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Contract

Healthwatch Birmingham and Solihull

Birmingham City Council

F03: Contract award notice

Notice identifier: 2025/S 000-040844

Procurement identifier (OCID): ocds-h6vhtk-04e5ae

Published 17 July 2025, 11:23am

Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

Council House, Victoria Square

Birmingham

B1 1BB

Contact

Commercial and Procurement Services

Email

etendering@birmingham.gov.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.finditinbirmingham.com

Buyer's address

www.in-tendhost.co.uk/birminghamcc

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Birmingham and Solihull

Reference number

P1011

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Birmingham City Council and Solihull Metropolitan Borough Council wishes to establish a Contract for the provision Healthwatch Birmingham and Solihull. There is a

requirement to improve health and social care services in Birmingham and Solihull. In addition to working with the local health and social care system, the focus will be supporting citizens to remain in their own homes and communities, developing support networks to enhance their lives and supporting this area of improvement to enable public engagement in shaping the future of the health and social care system in a systematic and joined up approach.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,616,035

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85310000 - Social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG32 - Solihull
- UKG31 - Birmingham

Main site or place of performance

The joint commissioning of a Healthwatch service by Birmingham City Council and Solihull Metropolitan Borough Council

II.2.4) Description of the procurement

The primary function of the Healthwatch service is to represent the views of the public on issues relating to health and social care services. They advocate and lobby the National Health Service (NHS) and the Local Authority (LA) on service improvements and have the capacity to inspect premises. They also engage with local communities collecting experience feedback about local services and locality priorities and provide advice and guidance on health service provision. The joint commissioning of a Healthwatch service by Birmingham City Council and Solihull Metropolitan Borough Council will provide increased

opportunity for efficiencies across the Birmingham and Solihull Integrated Care System (BSol ICS) area by delivering in a consistent manner, offering benefits to both LAs and to the Integrated Care Board (ICB).

II.2.5) Award criteria

Quality criterion - Name: Quality and Social Value / Weighting: 70% and 20%

Price - Weighting: Price 10%

II.2.11) Information about options

Options: Yes

Description of options

With an option to extend for a further period of up to 2 years, subject to satisfactory performance and budgetary availability.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006463](#)

Section V. Award of contract

Contract No

P1011

Title

Healthwatch Birmingham and Solihull

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 April 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthwatch Birmingham

Colbalt Square, 83 Hagley Road

Birmingham.

B16 8QG

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,639,874

Total value of the contract/lot: £3,639,874

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

London

WC2A 2LL

Country

United Kingdom