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Planning

Soft Market Testing for Family Hub Services for Rutland County Council

Welland Procurement

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-040829

Procurement identifier (OCID): ocids-h6vhtk-04c945

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Section I: Contracting authority

I.1) Name and addresses

Welland Procurement

Welland Procurement Unit, c/o Melton Borough Council

Melton Mowbray

LE13 1GH

Contact

Mrs Jyoti Mistry

Email

jmistry@melton.gov.uk

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Internet address(es)

Main address

http://www.melton.gov.uk/council_and_democracy/selling_to_the_council.aspx

Buyer's address

http://www.melton.gov.uk/council_and_democracy/selling_to_the_council.aspx

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Soft Market Testing for Family Hub Services for Rutland County Council

Reference number

DN756675

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council has launched a new Living Well Rutland Service that combines its library, health, wellbeing, and adult learning services into one. The Family Hub, which is part of Living Well Rutland, provides high quality play and learning sessions for children from vulnerable Rutland families alongside a programme of parenting support for adults.

As the Council develops its Living Well Rutland offer, the family hub element will provide a more focussed offer for families identified as needing extra support. This requires an understanding of their needs, how to engage them and flexibility in the delivery of services.

Family hubs hold relationships at the heart of service delivery. The ability to listen well and listen carefully to families, be curious about a child's life within a family and understand the 'world' of not only the child but the parent too is essential. This will generate the greatest positive impact. If we can understand, we can support effectively and in a timely fashion. To do this we need consistency of delivery, quality, and staff. Children and their families need the opportunity to build trusted relationships to talk about support they may need.

Rutland County Council (the Council) is undertaking a soft market testing exercise, with the aim of providing information to and requesting feedback from the market, on its proposed model for delivery of Family Hub Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85320000 - Social services
- 85311300 - Welfare services for children and young people

II.2.3) Place of performance

NUTS codes

- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

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II.3) Estimated date of publication of contract notice

14 February 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes