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Contract

# **Hard Facilities Management service**

South East Coast Ambulance Service NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-041029

Procurement identifier (OCID): ocds-h6vhtk-032fd9

Published 19 December 2024, 3:33pm

# **Section I: Contracting authority**

# I.1) Name and addresses

South East Coast Ambulance Service NHS Foundation Trust

Nexus House, 4 Gatwick Road

Crawley

**RH10 9BG** 

#### Contact

Karen Clark

#### **Email**

Procurement@secamb.nhs.uk

# **Telephone**

+44 1892831139

# Country

**United Kingdom** 

## Region code

UKJ - South East (England)

Internet address(es)

Main address

http://www.secamb.nhs.uk

Buyer's address

https://commercialsolutions.bravosolution.co.uk

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Health

# **Section II: Object**

# II.1) Scope of the procurement

II.1.1) Title

Hard Facilities Management service

## II.1.2) Main CPV code

• 79993000 - Building and facilities management services

# II.1.3) Type of contract

Services

## II.1.4) Short description

A competitive procurement to provide a cost effective, efficient and reliable Hard Facilities Management service to support the Estates Team; providing the Authority with safe,

compliant and fully functioning properties from which the service is operated, and staff are working.

The contract will be for a period of 3 years from June 2023, with the option to extend for a further two 1-year periods.

#### II.1.6) Information about lots

This contract is divided into lots: No

# II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,881,929.92

# II.2) Description

# II.2.2) Additional CPV code(s)

- 45259000 Repair and maintenance of plant
- 50000000 Repair and maintenance services
- 72253100 Helpdesk services
- 72514100 Facilities management services involving computer operation
- 79993100 Facilities management services

#### II.2.3) Place of performance

**NUTS** codes

• UKJ - South East (England)

Main site or place of performance

Kent, Surrey and Sussex

## II.2.4) Description of the procurement

To implement a maintenance programme comprising of:

- Planned Preventative Maintenance;
- Statutory Compliance Maintenance/Testing; and
- Reactive Maintenance

and, for services 'in' and 'out of' scope, provide:

- a 24/7/365 helpdesk for in and out of scope calls;
- a CAFM system to collate and maintain data in relation to all assets and their repairs and maintenance records.

The contract will be for a period of 3 years from June 2023, with the option to extend for a further two 1-year periods.

#### II.2.5) Award criteria

Quality criterion - Name: Asset Register Audit / Weighting: 3

Quality criterion - Name: Tender Proposal / Weighting: 15

Quality criterion - Name: Service Delivery / Weighting: 18

Quality criterion - Name: CAFM System / Weighting: 9.6

Quality criterion - Name: Resources / Weighting: 12

Quality criterion - Name: Health & Safety / Weighting: 2.4

Quality criterion - Name: Social Value Act / Weighting: 10

Cost criterion - Name: Comparison of total cost of contract / Weighting: 25

Cost criterion - Name: Comparison of total call-out rates / Weighting: 3

Cost criterion - Name: Comparison of total reactive repairs hourly rates / Weighting: 2

#### II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

# **IV.1) Description**

## IV.1.1) Type of procedure

Open procedure

# IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

# IV.2) Administrative information

## IV.2.1) Previous publication concerning this procedure

Notice number: 2023/S 000-003329

# IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

# Section V. Award of contract

#### **Contract No**

ECM 13995

## **Title**

Provision of Hard Facilities Management Services

A contract/lot is awarded: Yes

#### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

13 December 2024

#### V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

## V.2.3) Name and address of the contractor

Rydon Maintenance Ltd

Head Office, Luxford Place, Lower Road, Forest Row, East Sussex,

Forest Row

**RH18 5HE** 

Telephone

+44 1342825151

Country

United Kingdom

**NUTS** code

• UKJ - South East (England)

National registration number

01651097

The contractor is an SME

No

# V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,846,980

Total value of the contract/lot: £5,881,929.92

# Section VI. Complementary information

# VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Liverpool

Country

United Kingdom