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Tender

## **WCC - Remote Monitoring and Management (RMM) Solution for Schools ICT**

Warwickshire County Council

F02: Contract notice

Notice identifier: 2024/S 000-040939

Procurement identifier (OCID): ocids-h6vhtk-04c980

Published 19 December 2024, 11:57am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

#### **Email**

[procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG13 - Warwickshire

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.warwickshire.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://intendhost.co.uk/csw-jets.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

WCC - Remote Monitoring and Management (RMM) Solution for Schools ICT

Reference number

WCC - 21303

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

To provide a comprehensive Remote Monitoring and Management (RMM) solution for IT professionals. This solution aims to remotely secure, monitor, and manage endpoint devices efficiently. The software must comply with industry standards for remote IT management and network management.

### **II.1.5) Estimated total value**

Value excluding VAT: £550,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

### **II.2.4) Description of the procurement**

Open Procedure

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £550,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2029

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract has an 'initial' term of four years with the option to extend by up to an maximum 48 Months additional months (8 years being the maximum term) or up to a maximum spend of £550,000.00 which ever (as described above comes first).

#### **II.2.14) Additional information**

Warwickshire County Council will be using its etendering system (In-Tend) for the administration of this procurement process and providers must register with the system to be able to express an

interest. The web address is: <https://intendhost.co.uk/csw-jets.aspx/Home> (<https://intendhost.co.uk/csw-jets.aspx/Home>). Registration and use of In-Tend is free. Once registered, all correspondence for this procurement process must be via the in-tend correspondence function.

However, if you are unable to register with the website please email us at [procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

21 January 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

21 January 2025

Local time

12:01pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Court of Justice

The Strand

London

WC22LL

Country

United Kingdom