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Contract

## **Digital Outcomes 6**

The Minister for the Cabinet Office acting through Crown Commercial Service

F20: Modification notice

Notice identifier: 2024/S 000-040461

Procurement identifier (OCID): ocds-h6vhtk-030ae9

Published 16 December 2024, 2:48pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital Building, Old Hall Street

Liverpool

L3 9PP

#### **Contact**

The Minister for the Cabinet Office acting through Crown Commercial Service (CCS)

#### **Email**

[supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

#### **Telephone**

+44 345102222

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/ccs>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Outcomes 6

Reference number

RM1043.8

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

Crown Commercial Service as the contracting authority has put in place a pan government collaborative framework agreement for use by UK public sector bodies identified at VI.3) (and any future successors to these organisations). These bodies had a need for a compliant procurement vehicle to access digital outcomes and user research

services.

### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

28 June 2022

End date

27 March 2026

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2023/S 000-026014](#)

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## **Section V. Award of contract/concession**

### **Contract No**

RM1043.8

### **Lot No**

All Lots

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

28 June 2022

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

See Contracts Finder Notice for full supplier list

9th Floor, The Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

[supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

Telephone

+44 3454102222

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £813,000,000

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## Section VI. Complementary information

### VI.3) Additional information

The value provided in Section V.2.4 is only an estimate. We cannot guarantee to suppliers any

business through this Commercial Agreement.

A full list of successful suppliers is available on Contracts Finder. As part of this contract

award notice the following can be accessed at:

<https://www.contractsfinder.service.gov.uk/Notice/e19ea023-118d-4ed7-aac8-1425b9188966>

1) List of Successful Suppliers

2) Approved Customer list

3) Transparency Agenda

On 02/04/2014, Government introduced its Government Security Classifications (GSC) scheme which

replaced Government Protective Marking Scheme (GPMS). A key aspect is the reduction in the number of

security classifications used. All bidders were required to make themselves aware of the changes as it

may impact this requirement. This link provides information on the GSC at:

<https://www.gov.uk/government/publications/government-security-classifications>

Cyber Essentials is a mandatory requirement for Central Government contracts which involve handling

personal information or provide certain ICT products/services. Government is taking steps to reduce

the levels of cyber security risk in its supply chain through the Cyber Essentials scheme. The scheme

defines a set of controls which, when implemented, will provide organisations with basic protection

from the most prevalent forms of threat coming from the internet. To participate in this procurement,

bidders were required to demonstrate they comply with the technical requirements prescribed by Cyber

Essentials, for services under and in connection with this procurement.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

[supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

Telephone

+44 3454102222

Country

United Kingdom

Internet address

<https://www.gov.uk/ccs>

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

Crown Commercial Service as the contracting authority has put in place a pan government collaborative framework agreement for use by UK public sector bodies identified at VI.3) (and any future successors to these organisations). These bodies had a need for a compliant procurement vehicle to access digital outcomes and user research services.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

28 June 2022

End date

27 March 2026

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£813,000,000

#### **VII.1.7) Name and address of the contractor/concessionaire**

See Contracts Finder Notice for full supplier list

9th Floor, The Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

[supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://www.gov.uk/ccs>

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

CCS proposes to extend the Framework Agreement for a period of nine (9)

months from its scheduled expiry date. The extended Framework Agreement will expire on 27/03/2026.

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:



Due to the recent decision made by Government to delay the implementation of the Procurement Act 23, Crown Commercial Service (CCS) believes that the first condition set out in Regulation 72(1)(c) Public Contracts Regulations 2015 has been fulfilled in respect of the Framework Agreement. In order to enable CCS to ensure its portfolio is ready for the new implementation date of 24/02/2025, and to safeguard the significant work already completed in the development of the replacement agreement under the new regulations, CCS proposes to extend the Framework Agreement for a period of nine (9) months from its scheduled expiry date. The extended Framework Agreement will expire on 27/03/2026.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £813,000,000

Total contract value after the modifications

Value excluding VAT: £813,000,000