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Contract

Provision of Cleaning Services inc. Consumables

Essex Cares Limited

F03: Contract award notice

Notice identifier: 2025/S 000-040512

Procurement identifier (OCID): ocids-h6vhtk-056049

Published 16 July 2025, 1:12pm

Section I: Contracting authority

I.1) Name and addresses

Essex Cares Limited

Seax House

Chelmsford

CM11QH

Contact

Karen Tucciarone

Email

karen.tucciarone2@essexcares.org

Telephone

+44 7596561275

Country

United Kingdom

Region code

UKH36 - Heart of Essex

Companies House

08884360

Internet address(es)

Main address

www.ecl.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Cleaning Services inc. Consumables

Reference number

0071

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

The supplier will be responsible for the scheduled cleaning including daily, weekly, monthly, and periodic deep cleaning across Essex Cares Limited sites.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £850,643.09

II.2) Description

II.2.2) Additional CPV code(s)

- 39830000 - Cleaning products

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex
- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Services provision across x18 sites in Essex and West Susses

II.2.4) Description of the procurement

The Supplier has BICSc Membership and offer accredited training to staff and will work to the cleaning rates of productivity and standards specifications as set out by BICSc using a full colour coding system whilst using suitable cleaning products which are as environmentally friendly as possible whilst still being completely effective.

The Supplier will be responsible for the scheduled cleaning including daily, weekly, monthly, and periodic deep cleaning. The Supplier is to provide a cleaning information pack to each site providing details of the cleaning tasks and schedules for the year ahead; this pack is to include: a copy of the cleaning standards, escalation information, Risk Assessments, and Method Statements.

The cleaning schedule will also need to include agreed periodic cleans such as scheduled annual carpet cleans and annual kitchen deep cleans including ductwork if required.

There will also be a requirement to be able to provide ad-hoc reactive cleaning services outside of the agreed usual cleaning times if required - costs per type of requirement to be provided by Supplier. Ad-hoc reactive cleaning will also include specialist cleans which could be required due to any COVID-19 cases at the buildings - costs per visits either based on size of area to be cleaned or by hourly rate need to be provided by the Supplier.

All cleaning staff will be expected to be suitably trained and competent to be able to fulfil all requirements of the role and to the agreed standards, the Supplier will provide all necessary training to staff with updates and records provided to ECL. The Supplier is to provide all equipment, tools, and accessories necessary to provide the service.

All cleaning staff and any visiting staff also will have to adhere to all rules set by ECL whilst onsite, any non-adherence to these rules will result in the person(s) being declined entry or being asked to leave site.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

FTS Notice 2025/S 000-005798 published on 19th February 2025 but unable to link within award notice.

Procurement 'open' procedure carried out under PCR2015 Regulations.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Title

Provision of cleaning services inc. consumables

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 July 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Town and Country Cleaners Limited

St.Andrews House, Station Road East

Canterbury

CT1 2BJ

Email

david.goddard@townandcountrycleaners.co.uk

Telephone

+44 1227453878

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

2482612

Internet address

www.townandcountrycleaners.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Total value of the contract/lot: £850,643.09

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.find-court-tribunal.service.gov.uk/courts/royal-courts-of-justice>