

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/041007-2024>

Not applicable

## **Online Payments and Student Debt Management System**

University of Hertfordshire

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-041007

Procurement identifier (OCID): ocds-h6vhtk-04c653

Published 19 December 2024, 2:54pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

University of Hertfordshire

College Lane

Hatfield

AL10 9AB

#### **Contact**

Procurement Dept.

#### **Email**

[categorymanager-ict@herts.ac.uk](mailto:categorymanager-ict@herts.ac.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

[www.herts.ac.uk](http://www.herts.ac.uk)

Buyer's address

<https://in-tendhost.co.uk/universityofhertfordshire>

---

## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Online Payments and Student Debt Management System

Reference number

2024/S 000-039909

#### II.1.2) Main CPV code

- 48000000 - Software package and information systems

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

The University of Hertfordshire ("The University") is conducting a tender process for the provision and implementation of an online payment collection and student debt management system. The scope of this project is three deliverables: 1. Payment Solution - The solution must efficiently manage various payment methods (i.e. Accommodation, Tuition, Research payments) ensuring a smooth transaction experience for students. 2. Card Payment Gateway - Ability for third party providers to interface to take debit and credit card payments. 3. Online Store – Used by both students and the general public for the purchasing of merchandise and events hosted by the University. The chosen solution will be a pre-existing, fully integrated system that meets technical and functional requirements, with minimal customisation needed. The system is expected to be fully operational and launched by September 2025 in time for the new academic year.

---

## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2024/S 000-039909](#)

---

## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

IV.2.7)

Instead of

Date

21 January 2025

Local time

12:00pm

Read

Date

28 January 2025

Local time

12:00pm