updating the associated Mosaik software, the provision of Brachytherapy and technical/application training during the contract term.

Contract 3. Maintenance and Support Services for Linear Accelerators and Supporting Software

Supplier

- [Elekta Limited](#)

Contract value

- £3,710,135.75 excluding VAT
- £4,452,162.90 including VAT

Above the relevant threshold

Date signed

30 March 2025

Contract dates

- 1 April 2025 to 31 March 2030
- 5 years

Main procurement category

Services

CPV classifications

- 50421000 - Repair and maintenance services of medical equipment

- 33151000 - Radiotherapy devices and supplies

Contract locations

- UKJ11 - Berkshire

Key performance indicators

Name	Description	Reporting frequency
Operational Metric (MTTA)	Mean time to acknowledge (MTTA) with technical specialist	3 months
Operational Metric (MTECO)	Mean time to engineer call-out on site(MTECO) for critical fault	3 months
Operational Metric (MTECO Critical Faults)	Mean time to engineer call-out on site (MTECO) for critical faults	3 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - intellectual property or exclusive rights
- Single supplier - technical reasons

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Supplier

Elekta Limited

- Public Procurement Organisation Number: PMZB-2255-BMRJ

Cornerstone, London Road

Crawley

RH10 9BL

United Kingdom

Email: paul.mason@elekta.com

Website: <https://www.elekta.com/>

Region: UKJ28 - West Sussex (North East)

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. Maintenance and Support Services for Linear Accelerators and Supporting Software

Contracting authority

Royal Berkshire NHS Foundation Trust

- Public Procurement Organisation Number: PNTT-7613-TTHD

London Road

Reading

RG1 5AN

United Kingdom

Contact name: Christopher Dickenson

Email: christopher.dickenson@royalberkshire.nhs.uk

Website: <https://www.royalberkshire.nhs.uk/>

Region: UKJ11 - Berkshire

Organisation type: Public authority - central government