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Contract

Information Technology Service Management (ITSM) additional licences

Hertfordshire County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-040523

Procurement identifier (OCID): ocids-h6vhtk-05604f

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Scope

Reference

HCC2517023

Description

HCC are expanding the current Information Technology Service Management system by an extra 25 licenses.

Contract 1

Supplier

- SOFTCAT PLC

Contract value

- £58,879.68 including VAT

Below the relevant threshold

Date signed

14 June 2025

Contract dates

- 15 June 2025 to 14 June 2028
- 3 years

Main procurement category

Goods

CPV classifications

- 48900000 - Miscellaneous software package and computer systems

Contract locations

- UKH23 - Hertfordshire

Procedure

Procedure type

Below threshold - without competition

Supplier

SOFTCAT PLC

- Companies House: 02174990
- Public Procurement Organisation Number: PZRT-9169-TVMT

Solar House, Fieldhouse Lane

Marlow

SL7 1LW

United Kingdom

Email: psitq@softcat.com

Website: <http://Softcat.com>

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Hertfordshire County Council

- Public Procurement Organisation Number: PWJT-5264-WYMY

County Hall

Hertford

SG13 8DQ

United Kingdom

Email: strategic.procurement@hertfordshire.gov.uk

Website: <http://www.hertfordshire.gov.uk>

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government