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Contract

## **Hard Facilities Management service**

South East Coast Ambulance Service NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-041029

Procurement identifier (OCID): ocds-h6vhtk-032fd9

Published 19 December 2024, 3:33pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South East Coast Ambulance Service NHS Foundation Trust

Nexus House, 4 Gatwick Road

Crawley

RH10 9BG

#### **Contact**

Karen Clark

#### **Email**

[Procurement@secamb.nhs.uk](mailto:Procurement@secamb.nhs.uk)

#### **Telephone**

+44 1892831139

#### **Country**

United Kingdom

**Region code**

UKJ - South East (England)

**Internet address(es)**

Main address

[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

Buyer's address

<https://commercialsolutions.bravosolution.co.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Hard Facilities Management service

**II.1.2) Main CPV code**

- 79993000 - Building and facilities management services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

A competitive procurement to provide a cost effective, efficient and reliable Hard Facilities Management service to support the Estates Team; providing the Authority with safe,

compliant and fully functioning properties from which the service is operated, and staff are working.

The contract will be for a period of 3 years from June 2023, with the option to extend for a further two 1-year periods.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £5,881,929.92

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 45259000 - Repair and maintenance of plant
- 50000000 - Repair and maintenance services
- 72253100 - Helpdesk services
- 72514100 - Facilities management services involving computer operation
- 79993100 - Facilities management services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

Main site or place of performance

Kent, Surrey and Sussex

#### **II.2.4) Description of the procurement**

To implement a maintenance programme comprising of:

- Planned Preventative Maintenance;
- Statutory Compliance Maintenance/Testing; and
- Reactive Maintenance

and, for services 'in' and 'out of' scope, provide:

- a 24/7/365 helpdesk for in and out of scope calls;
- a CAFM system to collate and maintain data in relation to all assets and their repairs and maintenance records.

The contract will be for a period of 3 years from June 2023, with the option to extend for a further two 1-year periods.

### **II.2.5) Award criteria**

Quality criterion - Name: Asset Register Audit / Weighting: 3

Quality criterion - Name: Tender Proposal / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 18

Quality criterion - Name: CAFM System / Weighting: 9.6

Quality criterion - Name: Resources / Weighting: 12

Quality criterion - Name: Health & Safety / Weighting: 2.4

Quality criterion - Name: Social Value Act / Weighting: 10

Cost criterion - Name: Comparison of total cost of contract / Weighting: 25

Cost criterion - Name: Comparison of total call-out rates / Weighting: 3

Cost criterion - Name: Comparison of total reactive repairs hourly rates / Weighting: 2

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-003329](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

ECM\_13995

### **Title**

Provision of Hard Facilities Management Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Rydon Maintenance Ltd

Head Office, Luxford Place, Lower Road, Forest Row, East Sussex,

Forest Row

RH18 5HE

Telephone

+44 1342825151

Country

United Kingdom

NUTS code

- UKJ - South East (England)

National registration number

01651097

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £4,846,980

Total value of the contract/lot: £5,881,929.92

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Liverpool

Country

United Kingdom