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Contract

## **NHS Greater Glasgow and Clyde Nurse Call Systems Upgrade**

NHS Greater Glasgow and Clyde

F03: Contract award notice

Notice identifier: 2024/S 000-040420

Procurement identifier (OCID): ocids-h6vhtk-04c132

Published 16 December 2024, 11:52am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

#### **Contact**

Oliver Bailey

#### **Email**

[Oliver.Bailey2@nhs.scot](mailto:Oliver.Bailey2@nhs.scot)

#### **Telephone**

+44 1412015388

#### **Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.nhsggc.scot/about-us/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10722](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

NHS Greater Glasgow and Clyde Nurse Call Systems Upgrade

**II.1.2) Main CPV code**

- 32000000 - Radio, television, communication, telecommunication and related equipment

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

This requirement is for the upgrade of existing static nurse call systems located at the

Glasgow Royal Infirmary and Queen Elizabeth University Hospital.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £351,621.11

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

#### **II.2.4) Description of the procurement**

Nurse call systems are an important life safety system which have a direct impact on patient services and safety, these systems are located in patient areas and allow patients to summon nursing assistance at the bed space or nursing location, and for the clinical staff to communicate remotely with the patient and with each other which is an essential life safety component of bedhead services.

There are currently a number of wards and patient departments throughout Glasgow Royal Infirmary with Static nurse call systems. These systems are older analogue systems installed over 20 years ago and are increasingly harder to maintain and support due to obsolescence of parts and materials. This can often lead to the nurse call system going into major malfunction meaning wards and patient departments are left without a functioning life safety system. Most of these systems are end of life around 20-25 years and due to this the operational estates team have requested the service provider attend site to survey wards/patient departments with the intention to identify appropriate solutions. The recommendation would be for full replacement and working with the local estates team Static have submitted costs for renewal of the nurse call in a number of ward locations and funding has been secured to address certain priority areas at GRI.

Due to the specialist service of nurse call systems there are a small number of recognised service providers who have the resource, technical expertise and maintenance coverage that healthcare facilities require. Static systems are one of these providers and at GRI the majority of the nurse call systems are manufactured, installed and maintained by Static, this is equally true for other healthcare facilities within GGC. Much of the ward areas identified for renewal are located in the Jubilee building where Static recently completed ward 50 where most of the building has integration with the existing system. When

renewing the nurse call system it is important that integration with the existing system can be completed successfully with little or no-impact to the wider ward area. Due to the technical requirements including the need of the upgrade needing to link up to existing Static Systems Group nurse call system which is a closed loop system coupled with the local understandings of the ward areas progressing these works through Static Systems would provide seamless upgrade. The same applies to upgrade required for ward 47 located at the Queen Elizabeth University Hospital.

NHS Greater Glasgow and Clyde believe that Static System Group are the only supplier that can conduct this requirement due to the Static Systems Group Nurse Call system installed at Glasgow Royal Infirmary and ward 47 located at the Queen Elizabeth University Hospital been a closed loop Static Systems Group Nurse Call system.

Therefore the best course of action to insure compliance with procurement regulations, and ensure the continued maintenance of these systems, is to publish a voluntary ex ante transparency (VEAT) notice.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Cost criterion - Name: Cost / Weighting: 50

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

(SC784533)

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=784533](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=784533).

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

NHS greater Glasgow and Clyde have a requirement to upgrade current Static Systems Group Nurse Call System due to obsolescence of parts and the age of the nurse call systems concerned located at the Glasgow Royal Infirmary and Ward 47 Queen Elizabeth University Hospital. NHS Greater Glasgow and Clyde believe that Static System Group are the only supplier that can conduct this requirement due to the Static Systems Group Nurse Call system installed at Glasgow Royal Infirmary and ward 47 located at the Queen Elizabeth University Hospital been a closed loop Static Systems Group Nurse Call system. Therefore the best course of action to insure compliance with procurement regulations, and ensure the continued maintenance of these systems, is to publish a voluntary ex ante transparency (VEAT) notice.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-038623](#)

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## Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

29 November 2024

### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Static Systems Group

Heath Mill Industrial Estate, Heath Mill Road

Wombourne

WV5 8AN

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £351,621.11

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:785916)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

Glasgow

Country

United Kingdom