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Tender

GWR - Local Area Network (LAN) Services

FIRST GREATER WESTERN LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041018

Procurement identifier (OCID): ocds-h6vhtk-05616d

Published 17 July 2025, 3:11pm

Scope

Description

GWR are looking for a supplier who can provide the support of the internal GWR Corporate network and all associated technologies including Juniper switching and firewall hardware.

Requirements

The support and hardware maintenance of the Juniper hardware.

The support and hardware maintenance of the Ruckus centralised wireless hardware.

The above support will include monitoring and upgrading of the hardware in line with supplier firmware releases.

To provide a technical escalation path for internal support team for complex networking issues and resolve these either remotely or via on site visits.

Deploy a secure remote access method to enable support and improvements whilst ensuring that all activity on the hardware is logged and auditable.

Provide a secure and stable point of presence on the internet for device connectivity in

and out of the GWR network.

Provide a support portal that GWR staff can access to raise faults and get updates on current issues.

Aims & Objectives

· To oversee the operation of the networking hardware to ensure that it is fit for purpose and patched in line with supplier firmware releases. We will also be looking for a supplier to be pro-active and suggest improvements to be rolled out to improve the end user experience.

Total value (estimated)

- £3,600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 30 March 2026 to 30 March 2031
- Possible extension to 30 March 2033
- 7 years, 1 day

Description of possible extension:

+2 optional yearly extensions

Options

The right to additional purchases while the contract is valid.

LAN Hardware

LAN Services

Main procurement category

Services

CPV classifications

- 32410000 - Local area network
- 72710000 - Local area network services

Submission

Submission type

Requests to participate

Deadline for requests to participate

15 August 2025, 12:00pm

Submission address and any special instructions

<https://procurement.gwr.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 November 2025

Award criteria

Name	Type	Weighting
Quality	Quality	55%
Commercial - Price	Price	40%
Commercial - Contract	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

Expressions of Interest

Pre Qualification Questionnaire

Invitation to Tender

Documents

Associated tender documents

<https://procurement.gwr.com/>

Contracting authority

FIRST GREATER WESTERN LIMITED

- Companies House: 05113733
- Public Procurement Organisation Number: PXVG-2764-GZCQ

Milford House 1 Milford Street

Wiltshire

SN1 1HL

United Kingdom

Email: procurement@gwr.com

Region: UKK14 - Swindon

Organisation type: Private utility