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Contract

## **Healthwatch Birmingham and Solihull**

Birmingham City Council

F03: Contract award notice

Notice identifier: 2025/S 000-040844

Procurement identifier (OCID): ocds-h6vhtk-04e5ae

Published 17 July 2025, 11:23am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Birmingham City Council

Council House, Victoria Square

Birmingham

B1 1BB

#### **Contact**

Commercial and Procurement Services

#### **Email**

[etendering@birmingham.gov.uk](mailto:etendering@birmingham.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG31 - Birmingham

**Internet address(es)**

Main address

<http://www.finditinbirmingham.com>

Buyer's address

<http://www.in-tendhost.co.uk/birminghamcc>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Healthwatch Birmingham and Solihull

Reference number

P1011

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Birmingham City Council and Solihull Metropolitan Borough Council wishes to establish a Contract for the provision Healthwatch Birmingham and Solihull. There is a

requirement to improve health and social care services in Birmingham and Solihull. In addition to working with the local health and social care system, the focus will be supporting citizens to remain in their own homes and communities, developing support networks to enhance their lives and supporting this area of improvement to enable public engagement in shaping the future of the health and social care system in a systematic and joined up approach.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,616,035

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85310000 - Social work services
- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKG32 - Solihull
- UKG31 - Birmingham

Main site or place of performance

The joint commissioning of a Healthwatch service by Birmingham City Council and Solihull Metropolitan Borough Council

#### **II.2.4) Description of the procurement**

The primary function of the Healthwatch service is to represent the views of the public on issues relating to health and social care services. They advocate and lobby the National Health Service (NHS) and the Local Authority (LA) on service improvements and have the capacity to inspect premises. They also engage with local communities collecting experience feedback about local services and locality priorities and provide advice and guidance on health service provision. The joint commissioning of a Healthwatch service by Birmingham City Council and Solihull Metropolitan Borough Council will provide increased

opportunity for efficiencies across the Birmingham and Solihull Integrated Care System (BSol ICS) area by delivering in a consistent manner, offering benefits to both LAs and to the Integrated Care Board (ICB).

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Social Value / Weighting: 70% and 20%

Price - Weighting: Price 10%

#### **II.2.11) Information about options**

Options: Yes

Description of options

With an option to extend for a further period of up to 2 years, subject to satisfactory performance and budgetary availability.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-006463](#)

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## **Section V. Award of contract**

### **Contract No**

P1011

### **Title**

Healthwatch Birmingham and Solihull

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Healthwatch Birmingham

Colbalt Square, 83 Hagley Road

Birmingham.

B16 8QG

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,639,874

Total value of the contract/lot: £3,639,874

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice

London

WC2A 2LL

Country

United Kingdom