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Contract

## **Continuing Healthcare (CHC) Services - Hertfordshire**

NHS Hertfordshire and West Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-040962

Procurement identifier (OCID): ocids-h6vhtk-04c98c

Published 19 December 2024, 12:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Hertfordshire and West Essex Integrated Care Board

Charter House Parkway

Welwyn Garden City

AL8 6JL

#### **Contact**

Mark Fordham

#### **Email**

[hweicbhv.procurementteam@nhs.net](mailto:hweicbhv.procurementteam@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

<https://www.hertsandwestessex.icb.nhs.uk/>

Buyer's address

<https://www.hertsandwestessex.icb.nhs.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Continuing Healthcare (CHC) Services - Hertfordshire

**II.1.2) Main CPV code**

- 85100000 - Health services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

This notice is to inform the market of NHS Hertfordshire and West Essex Integrated Care Board's intention to award this contract following a direct award process C to its incumbent supplier, Bupa Care Homes, to continue to deliver Continuing Healthcare (CHC) Services within Hertfordshire.

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,061,994

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

This notice is to inform the market of NHS Hertfordshire and West Essex Integrated Care Board's intention to award this contract following a direct award process C to its incumbent supplier, Bupa Care Homes, to continue to deliver Continuing Healthcare (CHC) Services within Hertfordshire.

The contract which will commence on 1st April 2025 and will end on 31st March 2026 with the option to extend for a further year to 31st March 2027.

The continuing care in-patient care home service is available for adults aged 18 and over who are registered with a Hertfordshire GP and have been determined as eligible for NHS Continuing Healthcare and who have expressed a care home placement and whose needs can be best met within that environment. The service is accessible to anyone with a medical condition that can be safely and appropriately managed in a care home environment.

Elements to be provided by the service are likely to include:

- a) Case management approach.
- b) The nursing process: formal review by named nurse and senior support staff.
- c) Promoting Health and wellbeing.
- d) Multidisciplinary working.
- e) Inter-agency working.
- f) Advocacy.
- g) Process of dealing with referrals and pre-admission arrangements.
- h) Admission arrangements.
- i) Physical environment (security and maintenance).
- j) Risk assessment and management.
- k) Safeguarding vulnerable adults procedure.
- l) Mental Capacity and Deprivation of Liberty Safeguards.
- m) Relatives' support.
- n) Infection control procedures.
- o) Acute Care Management.
- p) End of life care.

- q) Step up or step down arrangements.
- r) Discharge arrangements.
- s) Aftercare - bereavement/follow ups.

Bupa Care Homes operate a number of homes throughout the Hertfordshire area from which these services will be provided. The contract has been in place with Bupa Care Homes since April 2013 with a cumulative contract value to 31st March 2024 of £44,915,215.

The maximum value of the new contract is £1,530,997 per annum. Should the optional extension be used, the maximum contract value for the 2-year period is £3,061,994.

#### **II.2.5) Award criteria**

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for a further year from 1st April 2026 to 31st March 2027.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 3rd January 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Bupa Care Homes (ANS) Limited

1 Angel Court, London, EC2R 7HJ

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

01960990

Internet address

<http://www.bupa.com>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,061,994

Total value of the contract/lot: £3,061,994

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## Section VI. Complementary information

### VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 3rd January 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Any formal written representations should be sent to:

[hweicbhv.procurementteam@nhs.net](mailto:hweicbhv.procurementteam@nhs.net)

The business case including the recommendation to award the contract under Provider Selection Regime Process C was approved by the ICB's Strategic Finance & Commissioning Committee on the 22nd November 2024 and there were no recorded or potential conflicts of interest of individuals making the decision declared at this meeting.

The decision to award this contract in line with Direct Award Process C was based on evaluation against the five required key criteria as follows:

- Quality and Innovation - Assured - HWE ICB are assured that the provider is delivering a safe and effective service as required by the specification and contract they are currently delivering.
- Value - Assured - HWE ICB are assured that the provider is delivering value to the Health & Care Partnership integrated care system.
- Integration, Collaboration and Service Sustainability - Assured - HWE ICB are assured that the provider is positively impacting on the integrated care system through their integration and collaboration delivered as a requirement of the specification or alternative elements linked to the delivery.
- Improving Access, Reducing Health Inequalities and Facilitating Choice - Assured - HWE ICB are assured that the provider is meeting needs of the population to ensure equitable access and choice as required by the specification and contract.
- Social Value - Assured - HWE ICB are assured that the provider is delivering in line with the HWE Green Plan, supporting with the implementation of carbon reduction and increase in initiatives which positively impact on the wider determinants of health.

### VI.4) Procedures for review

#### VI.4.1) Review body

NHS Hertfordshire and West Essex Integrated Care Board

Charter House Parkway

Welwyn Garden City

AL8 6JL

Country

United Kingdom

Internet address

<https://www.hertsandwestessex.icb.nhs.uk/>