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Contract

## **Independent Advocacy Services for adults**

London Borough of Merton

F03: Contract award notice

Notice identifier: 2024/S 000-040652

Procurement identifier (OCID): ocds-h6vhtk-049c35

Published 17 December 2024, 3:59pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

#### **Email**

[commercial.services@merton.gov.uk](mailto:commercial.services@merton.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI63 - Merton, Kingston upon Thames and Sutton

#### **Internet address(es)**

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Independent Advocacy Services for adults

Reference number

DN744001

#### **II.1.2) Main CPV code**

- 80000000 - Education and training services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provide Advocacy Services for customers within the London Borough of Merton with out of Borough advocacy to be provided when needed.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £822,640

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

#### **II.2.4) Description of the procurement**

To provide advocacy support to vulnerable adults who are residents within and outside of London Borough of Merton to assist them to understand and exercise their legal rights towards independence and social inclusion.

The services that the Provider will be expected to deliver are;

Independent Mental Capacity Advocacy (IMCA): Independent mental capacity advocates represent people who lack capacity to make decisions about serious medical treatment, the provision of or change of accommodation, where there are no relatives or friends to act on their behalf.

Independent Mental Health Advocacy (IMHA): Independent mental health advocates (IMHAs) aim to enable residents to participate in decisions about their care and treatment.

Care Act, Deprivation of Liberty Safeguards (DoLS) and Relevant Persons Representative (RPR).

#### **II.2.5) Award criteria**

Quality criterion - Name: Staffing / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 5

Quality criterion - Name: Outcomes / Weighting: 5

Quality criterion - Name: Accessibility and Compliance / Weighting: 5

Quality criterion - Name: Contract and Performance Management / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-029995](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

VoiceAbility

London

Country

United Kingdom

NUTS code

- UKI63 - Merton, Kingston upon Thames and Sutton

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £822,640

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Court of Justice

London

Country

United Kingdom