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Contract

Commercial Gas and Electric Repairs, Maintenance and Servicing

Citizen Housing Group Limited

F03: Contract award notice

Notice identifier: 2025/S 000-040882

Procurement identifier (OCID): ocids-h6vhtk-048a12

Published 17 July 2025, 12:01pm

Section I: Contracting authority

I.1) Name and addresses

Citizen Housing Group Limited

4040 Lakeside, Solihull Parkway, Birmingham Business Park, Birmingham B37 7YN

Birmingham

B37 7YN

Email

Procurement@citizenhousing.org.uk

Country

United Kingdom

NUTS code

UKG - West Midlands (England)

National registration number

RS008181

Internet address(es)

Main address

<https://www.citizenhousing.org.uk/about-us/supply-to-us/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Commercial Gas and Electric Repairs, Maintenance and Servicing

Reference number

2024 - 1037

II.1.2) Main CPV code

- 50720000 - Repair and maintenance services of central heating

II.1.3) Type of contract

Services

II.1.4) Short description

Citizen intends to enter into a Contract with the successful Tenderer (the "Service Provider") for the maintenance, repair and servicing of its Commercial Gas and Electric equipment. If you wish to express an interest in this project please ensure you are registered and logged into our Portal. The `Express Interest` button will only appear on the Tender Management page if you are logged in. Applicants are advised to ensure that they do not base their submission on discussions with any other member of Citizen Staff.

If you require any clarification on matters contained within the Tender Documents, you must do so via Correspondence of the Citizen E-Procurement portal. Failure to observe this requirement may result in your bid being eliminated. Please note that in the case of tender clarifications where appropriate, answers will be circulated to all tenderers. NB: Should you require assistance or clarification on the use of In-Tend, please contact In-Tend support on 0845 557 8079 / +44

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £15,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 39715200 - Heating equipment
- 44115200 - Plumbing and heating materials
- 50531200 - Gas appliance maintenance services
- 44621221 - Parts of central-heating boilers
- 39715210 - Central-heating equipment
- 44621111 - Non-electrically-heated central-heating radiators
- 44621110 - Central-heating radiators
- 39721411 - Gas heaters
- 44621220 - Central-heating boilers
- 44600000 - Tanks, reservoirs and containers; central-heating radiators and boilers
- 42131110 - Central-heating radiator valves
- 45331100 - Central-heating installation work
- 50720000 - Repair and maintenance services of central heating
- 44620000 - Central-heating radiators and boilers and parts
- 45232141 - Heating works

- 39715240 - Electric space-heating apparatus
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45315000 - Electrical installation work of heating and other electrical building-equipment
- 44115220 - Heating materials
- 42515000 - District heating boiler
- 44621112 - Parts of central-heating radiators

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

Citizen intends to enter into a Contract with the successful Tenderer (the "Service Provider") for the maintenance, repair and servicing of its Commercial Gas and Electric equipment.

II.2.5) Award criteria

Quality criterion - Name: Quality Questions (Price per Quality Point (PQP) method) / Weighting: Price

Cost criterion - Name: Price per Quality Point / Weighting: Price per Quality P.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-025495](#)

Section V. Award of contract

Contract No

2024 - 1037

Title

Commercial Gas & Electric Repairs, Maintenance & Servicing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 July 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Unique Mechanical Services Ltd

The Keele Centre Three Mile Lane, Keele, Newcastle, Staffs, England, ST5 5HH

Keele

ST5 5HH

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

National registration number

09086712

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,000,000

Total value of the contract/lot: £15,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

London

Country

United Kingdom