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Contract

## **Information Technology Service Management (ITSM) additional licences**

Hertfordshire County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-040523

Procurement identifier (OCID): ocds-h6vhtk-05604f

Published 16 July 2025, 1:44pm

### **Scope**

### **Reference**

HCC2517023

### **Description**

HCC are expanding the current Information Technology Service Management system by an extra 25 licenses.

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## **Contract 1**

### **Supplier**

- SOFTCAT PLC

### **Contract value**

- £58,879.68 including VAT

Below the relevant threshold

### **Date signed**

14 June 2025

### **Contract dates**

- 15 June 2025 to 14 June 2028
- 3 years

### **Main procurement category**

Goods

### **CPV classifications**

- 48900000 - Miscellaneous software package and computer systems

### **Contract locations**

- UKH23 - Hertfordshire

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## Procedure

### Procedure type

Below threshold - without competition

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## Supplier

### SOFTCAT PLC

- Companies House: 02174990
- Public Procurement Organisation Number: PZRT-9169-TVMT

Solar House, Fieldhouse Lane

Marlow

SL7 1LW

United Kingdom

Email: [psitq@softcat.com](mailto:psitq@softcat.com)

Website: <http://Softcat.com>

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### Hertfordshire County Council

- Public Procurement Organisation Number: PWJT-5264-WYMY

County Hall

Hertford

SG13 8DQ

United Kingdom

Email: [strategic.procurement@hertfordshire.gov.uk](mailto:strategic.procurement@hertfordshire.gov.uk)

Website: <http://www.hertfordshire.gov.uk>

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government