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Award

Automatic Number Plate Recognition (ANPR) Support and Maintenance

Police and Crime Commissioner for North Wales Police & North Wales Police

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-040878

Procurement identifier (OCID): ocds-h6vhtk-0506e9 ([view related notices](#))

Published 17 July 2025, 12:00pm

Scope

Reference

NWP.98614

Description

North Wales Police are seeking a single supplier who will offer both an onsite and offsite reactive support/repair of the Force area ANPR camera infrastructure as detailed below, as well as performing an onsite annual proactive PM (preventative maintenance) requirement for the North Wales Police sites and cameras as detailed within the tender documents. Mae Heddlu Gogledd Cymru yn chwilio am un cyflenwr a fydd yn cynnig gwaith atgyweirio camera ANPR yr Heddlu ar safle ac oddi ar safle, yn ogystal â gwneud gwaith cynnal a chadw blyneddol ar gyfer safleoedd a chamerau Heddlu Gogledd Cymru fel y nodwyd o fewn dogfennau'r tendr.

Contract 1

Supplier

- [QRO Solutions Limited](#)

Contract value

- £429,945 excluding VAT
- £515,934 including VAT

Above the relevant threshold

Award decision date

25 June 2025

Date assessment summaries were sent to tenderers

25 June 2025

Standstill period

- End: 28 July 2025
- 8 working days

Earliest date the contract will be signed

16 August 2025

Contract dates (estimated)

- 23 November 2025 to 22 November 2028
- Possible extension to 22 November 2030
- 5 years

Description of possible extension:

Split into two 12-month extensions.

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services
- 35123500 - Video identification systems

Contract locations

- UKL - Wales

Information about tenders

- 2 tenders received
- 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

QRO Solutions Limited

- Public Procurement Organisation Number: PGXR-6734-DLZJ

Old Dairy, Woodford Grange Farm, Grange Road

Islip

NN144JB

United Kingdom

Telephone: +44 1604781890

Email: james.bristow@grosolutions.co.uk

Region: UKF25 - North Northamptonshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: Yes

Public service mutual: No

Contract 1

Contracting authority

Police and Crime Commissioner for North Wales Police & North Wales Police

- Public Procurement Organisation Number: PXZV-7812-NGMV

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

United Kingdom

Contact name: James Parry

Telephone: +44 1492804247

Email: james.parry1@northwales.police.uk

Website: <http://www.north-wales.police.uk>

Region: UKL13 - Conwy and Denbighshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Devolved regulations that apply: Wales