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Tender

WCC - Remote Monitoring and Management (RMM) Solution for Schools ICT

Warwickshire County Council

F02: Contract notice

Notice identifier: 2024/S 000-040939

Procurement identifier (OCID): ocids-h6vhtk-04c980

Published 19 December 2024, 11:57am

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

Email

procurement@warwickshire.gov.uk

Country

United Kingdom

Region code

UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.warwickshire.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://intendhost.co.uk/csw-jets.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

WCC - Remote Monitoring and Management (RMM) Solution for Schools ICT

Reference number

WCC - 21303

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

To provide a comprehensive Remote Monitoring and Management (RMM) solution for IT professionals. This solution aims to remotely secure, monitor, and manage endpoint devices efficiently. The software must comply with industry standards for remote IT management and network management.

II.1.5) Estimated total value

Value excluding VAT: £550,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

Open Procedure

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £550,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2029

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

The contract has an 'initial' term of four years with the option to extend by up to an maximum 48 Months additional months (8 years being the maximum term) or up to a maximum spend of £550,000.00 which ever (as described above comes first).

II.2.14) Additional information

Warwickshire County Council will be using its etendering system (In-Tend) for the administration of this procurement process and providers must register with the system to be able to express an

interest. The web address is: <https://intendhost.co.uk/csw-jets.aspx/Home> (<https://intendhost.co.uk/csw-jets.aspx/Home>). Registration and use of In-Tend is free. Once registered, all correspondence for this procurement process must be via the in-tend correspondence function.

However, if you are unable to register with the website please email us at procurement@warwickshire.gov.uk

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 January 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

21 January 2025

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

The Strand

London

WC22LL

Country

United Kingdom