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Not applicable

Community Based Debt Advice Services

Money and Pensions Service

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-040821

Procurement identifier (OCID): ocids-h6vhtk-04bdc1

Published 18 December 2024, 3:38pm

Section I: Contracting authority/entity

I.1) Name and addresses

Money and Pensions Service

Bedford Borough Hall, 138 Cauldwell Street

Bedford

MK42 9AB

Email

commissioningdebt@maps.org.uk

Country

United Kingdom

Region code

UKH2 - Bedfordshire and Hertfordshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://maps.org.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Based Debt Advice Services

Reference number

C0614

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Money and Pensions Service (MaPS) is an arm's-length body, sponsored by the Department for Work and Pensions, with a joint commitment to ensure information, guidance and advice is provided to members of the public in the clearest and most cost-effective way.

This Notice is notification that, following a consultation phase, MaPS is now moving into the early stages of market engagement for the commissioning of its community-based debt advice services. MaPS invites the sector to engage and seeks early input to develop the requirements.

This is a first step to engaging widely over the coming months. This phase will involve three virtual engagement events, where we propose to discuss the following elements of the requirements:

Event 1: The competitive process, Geography & lotting, length of agreement, budget & should cost modelling, target clients and delivery channels

Event 2: Payment approach, performance monitoring, data and reporting requirements, value for money

Event 3: Workforce wellbeing, Social Value, accessibility, service transition, quality assurance and training

The content of each session may be subject to final amends.

The virtual engagement events will be held via MS Teams Webinars on the following dates:

Event 1: Thursday 12th December 2024

Event 2: Wednesday 15th January 2025

Event 3: Wednesday 22nd January 2025

To attend an event(s) please follow the registration details provided in section II.2.14. 'Additional information' of this notice.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-037710](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

II.1.4

Place of text to be modified

Short description

Instead of

Text

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Event 3: Wednesday 22nd January 2025

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Read

Text

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This Notice is notification that, following a consultation phase, MaPS is now moving into the early stages of market engagement for the commissioning of its community-based debt advice services. MaPS invites the sector to engage and seeks early input to develop the requirements.

This is a first step to engaging widely over the coming months. This phase will involve three virtual engagement events, where we propose to discuss the following elements of the requirements:

In our first event on 12th December, we covered the following elements: The competitive process, Geography & lotting, length of agreement, budget & should cost modelling.

The following elements will be covered across the next three events: Target Clients, Delivery Channels, Payment approach, Performance Monitoring, Data and Reporting requirements, Value for Money, Workforce Wellbeing, Social Value, Accessibility, Service Transition, Quality Assurance and Training.

The virtual engagement events will be held via MS Teams Webinars on the following dates:

Event 1: Thursday 12th December 2024

Event 2: Wednesday 15th January 2025

Event 3: Wednesday 22nd January 2025

Event 4: Thursday 30th January 2025

To attend an event(s) please follow the registration details provided in section II.2.14. 'Additional information' of this notice.

VII.2) Other additional information

To attend the newly added 4th webinar, please select the following link to add the event to your calendar:

<https://events.teams.microsoft.com/event/fc255d19-f432-428b-82db-2cd83a0053fa@bbe41032-8fce-4d42-bab5-44e21510886d>

