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Award

24/7 Hazard Line

Mining Remediation Authority

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-040683

Procurement identifier (OCID): ocds-h6vhtk-04f98d ([view related notices](#))

Published 17 July 2025, 8:13am

Scope

Description

The Mining Remediation Authority has a dedicated emergency telephone line, (0800 288 4242), which must be answered 24 hours, 7 days a week, 365 days a year. After the service provider has taken a new call they will contact the authority immediately with details of the new incident that has occurred.

The Service Provider will also need to provide a 24 hours/365 days/annum emergency Service, including all public holidays, to provide an initial emergency response to surface hazards.

This will require the Service Provider to provide sufficient numbers of Competent Persons to respond to and attend Surface Hazards, within the compulsory coalfield areas within 4 hours of the Surface Hazard being reported to the Service Provider.

Contract 1

Supplier

- Mines Rescue Service Ltd

Contract value

- £688,725 excluding VAT
- £826,470 including VAT

Above the relevant threshold

Award decision date

14 July 2025

Date assessment summaries were sent to tenderers

14 July 2025

Standstill period

- End: 28 July 2025
- 8 working days

Earliest date the contract will be signed

29 July 2025

Contract dates (estimated)

- 1 October 2025 to 1 October 2028
- Possible extension to 1 October 2030
- 5 years, 1 day

Description of possible extension:

Contract Period: 3 + 2 Years - As stated in the ITT.

Main procurement category

Services

CPV classifications

- 71317000 - Hazard protection and control consultancy services
- 79512000 - Call centre

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London

- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales
- UKM - Scotland

Information about tenders

- 2 tenders received
- 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Mines Rescue Service Ltd

- Companies House: 3147253
- Public Procurement Organisation Number: PZVP-1354-LXYM

Leeming Lane South

Mansfield Woodhouse

NG19 9AQ

United Kingdom

Email: lisa.negus@mrls.co.uk

Website: <https://www.mrls.co.uk/>

Region: UKF15 - North Nottinghamshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Mining Remediation Authority

- Public Procurement Organisation Number: PRPD-5825-QDVY

200 Lichfield Lane

Nottinghamshire

NG18 4RG

United Kingdom

Email: procurement@coal.gov.uk

Region: UKF15 - North Nottinghamshire

Organisation type: Public authority - central government