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Planning

The Provision of the Management, Maintenance and Support of a Mobile Retail Ticket Issuing System

GOVIA Thameslink Railway Ltd

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-040968

Procurement identifier (OCID): ocds-h6vhtk-056151

Published 17 July 2025, 2:05pm

Scope

Reference

GTR1004

Description

The scope of the procurement is to detail Govia Thameslink Railway's (GTRs) current arrangement for the management, maintenance and support of a Mobile Retail Ticket Issuing System (MRTIS) on the GTR estate for the purposes of our staff being able to retail tickets for travel on our services and those within the UK Railway Network. It will also outline GTRs future aspirations for the services.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Ticket-issuing-machines./66UP88YUT5>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/66UP88YUT5>

Total value (estimated)

- £209,237,406 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2028 to 31 March 2031
- Possible extension to 31 March 2033
- 5 years

Main procurement category

Services

CPV classifications

- 30144200 - Ticket-issuing machines
- 42991230 - Ticket printers
- 50316000 - Maintenance and repair of ticket-issuing machinery

Engagement

Engagement deadline

4 August 2025

Engagement process description

As Detailed in the Market Engagement Document

Submission

Publication date of tender notice (estimated)

17 July 2026

Procedure

Special regime

Utilities

Contracting authority

GOVIA Thameslink Railway Ltd

- Public Procurement Organisation Number: PCNW-8528-NRRP

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London

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United Kingdom

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Region: UKI31 - Camden and City of London

Organisation type: Private utility