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Planning

Sensory Services SOFT MARKET TEST

Knowsley Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-040570

Procurement identifier (OCID): ocids-h6vhtk-056062

Published 16 July 2025, 2:58pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Amended submission date to 27th August 2025

Scope

Reference

13450

Description

THIS IS NOT A CALL FOR COMPETITION, THIS IS A SOFT MARKET TEST ONLY.

Knowsley Council is exploring options to retender services for Blind, Partially Sighted, Deaf and Hard of Hearing Services.

- A contract to support Children and Adults with visual impairments. This is expected to include:
 - o Maintaining the Council's register of people who have a Certification of Visual Impairment for both Children and Adults,
 - o Home assessments, ordering, storage and installation of equipment and technology to help people with a certified visual impairment live independently at home,
 - o Habilitation and rehabilitation to help people with a certified visual impairment regain or develop the skills they need to live independently at home,
 - o Prevention – raising awareness in the general population of how to reduce the risk of sight loss,
 - o Signposting – helping people navigate the various services that can support them to live well,
 - o Advocacy to support people with a registered visual impairment to exercise their rights to fair treatment.
- A contract to support Children and Adults who are deaf or hard of hearing. This is expected to include:
 - o Home assessment, ordering, storage and installation of equipment and technology to help people who are deaf or hard of hearing live independently at home,
 - o Habilitation and rehabilitation to help people who are deaf or hard of hearing regain or develop the skills they need to live independently at home,
 - o Teaching British Sign Language up to Level 2 to people who are deaf or hard of hearing and their immediate carers, including family sign language lesson for children,
 - o Interpretation at British Sign Language (BSL) Level 6 standard to facilitate assessments for deaf individuals,

- o Prevention – raising awareness in the general population of how to reduce the risk of hearing loss,
- o Signposting – helping people navigate the various services that can support them to live well.
- o Advocacy to support people with a registered visual impairment to exercise their rights to fair treatment

Contract dates (estimated)

- 30 September 2026 to 29 September 2036
- 10 years

Main procurement category

Services

CPV classifications

- 85100000 - Health services

Engagement

Engagement deadline

27 August 2025

Engagement process description

Soft Market Test for Sensory Services for Knowsley Council.

Procedure

Special regime

Light touch

Contracting authority

Knowsley Council

- Public Procurement Organisation Number: PXQQ-8436-NWPV

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Region: UKD34 - Greater Manchester South West

Organisation type: Public authority - sub-central government