

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/040555-2025>

Planning

## Supply of Care & Support Agency Workers

Orwell Housing Association Ltd

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-040555

Procurement identifier (OCID): ocids-h6vhtk-054df0 ([view related notices](#))

Published 16 July 2025, 2:39pm

### Scope

### Reference

OHA/42/2025/Open/Agency/01

### Description

Orwell Housing Association Limited intend to create an open framework for agency suppliers who are able to provide temporary care assistants and support workers for our care and support schemes. We would like to procure a group of specialist agency suppliers who can offer a quality service whilst ensuring value for money for our customers. Suppliers will need to pass certain criteria to be successful in being awarded a place on the framework.

The open framework will run for a maximum period of 8 years and will be reopened in accordance with TPA2023. Full details will be provided in the Invitation to tender when issued.

We estimate the value to be £1.7m to £2m per annum, a total estimated cost of £16m including vat. Suppliers please note: the estimated values cover the whole of the

framework and not the value awarded to each individual supplier.

All dates detailed are subject to change by Orwell Housing Association Ltd.

## **Commercial tool**

Establishes a framework

## **Contract dates (estimated)**

- 2 March 2026 to 28 February 2034
- 7 years, 11 months, 30 days

## **Main procurement category**

Services

## **CPV classifications**

- 79620000 - Supply services of personnel including temporary staff

## **Contract locations**

- UKH12 - Cambridgeshire CC
- UKH14 - Suffolk
- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

- UKH3 - Essex

---

## Engagement

### Engagement deadline

10 September 2025

### Engagement process description

Orwell Housing will be hosting a pre engagement open session for interested agency suppliers for our open framework for Care and Support agency staff. The session will be held remotely on Wednesday, 10 September at 2pm. Please email [procurement@orwell-housing.co.uk](mailto:procurement@orwell-housing.co.uk) if you would like to secure a place on the open session. We will provide joining details early September 2025 to those that have shown an interest. Our team will provide an insight on how the open framework will operate and the tender process, which suppliers will need to go through to be awarded a place on the framework. We aim to have the open framework up and running by 2 March 2026. Only those successful bidders who have passed all of the necessary criteria will be included. Please note dates are subject to change. Tender specific information will not be shared at the open session.

---

## Participation

### Particular suitability

Small and medium-sized enterprises (SME)

---

## Submission

### Publication date of tender notice (estimated)

16 October 2025

---

## Contracting authority

### Orwell Housing Association Ltd

- Mutuals Public Register: 16460R
- Public Procurement Organisation Number: PGDJ-9755-ZNCY

Crane Hill Lodge, 325 London Rd

Ipswich

IP2 0BE

United Kingdom

Email: [procurement@orwell-housing.co.uk](mailto:procurement@orwell-housing.co.uk)

Website: <https://www.orwell-housing.co.uk/>

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government